

Advisory Board & Committee Interest Form - Submission #33609

Date Submitted: 4/2/2026

Last Name\*

Orcel-Guerin

First Name\*

Shiva

District # You Live In.\*

6

Home Address\*

5627 pierce street

City\*

Hollywood

State\*

FL

Zip Code\*

33021

Home Phone

Cell Phone

954-707-7305

Email Address\*

shiva\_orcel@yahoo.com

Owner or Renter \*

Renter

Number of years as city resident\*

2

Are you registered to vote in Broward County?\*

Yes

Education (highest degree / level)

Masters Degree

Occupation\*

Senior Program Manager

Work Phone

Business Name\*

Teladoc Health

Business Address

City

State

Zip Code

Identify the board / committee(s) to which you request appointment (Please rank in order of preference)

Selection (1)\*

Community Development Advisory Board

Selection (2)\*

Artwork Selection Committee

Selection (3)\*

None

Selection (4)\*

None

### **Affordable Housing Advisory Committee - Questions\***

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? • Home Purchase Education, • Housing Market Employment. • Housing Market Stability. • Affordable Housing Construction. \* Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? • Ownership Housing Affordability, • Rental Housing Affordability, • Housing Market Stability, • New Housing Construction, \* Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

### **African American Advisory Council - Questions\***

Please answer these five questions above. 1. What is the greatest challenge facing the African American Community in Hollywood? 2. How many hours per month can you dedicate to AAAC initiatives? 3. Which of the following disciplines are you most skilled? \* Education, \* Employment, \* Economics, \* Cultural Awareness, \* Housing. 4. Which of the following disciplines are you most passionate? \* Education, \* Employment, \* Economics, \* Cultural Awareness, \* Housing. 5. What (if any) life experience motivated you toward volunteerism?

### **Artwork Selection Committee - Questions\***

1. What are your primary interests in City Government and City Services?

My primary interest in City Government and City Services is contributing to initiatives that enhance community engagement, cultural enrichment, and quality of life for residents. I am particularly interested in how public programs and services can foster inclusivity, civic pride, and accessibility, especially through arts, public spaces, and community driven projects.

2. Why do you want to join the Artwork Selection Committee?

I want to join the Artwork Selection Committee because I value the role public art plays in shaping a city's identity and creating meaningful experiences for residents and visitors. I am interested in supporting the selection of diverse, high-quality artwork that reflects the community's character and encourages cultural expression. Being part of this committee would allow me to contribute to decisions that leave a lasting visual and cultural impact.

3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in?

I have been involved in organizations and activities that promote community involvement, creativity, and collaboration. These include participating in local events, volunteering, and engaging in groups that support arts, culture, or civic initiatives.

Through these experiences, I have developed an appreciation for teamwork, organization, and community-focused decision making.

4. Are you available to attend regular committee board meetings scheduled for the Second Monday each month at 5:30pm?

Yes, I am available to attend regular committee board meetings scheduled for the second Monday of each month at 5:30 PM and can commit to consistent participation.

5. What is your one area of highest interest related to the Arts within the City of Hollywood?

My highest area of interest is public art in shared community

Please answer these five questions above. 1. What are your primary interest in City Government and City Services? 2. Why do you want to join the Artwork Selection Committee? 3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 4. Are you available to attend regular committee board meetings scheduled for the Second Monday each month at 5:30pm? 5. What is your one area of highest interest related to the Arts within the City of Hollywood?

### **Civil Service Board - Questions\***

Please answer these five questions above. 1. Describe your involvement with establishing, reviewing and interpreting policies and procedures? 2. Describe your involvement in employment practices including interviewing, testing, hiring, selection and promotion, demotions, transfers, etc. 3. Describe your knowledge of Civil Service and its purpose. 4. Why do you want to serve on this Civil Service Board? 5. Are you a continuous resident of and continuous registered elector in the City of Hollywood?

### **Community Development Advisory Board - Questions**

1. Yes, I reside in a low to moderate income (LMI) neighborhood in Hollywood and understand firsthand the importance of equitable access to housing, services, and community resources.
2. The most important community development issues in Hollywood include affordable housing, neighborhood revitalization, and access to essential services. Ensuring that residents can afford to live in safe and stable housing is critical, as rising costs can displace long-term community members. Additionally, investing in neighborhood improvements, supporting local economic opportunities, and strengthening community programs are essential to maintaining a high quality of life.
3. A healthy neighborhood is one that is safe, inclusive, and well-maintained, where residents have access to affordable housing, quality public services, and economic opportunities. It is a community where neighbors feel connected, infrastructure is reliable, and public spaces are clean and accessible. A healthy neighborhood also supports diversity and ensures that residents of all income levels can thrive without displacement.
4. The vision of the Community Development Advisory Board is to support equitable and sustainable community growth by ensuring that public funds are used effectively to benefit residents, particularly those in need. Its primary work involves reviewing and evaluating funding requests related to community development programs, especially those funded through federal and state grants. The Board makes recommendations to the City Commission and helps shape long-term planning efforts like the Five-Year Consolidated Plan and Annual Action Plan.
5. I bring a strong commitment to community service, a genuine interest in improving neighborhood conditions, and the ability to evaluate issues thoughtfully and collaboratively. I am attentive to the needs of residents and understand the importance of fair and transparent decision making when it comes to allocating resources.

Please answer these five questions above. 1. Do you reside in a low and moderate income (LMI) neighborhood in Hollywood per the most recent US Census data? A Hollywood LMI Map is located at [www.hollywoodfl.org](http://www.hollywoodfl.org) on the Community and Economic Development webpage. 2. What Community Development issues do you believe are the most important to Hollywood? 3. What is your definition of a healthy neighborhood? 4. What do you believe is the vision and primary work of the Community Development Advisory Board? 5. What do you believe uniquely qualifies you to serve on the Community Development Advisory Board?

### **Education Advisory Committee - Questions\***

Please answer these five questions above. 1. What are the current challenges facing education? 2. What is your vision for education in Hollywood? 3. What do you see as the primary work of the Education Advisory Committee? 4. With only one meeting a month, the Committee is limited in what it can do. How does/should the Committee decide what's most important? 5. How can the Committee know if its mission and goals are being accomplished?

### **Employees' Retirement Plan - Questions\***

Please answer these five questions above. 1. Are you familiar with the State's Sunshine Laws (Chapter 119 of the Florida Statutes)? 2. Are you available to attend in person regular monthly Board meeting (typically held the 4th Tuesday of each month)? 3. What knowledge, skills and/or abilities will you bring to the Employees' Retirement Plan? 4. What do you believe are the responsibilities of a trustee on a municipal retirement plan board? 5. Are you familiar with municipal defined benefit retirement plans and/or have previous experience serving on a municipal retirement plan board?

### **Firefighters' Pension Board - Questions\***

Please answer these five questions above. 1. What knowledge, skills and abilities would you bring to the meetings? 2. What experience do you have with firefighter pensions? 3. What is your financial background? 4. How many years have you lived in Hollywood? 5. How familiar are you with local retirement systems?

### **General Obligation Bond Oversight Advisory Committee - Questions\***

Please answer these four questions above. Why do you want to join the GO Bond Oversight Advisory Committee? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. 3. Which Bond interests you the most? Public Safety? Parks/Golf/Open Space or Neighborhoods & Resiliency? 4. What is your perspective on city quality of life, healthy neighborhoods, economic development & a strong tax base?

## **Hispanic Affairs Council**

Please answer these five questions above. 1. What is the greatest challenge facing the Hispanic Community in Hollywood? 2. How many hours per month can you dedicate to HACA initiatives? 3. Which of the following disciplines are you most skilled? Education, Employment, Economics, Cultural Awareness, Housing. 4. Which of the following disciplines are you most passionate? Education, Employment, Economics, Cultural Awareness, Housing. 5. What (if any) life experience motivated you toward volunteerism?

## **Historic Preservation Board - Questions\***

Please answer these five questions above. 1. How have you prepared yourself to serve on the Historic Preservation Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. \* Personal experiences, \* Professional experiences. 3. What is your perspective on balancing growth of the City's tax base, within the Historic Districts, while maintaining neighborhood stabilization? 4. How would you balance historic architecture with modern architectural styles? 5. What do you like about the City's different Historic Districts?

## **Hollywood Housing Authority - Questions\***

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? \* Property Management, \* Affordable Housing Administration, \* Housing Market Stability, \* Affordable Housing Construction, \* Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? \* Property Management, \* Rental Housing Affordability, \* Housing Market Stability, \* New Housing Construction, \* Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

## **Marine Advisory Board - Questions\***

Please answer these five questions above. 1. What is your involvement with the City of Hollywood's Waterways? 2. What will guide your decisions on this board? 3. Are you able to dedicate 2-3 hours a month to attend the meetings? Attendance is paramount to this Board being able to get things done. 4. Are you currently or have you been a boater, marine industry professional or involved in any other marine related industry? 5. What is your vision for the city of Hollywood's Waterway system?

## **Parks, Recreation & Cultural Arts Advisory Board - Questions\***

Please answer these six questions above. 1. How many events have you attended in the past year at any of the parks and athletics facilities in the City? 2. How many City-sponsored special events have you attended for the past year? 3. Are you available to attend regular Board meetings? Regular meetings are on the 1st Thursday of the month for 8 months per calendar year. 4. What is your one area of highest interest related to the parks, recreation and cultural arts for the City? 5. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 6. How does parks, recreation and cultural arts contribute to quality of life?

## **Planning & Development Board - Questions\***

Please answer these five questions above. 1. How have you prepared yourself to serve on the Planning and Development Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. \* Personal experiences, \* Professional experiences. 3. What is your perspective on balancing growth of the City's tax base while maintaining neighborhood stabilization? 4. What recent developments within the City are most proud of? 5. What is a Comprehensive Plan?

## **Police Officer's Pension Board - Questions\***

Please answer these five questions above. 1. What is a fiduciary? And what is your responsibility to the police pension plan as a fiduciary? 2. What is the Sunshine Law? 3. What is Asset Allocation & Diversification? 4. Explain the history of Chapter 99-1 and Chapter 185? 5. Define the role of the Actuary and the Auditor?

**Sister Cities Advisory Committee - Questions**

1. Do you speak more than one language? If so, what languages do you speak? 2. Do you have experience in travel, cultural exchange, and/or fund-raising? Please describe. 3. Which Sister City focus areas are you most passionate about: a. Art and Culture; b. Business and Trade; c. Community Development; d. Youth and Education. 4. What (if any) life experience motivated you toward volunteerism? 5. Please describe why you are interested in serving on the Sister Cities Advisory Committee.

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**Sustainability Advisory Committee - Questions\***

Please answer these five questions above. 1. Why do you want to join the committee? 2. Have you attended any committee meetings? If so, how many? 3. What knowledge, skills, and abilities would you bring to the committee if appointed? 4. What other organizations, clubs, or associations are you involved in? 5. Are you available to attend regular committee and subcommittee meetings? Regular meetings are held monthly with subcommittee meetings held as needed. 6. What types of projects would you like to see the committee work on?

**Are you interested in serving on more than one board/committee?\***

**If so, how many?\***

**Applicant must attend at least one board/committee meeting prior to consideration of application for every board applied. Please list board/committee meetings you attended in the last year?\***

Yes

2

3/31/2026

**Are you currently on a County or City Board?\***

**If yes, please describe**

No

**If you are applying for a board / committee, which has specific requirements / categories, please detail how your background and/or experience meets the required criteria.\***

I bring a strong commitment to community service, a genuine interest in improving neighborhood conditions, and the ability to evaluate issues thoughtfully and collaboratively. I am attentive to the needs of residents and understand the importance of fair

**Please describe your professional and/or volunteer experience or background, which best qualifies you for selection to the board / committee.\***

I am a public health professional with a strong background in program management across both hospital systems and the healthcare technology sector. In my roles, I have been responsible for planning, implementing, and evaluating programs.

**Are you presently employed by the City of Hollywood?\***

**If so, in what capacity?\***

No

N/A

**Attach Resume (only .doc and .pdf files)**

Final 2025 Resume- Shiva Orzel (1) copy.docx

## Shiva Orcel-Guerin

5627 pierce street

Hollywood, FL 33021

Cell: 954-707-7305

*shiva\_orcel@yahoo.com*

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### **Professional Summary:**

Dynamic and seasoned senior program manager with a track record of delivering robust security solutions in fast-paced environments. Leveraging a blend of technical expertise and strategic leadership, I drive initiatives to fortify organizational defenses, mitigating risks and leading cross-functional teams to deliver complex projects.

### **Professional Experience:**

**August 2022-Current- Senior Program Manager- Cybersecurity- Teladoc Health- Remote**

- **Cybersecurity Security and Program Development:** Lead the organizational cybersecurity initiatives and operations, ensuring the protection of information assets, infrastructure, and compliance with regulatory requirements.
- **Access Management:** Led cross functional teams to deliver enterprise wide IAM initiatives, including implementation of role-based access control (RBAC), single sign-on (SSO), and multi-factor authentication (MFA), improving compliance with SOX and HIPAA requirements.
- **User Provisioning:** Collaborated with InfoSec, HR, and IT Ops to define IAM policies, streamline provisioning workflows, and enforce least privilege access principles.
- **Compliance Management and Vulnerability Analysis:** Conduct risk assessments and vulnerability analyses by developing and implementing strategies to identify, assess, and mitigate cybersecurity risks within the organization.
- **Cybersecurity Technologies and Tools:** Coordinating and facilitating all aspects of the SOX compliance process within the organization, by collaborating with various departments to ensure the timely and accurate assessment of internal controls, documentation of processes, and remediation of deficiencies.
- **Metrics and OKRs:** Monitor high-level, qualitative goal that provides direction and purpose. Specifically, measurable outcomes that indicate progress toward achieving the objective. Help develop quantifiable metrics used to track performance, progress, and success in achieving goals or OKRs to provide data-driven insights to evaluate the effectiveness of strategies and operations.
- **Stakeholder Relationships:** Involves identifying, engaging, and maintaining positive relationships with individuals or groups who have an interest in or impact the business. Help maintain effective stakeholder management to builds trust and fosters collaboration.
- **Automation:** Led end-to-end automation of SOX compliance testing processes, reducing manual effort enhancing accuracy across key controls through the

development of workflows to streamline control testing, evidence collection, and audit trail generation.

**September 2021-July 2022- Project Manager- Chronic Disease- Health Choice Network- Remote**

- **Clinical Outcomes:** Use QI models, measurement tools, and techniques, including collection, aggregation, abstraction, validation, analysis, and reporting of data to drive improvement
- **Process Improvement:** Use of quantitative data to demonstrate effectiveness for clinical quality initiatives such as UDS measures, HRSA's clinical priority areas (e.g. cardiovascular disease, diabetes, etc), and other value-based quality programs.
- **Care Coordination:** Oversaw chronic disease management initiatives (e.g., diabetes, hypertension) across clinics, driving standardized care protocols and increasing patient adherence to treatment plans.

**March 2020-September 2021-Project Manager Population Health Specialist/Case Management- Jackson Health System- Hybrid**

- **Public Health Management:** Coordinating and managing projects focused on enhancing the health and well-being of chronic disease patients, through project management, population health analysis, and individual case management.
- **Improve Health Outcome:** Collaborate with various stakeholders to develop and implement initiatives aimed at addressing health disparities, promoting preventive care, and improving health outcomes to reduce.
- **Implementation:** Managed end-to-end implementation of chronic disease management programs, improving patient outcomes and reducing hospital readmissions through evidence-based interventions and stakeholder coordination.

**June 2019-March 2020- FOCUS Project Manager -Jackson Health System- North Miami Beach, FL**

- **Program Management:** Collaborate with Project staff to implement the project components including, provider and patient navigation training; patient education, practice transformation, enhanced HIV/HCV screening, Treatment Access Model, and treatment readiness and adherence support.
- **Protected Health Information:** Ensuring the confidentiality, integrity, and availability of sensitive health data through encryption, access controls, and secure storage practices to mitigate HIPPA.
- **Implementation:** Directed HIV program initiatives focused on linkage to care, retention, and viral suppression, achieving a increase in ART adherence and reduction in care gaps among high-risk populations.
- **Strategic Planning:** execution of comprehensive HIV prevention, treatment, and care programs, overseeing cross-functional teams and partnerships to improve access and health outcomes across targeted populations.

**March 2018-July 2018- Project Manager - Risk Management (PRN) - Aventura Hospital and Medical Center- Aventura, FL**

- **Analytical and Problem-Solving Abilities:** Manage all claims and investigate incidents, analyzing viability and risk and providing solutions to minimize exposure, in according to state government agency mandates.
- **Incident Response and Management:** Assists with the development and implementation of initiatives, policies and procedures, including staff education activities, regarding risk reduction/elimination throughout the organization.

**Dec 2016-March 2018- Healthcare Navigator- Memorial Regional Hospital Hollywood, FL**

- **Mitigate Non-urgent Medical Cost:** Ensure that patients access services available in the community; both free and where charges apply; based on the navigator's detailed knowledge of the relevant access arrangements, eligibility criteria and service content.
- **Effective Communication and Collaboration:** Working with emergency room social workers, hospital case managers and clinical teams to ensure patients have access or connection with continued care.

**Feb 2014-Dec 2016 – Assistant Project Manager-Medical Staff Services -Jackson North Medical Center North Miami, FL**

- **Physician Credentialing:** Verifying competence, medical and/or professional education, residency, internships, fellowships, additional formal training, relevant board certifications, health care affiliations, work history, military experiences, professional references, licensure and certifications, DEA certificates, malpractice coverage and privileges the applicant is requesting.
- **Electronic Health Record (EHR):** Led cross-functional program management for enterprise-wide EHR platform migration, overseeing planning, stakeholder alignment, vendor coordination, and change management for a successful go-live impacting thousands of clinical and administrative users.

**Education:**

Barry University – Miami, FL

Dual Master in Health Administration/Master in Public Health

**Key Skills:**

- Jira|HubSpot|Microsoft Suite| Google Suite
- Electronic Medical Records (EMRs): Cerner, MediTech, Epic

**References:**

Elizabeth Omodon  
Cybersecurity Analyst  
Phone: 469-691-0604

Anne Ketuma

Cybersecurity Manager  
Phone: 309-205-0779

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Advanced Nurse Practitioner  
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