VENDOR REFERENCE FORM

City of Hollywood Solicitation #: RFP-350-26-SA: Digital Parking Guidance and Wayfinding Signage

Respondent/Firm Name: Cleverciti Systems, Corp.

Organization/Firm Name providing reference: City of Bend, OR

Organization/Firm Contact Name: Patrick Gering **Title:** Parking Program Coordinator

Email: pgering@bendoregon.gov **Phone:** 5413304017

Name of Referenced Project: **Contract No:**

Date Services were provided: 2023 **Project Amount:** +$350,000

Referenced Vendor's role in Project: ☐ **Prime Vendor** ☑ **Subcontractor/ Subconsultant**

Would you use the Vendor again? ☑ **Yes** ☐ **No. Please specify in additional comments**

Description of services provided by Vendor (provide additional sheet if necessary):
Live data collection to inform rate setting downtown and manage the curbside
wayfinding and vehicle guidance through dynamic digital signage
with payment compliance and guided enforcement with real-time integrated violation feed

Please rate your experience with the Vendor	Need Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service				
a. Responsive	☐	☐	☑	☐
b. Accuracy	☐	☐	☑	☐
c. Deliverables	☐	☐	☑	☐
Vendor's Organization:				
a. Staff expertise	☐	☐	☑	☐
b. Professionalism	☐	☐	☑	☐
c. Staff turnover	☐	☐	☑	☐
Timeliness/Cost Control of:				
a. Project	☐	☐	☑	☐
b. Deliverables	☐	☐	☑	☐

Additional Comments (provide additional sheet if necessary):
Cleverciti has been incredibly responsive to our support needs.

******THIS SECTION FOR CITY USE ONLY******					
Verified via:	**Email:**	☑	**Verbal:** ☐	**Mail:**	☐
Verified by:	**Name:**	Natnael Jowhar		**Title:**	Operations Administrator
	Department:	Parking and Code Compliance		**Date:**	12/16/2025