

**[PR #583] ISOT Approved # 583 - PremierOne/Axon - PD****Created by :** Steven Freeman-ADM On Feb 5, 2026 **Status :** Open

Purchase Type	-	Status	Open
Requested by	Deidre Beckford	Shipping Details	-
Description	-	Technician	-
Priority	-	Site	-
Created by	Steven Freeman-ADM	Suggested Vendor	Motorola
Requested Date	-	Created Date	Feb 5, 2026
Cost Center	-	Due Date	-
Vendor Contact	Name, Email	Quote Date	Feb 3, 2026
ISOT Approved By	Steven Freeman	SHIP TO	Information Technology 2600 Hollywood Boulevard 1 South Hollywood, FL 33020
Note: Price quote good for 30 days from the quote date unless otherwise noted.			
See quote for itemized list and enter separately on the requisition			
Comments	Email Invoices to AccountsPayable@hollywoodfl.org;	ISOT Status	Active - Sent to User
ISOT approvals are approvals of the technology only. All City of Hollywood Purchasing requirements must be met prior to an order being placed with a vendor			

Requested Items

ITEM NAME	DESCRIPTION	QUANTITY	RECEIVED	ESTIMATED COST (\$)	TOTAL (\$)
Implementation/Installation Services		1	0	16008.00	16008.00
Year1	Warranty	1	0	0.00	0.00
Year 2		1	0	3150.00	3150.00

year 3	1	0	3308.00	3308.00
Year 4	1	0	3473.00	3473.00
Year 5	1	0	3647.00	3647.00
PremierOne Axon Interface to PremierOne	1	0	3000.00	3000.00
			Total Cost (\$)	32586.00

PremierOne Axon Interface

25-193515/ USFL25P136SW

February 2, 2026

The design, technical, and price information furnished with this proposal is proprietary information of Motorola Solutions, Inc. (Motorola). Such information is submitted with the restriction that it is to be used only for the evaluation of the proposal, and is not to be disclosed publicly or in any manner to anyone other than those required to evaluate the proposal, without the express written permission of Motorola.

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25-193515/ USFL25P136SW

Motorola Solutions, Inc.
500 W Monroe Street, Suite 4400
Chicago, IL 60661-3781
USA

February 2, 2026

Steven Viscardi
Assistant Director
Information Technology
City of Hollywood
P.O. Box 229045
Hollywood, FL 33022

Re: Proposal 25-193515/ USFL25P136SW for PremierOne Axon Interface (Proposal)

Dear Steven,

Motorola Solutions, Inc. (Motorola) is pleased to provide the attached Proposal for the City of Hollywood, Florida. This Proposal is valid for 60 days from the date of this letter.

Motorola's Proposal is subject to the terms and conditions enclosed with this proposal. You may accept this Proposal by signing the attached Products and Services Agreement. Alternatively, Motorola would be pleased to address any concerns you might have regarding this Proposal. Please send your order to your Motorola Software Sales Account Manager listed below.

Motorola appreciates your consideration of this Proposal and hopes you will find it acceptable. We look forward to receiving your response. Please feel free to contact your Motorola Software Sales Account Manager, Jen Spadafora, at 561-310-0866, or j.spad@motorolasolutions.com with any questions.

Sincerely,
Motorola Solutions, Inc.



Aaron Bravo
Florida Software Area Sales Manager
North America Sales

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Section 1

Interface Description

1.1 Assumptions

This proposal for the PremierOne Axon Interface is subject to the following assumptions:

- This interface proposal is for a Hollywood, FL add-on to the Broward County, FL PremierOne system.
- Interface implementation will not begin until the in-process Broward County, FL PremierOne system upgrade is completed. This is tentatively scheduled for June, 2025.
- The Customer will supply all workstation hardware, OS, and other software required by their infrastructure.
- Motorola's proposal makes no provision for cabling or capital improvements to the installation environment, nor does it address any power consumption or bandwidth considerations that may be required to support the solution.
- Motorola's proposal is based on the items listed in the detail summary section of the price quotation.

1.2 Interface Functional Description

Functional Description

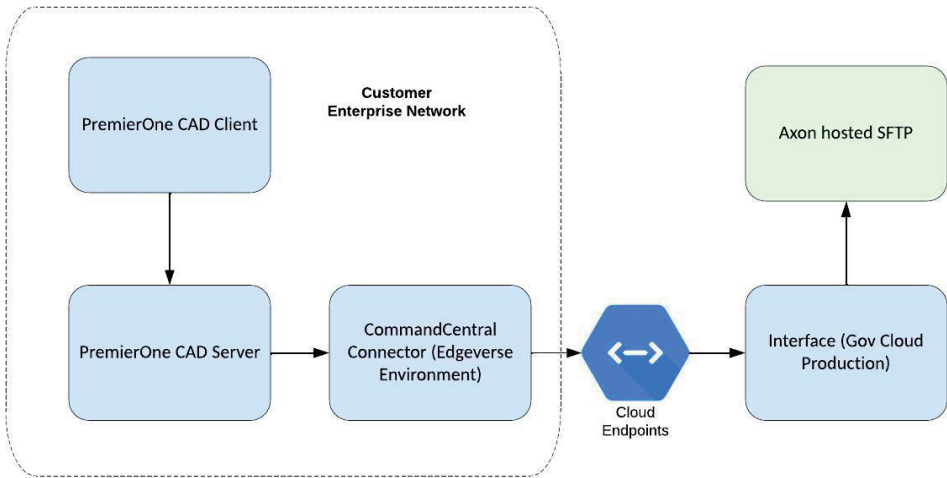
The AXON - Hybrid Calls for Service (CFS) Data Feed Outbound Interface ("Interface") allows CAD to provide CFS data to the AXON application system. The intent of the interface will be to relate call for service data with video files containing body worn camera footage created by officers involved with an incident. The interface provides the snapshot of the call for service incident at the close of the active call in the PremierOne CAD system. Data Elements included in this Interface are provided in the Supported Data Elements section of this document; the functionality and data set provided with this Interface are predefined and non-negotiable. The Interface is responsible for performing the transform from the JSON format for CAD incidents to text and creates a CSV (file name ending in *.csv) file for delivery by secure file transfer (SFTP).

Supported Use Cases

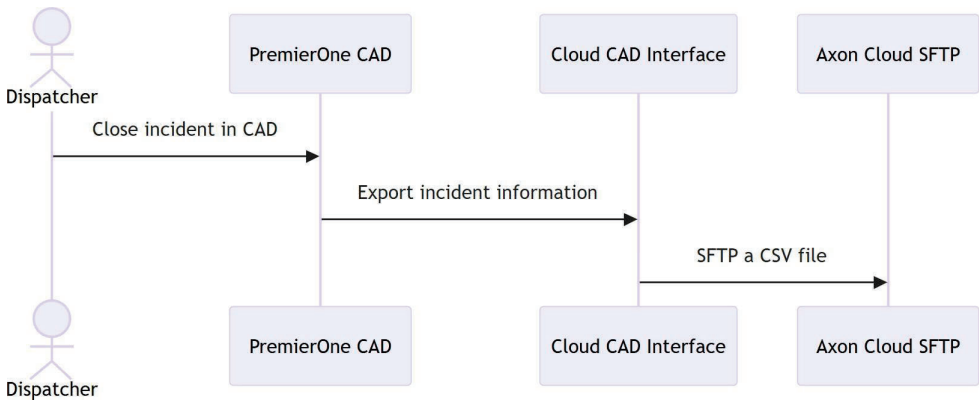
1. The Interface sends the specified incident and incident unit data as a CSV File to the SFTP service at the close of the active CAD call for service incident
 - a. The Interface will filter to send for specified agencies in the PremierOne CAD system

Interface Diagrams

High Level Data Flow Diagram



Persona Process Flow Diagram



Specific Technical Requirements

Target System Version	Target System Connection Protocol	Send Only	Receive Only	Bidirectional	Acknowledge Received / Send
Latest version	SFTP	X			

NOTE: Any other type of connection to the 3rd party system (e.g. REST, SOAP, Windows file share, SMB) or file format (e.g. ASCII text, JSON or XML) is not supported for this Interface design.

- Exceptions are logged using a cloud services metrics dashboard
- Data transfer speeds are expected to take at least 30 seconds and the Interface does not support real time or near real time updates from PremierOne CAD to AXON

Assumptions

- The file provided will include at least 2 lines of ASCII text data
 - Header row
 - Incident details (with the badge ID and unit as assigned to the incident)
- The list(s) of code type values sent as part of the payload for this interface will be synchronized and maintained between the customer and AXON

Motorola Solutions Responsibilities

- Deploy, set up, test, and demonstrate the functional operation of the Interface as described in this document
- Provide guidance for software, hardware, and network setup to support the connectivity of this Interface design
- Encrypt credentials for authentication with the target web service host

Customer Responsibilities

- Attend the functional demonstration of the Interface
- Ensure network connectivity to CommandCentral Connector and Gov Cloud environment from PremierOne CAD
- Provide Motorola with authentication info and web site address/URL for the SFTP service

Supported Data Elements

**The header row includes the following: Event ID, Report Number, Officer Badge, Officer Dispatched Date Time, Officer Cleared Date Time, Category, Title, Street, City, ZIP Code, State*

CSV data element	Field Description	JSON CAD Incident Properties name
Event ID	CAD Incident ID, if and RMS case number is associated then this is the RMS Case Number instead.	alias
Report Number	RMS Case number	Dispatches.reportNumbers.items.ReportNumber.alias
Officer Badge ID	Officer Employee number	dispatches.items.properties.assignedUnits.items.properties.assignedPersonnel.items.properties.cadUserKey
Officer Dispatched DateTime	Time the officer was dispatched to the call (24 hour clock)	dispatches.items.properties.assignedUnits.items.properties.whenStatusDeclared (dispatches.items.properties.assignedUnits.items.properties.statusKey.description = "DISPATCHED")
Officer Cleared DateTime	Time the officer cleared the call (24 hour clock)	dispatches.items.properties.assignedUnits.items.properties.whenStatusDeclared (dispatches.items.properties.assignedUnits.items.properties.statusKey.description = "CLEARED")
Category	Incident Type Description	dispatches.items.properties.nature.properties.description
Title	Incident Type Name	dispatches.items.properties.nature.properties.natureCode
Street	Incident Street Address	dispatches.items.properties.location.properties.fullText
City	Incident City	dispatches.items.properties.location.properties.city
State	Incident State	dispatches.items.properties.location.properties.state
Zip	Incident Zip Code	dispatches.items.properties.location.properties.zip

Section 2

Statement of Work

In accordance with the terms and conditions of the Agreement, this Statement of Work (SOW) defines the principal activities and responsibilities of all parties for the delivery of the Motorola Solutions, Inc. (Motorola) interface(s) as presented in this offer to the Miami-Dade Sheriff's Office (hereinafter referred to as Customer). When assigning responsibilities, the phrase "Motorola" includes our subcontractors and third-party vendors.

Unless specifically stated, Motorola work will be performed remotely. Customer will provide Motorola resources with unrestricted direct network access to enable Motorola to fulfill its delivery obligations.

2.1 General Customer Responsibilities

In addition to the Customer Responsibilities stated elsewhere in this SOW, Customer is responsible for:

- All Customer provided equipment, including hardware and third party software necessary for delivery of the System not specifically listed as a Motorola deliverable. This will include end user workstations, network equipment, telephone, or TDD equipment and the like.
- Configuration, maintenance, testing, and supporting the third party systems Customer operates that will be interfaced to as part of this project. For those third-party systems, Customer is responsible for establishing Application Programming Interface(s) (API) and providing documentation that details the integration process for the level of interface integration defined by Motorola.
- Initiate, coordinate, and facilitate communication between Motorola and Customer's third-party vendors as required to enable Motorola to perform its duties.
- All necessary third-party upgrades of their existing system(s) that may be required to support the solution. Motorola does not include any services, support, or pricing to support Customer third-party upgrades in this proposal.
- Mitigate the impact to third-party systems, to include interfaces that result from Customer upgrading a third-party system. Motorola strongly recommends working with Motorola to understand the impact of such upgrades prior to taking any upgrade action.
- Motorola will have no responsibility for the performance and/or delays caused by other contractors or vendors engaged by Customer for this project, even if Motorola has recommended such contractors.
- Ability to participate in remote project meeting sessions using Google Meet or a mutually

agreeable, Customer provided alternate remote conferencing solution.

2.2 Interface Planning Session

The objective of the interface planning session is to discuss the interface experience presented by each contracted interface(s). Topics of discussion will include the following:

- The functionality delivered with each interface as presented in the interface specific documentation included in this Agreement.
- Deployment requirements and dependencies of each interface (NDA, network information, API, and access credentials required to connect to third-party systems).
- Interface delivery and validation process.

Note – The interface deployment requirements are a prerequisite to roll out the interface(s). Delayed, incomplete, or inaccurate information may have a significant impact on the delivery of the interface(s).

Motorola is not responsible for third-party vendor management, scheduling, or additional cost for software, modification, development, or testing unless the work is defined in this SOW or amended to the Agreement via a change order.

Motorola Responsibilities

- Discuss the need for additional information such as third-party API, SDKs, data schema, and any internal and third party documents necessary to establish interfaces.
- Facilitate an overview of the interface to explain how each functions as well as any dependency on third-party API, SDKs, data schema, and any internal and third party documents necessary to establish interfaces with local and remote systems.
- Communicate the functional interface demonstration process.

Customer Responsibilities

- Establish all required third party API(s) and SDK(s) and provide all licensing and documentation for Customer's existing systems.
- Collect information on third-party API, SDKs, data schema, and any internal and third party documents necessary to establish interfaces with all local and remote systems and facilities within ten days of the Project Kickoff Meeting to avoid impact on the Project Schedule.
- Establish network connectivity between the Motorola server(s) and all third-party interface demarcations.

2.3 Interfaces and Integration

The installation, configuration, and demonstration of interfaces will be an iterative series of activities depending upon access to third-party systems. Integrated functionality between Motorola-developed products will be completed through the software installation and provisioning activities described herein. Integration activities that have specific requirements will be completed as outlined in this SOW.

2.3.1 Interface Deployment

Connectivity will be established between the Motorola system and the external and/or third party systems to which the contracted software will interface. Motorola will configure the system to support

each contracted interface as described in the interface-specific documentation. Customer is responsible for engaging third-party vendors, as required, to facilitate connectivity and testing of the interfaces.

Motorola Responsibilities

- Establish connectivity to external and third party systems.
- Deploy interfaces to support the functionality described in the interface-specific documentation discussed during the Interface Planning Session.
- Validate that each interface can transmit and/or receive data in accordance with the interface-specific documentation.

Customer Responsibilities

- Act as liaison between Motorola and third party vendors or systems as required to establish interface connectivity with the Motorola system.
- Provide personnel proficient with and authorized to make changes to the network and third party systems to support Motorola's interface installation efforts.
- Provide network connectivity between PremierOne® and the third-party systems.
- Provide external interface connection demarcation points at locations agreed to by Motorola. These locations shall normally be adjacent to the PremierOne® equipment rack.

Motorola Deliverables

- Contracted Interfaces.

Section 3

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Due to significant market and tariff volatility, as well as fluctuations in the cost of energy and raw materials including, but not limited to, steel, copper, finished wood, and concrete, Motorola Solutions reserves the right to equitably adjust the contract price, completion schedule, and/or contract requirements. Additionally, Motorola Solutions reserves the right to apply a fuel surcharge to quoted freight rates based on the prevailing diesel cost at the time of shipment.
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Proposal Pricing

3.1 Pricing Summary

PRICING SUMMARY

Proposal Item Description	Price Year 1
PremierOne Axon Interface to PremierOne	\$3,000
Implementation/Installation Services	\$16,008
System Grand Total :	\$19,008

Standard Maintenance Annual Pricing Summary

Standard Maintenance Summary	
Year 1	Warranty
Year 2	\$3,150
Year 3	\$3,308
Year 4	\$3,473
Year 5	\$3,647
Total Years 1 - 5	\$13,577
Grand Total Years 1 - 5	\$32,586

3.2 Payment Milestones

Payment

Except for a payment that is due on the Effective Date, Customer will make payments to Motorola within thirty (30) days after the date of each invoice. Customer will make payments when due in the form of a check, cashier's check, or wire transfer drawn on a U.S. financial institution. If Customer has purchased additional Professional or Subscription services, payment will be in accordance with the applicable addenda. Payment for the System purchase will be in accordance with the following milestones.

System Purchase Milestones

Payment Milestone	Payment
Execution of Contract	50%
Final Acceptance	50%

Motorola shall make partial shipments of equipment and will request payment upon shipment of such equipment. In addition, Motorola shall invoice for installations completed on a site-by-site basis or when professional services are completed, when applicable. The value of the equipment shipped/services performed will be determined by the value shipped/services performed as a percentage of the total milestone value. Unless otherwise specified, contract discounts are based upon all items proposed and overall system package. Overdue invoices will bear simple interest at the maximum allowable rate by state law.

For Maintenance and Support Plan and Subscription Based Services: Motorola will invoice Customer annually in advance of each year of the plan.

Motorola will invoice Customer annually in advance of each year of the plan. For multi-year service agreements, at the end of the first year of the Agreement and each year thereafter, a CPI percentage change calculation shall be performed using the U.S. Department of Labor, Consumer Price Index, all Items, Unadjusted Urban Areas (CPI-U). Should the annual inflation rate increase greater than 3% during the previous year, Motorola shall have the right to increase all future maintenance prices by the CPI increase amount exceeding 3%. All items, not seasonally adjusted shall be used as the measure of CPI for this price adjustment. Measurement will take place once the annual average for the new year has been posted by the Bureau of Labor Statistics. For purposes of illustration, if in year 5 the CPI reported an increase of 8%, Motorola may increase the Year 6 price by 5% (8% - 3% base).

Section 4

Terms and Conditions

PRODUCTS AND SERVICES AGREEMENT		
This Products and Services Agreement (this “Agreement”) is entered into between Motorola Solutions Inc., (“Seller” or “Motorola”) and the entity set forth in section I(b) (“Customer”) as of the date last signed below (“Effective Date”). Seller and Customer will each be referred to herein as a “Party” and collectively as the “Parties”.		
I. Seller and Customer Information		
(a)	Seller	Motorola Solutions Inc.
(b)	Customer	Name: City of Hollywood Address: P.O. Box 229045 Hollywood, FL 33022 Contact: Steven Viscardi
II. Transaction Details		
(a)	Proposal	Proposal No. 25-193515/ USFL25P136SW Date: 2/2/26 Motorola will provide Customer with the products and services set forth in the proposal dated above (the “ Proposal ”), a copy of which is attached hereto and incorporated herein.
(b)	Pricing	Pricing for products and services being purchased by Customer is set forth in the Proposal.
(c)	Term and Conditions	The Parties acknowledge and agree that the terms of the Motorola Customer Agreement (“ MCA ”), including all applicable addenda, located at https://www.motorolasolutions.com/content/dam/msi/docs/business/_documents/na_version_motorola_solutions_customer_agreement_v2.0_9.5.2024.pdf , are incorporated herein and shall apply to the products and services provided to Customer as set forth in the Proposal.
III. Entire Agreement		

This Agreement, including the Proposal and any terms and conditions referenced herein, constitutes the entire agreement of the Parties regarding the subject matter of the Agreement and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to this subject matter. This Agreement may be executed in multiple counterparts, and shall have the same legal force and effect as if the Parties had executed it as a single document. The Parties may sign in writing, or by electronic signature, including by email. An electronic signature, or a facsimile copy or computer image, such as a PDF or tiff image, of a signature, shall be treated as and shall have the same effect as an original signature. In addition, an electronic signature, a true and correct facsimile copy or computer image of this Agreement shall be treated as and shall have the same effect as an original signed copy of this document. This Agreement may be amended or modified only by a written instrument signed by authorized representatives of both Parties. The preprinted terms and conditions found on any Customer purchase or purchase order, acknowledgment or other form will not be considered an amendment or modification of this Agreement, even if a representative of each Party signs that document, and the terms of this Agreement will take precedence.

CUSTOMER:	MOTOROLA SOLUTIONS INC.
By: _____	By: _____
Print Name: _____	Print Name: _____
Title: _____	Title: _____
Date: _____	Date: _____