

Phase 5: Post-Move Support

- Final walkthrough with department leadership
- Resolution of any discrepancies
- Removal of packing materials
- Optional extended support for phased departmental activation

5. Security Protocols & Chain-of-Custody Procedures

Personnel Security

- All staff background-checked
- Veteran leadership with security-focused training
- Restricted-access teams assigned to sensitive areas only

Chain-of-Custody Controls

- Item-level barcode tracking
- Digital logs documenting every transfer
- Sealed containers for evidence, weapons, and confidential files
- Signature verification at each custody point

Transport Security

- GPS-tracked vehicles
- Direct-route protocols
- No-stop transport for critical assets
- Secure loading/unloading zones

Confidentiality Measures

- Non-disclosure agreements for all personnel
- Controlled access to inventory lists
- Secure communication channels with City officials

1-800-PACKOUTS®

The National Packout Company

It's all about Service

- ▶ **Contents Packing:** All 1-800-Packouts Franchisees are trained and stocked with everything needed to provide the maximum protection for contents. We have personnel that will travel on site to evaluate, document, pack and label all items. This ensures that everything is accounted for.
- ▶ **Contents Inventory:** Our inventory procedures maximize the efficiency of processing your insurance claim. We assist in identifying and documenting all contents that are located inside the affected areas in your home or business. Let our knowledge, experience, and attention to detail be your biggest asset!
- ▶ **Contents Cleaning:** If you want your home or business to be as pristine as possible after a loss, speak with a 1-800-Packouts consultant about the cleaning of your possessions. We have state-of-the-art facilities and techniques that were built for contents cleaning and restoration.
- ▶ **Contents Storage:** 1-800-Packouts will coordinate the proper storage of all different types of contents. We have facilities that offer a broad range of storage types to offer the appropriate storage. These include climate-controlled, private room, on-site, vault and general rack storage.
- ▶ **Contents Transportation:** 1-800-Packouts has trucks for every need! Whether you need one room or a large commercial facility packed out, we have the equipment and personnel to make the move fast, effective and efficient. Our trucks are specifically designed to accommodate any size, shape or amount of belongings.

Service you expect.

Quality you deserve.



1-800-722-5688



www.1800Packouts.com

More than just a moving company.

1-800-PACKOUTS®
The National Packout Company

★ a FIVE STAR brand®



DIGITAL INVENTORY

Our digital inventory sets us apart from the other guys. Digital reports, comprehensive content images, and damage documentation are just a few benefits of our detailed inventory process.



CONTENTS CLEANING

Our cleaning room is equipped with ultrasonic cleaning tanks and other state-of-the-art restoration equipment. Our cleaning technicians are trained to handle and clean the most fragile and sensitive items.



PRIVATE STORAGE

Our facility is equipped with private and secure storage for all contents. We never use public storage units and have individual storage for each job to ensure cross-contamination never occurs..



SCAN ME

Learn more about our proven process here!



Call today! 
1-800-722-5688

ABOUT US

We are the leaders in the contents restoration industry. Our rigorous training and continuous innovation keep our breakage low and efficiency high. We exist to help those who are in need of professional and comprehensive contents restoration and packouts.

WHY CHOOSE US?

We aren't a moving company. We were born out of the restoration industry and are trusted by mitigation and restoration companies across the country. With our insurance experience, we are prepared to handle all aspects of any contents job, big or small!

INVENTORY • PACKOUTS • CLEANING • STORAGE • TAKEBACKS

www.1800packouts.com

Company Values

D.R.I.V.E.

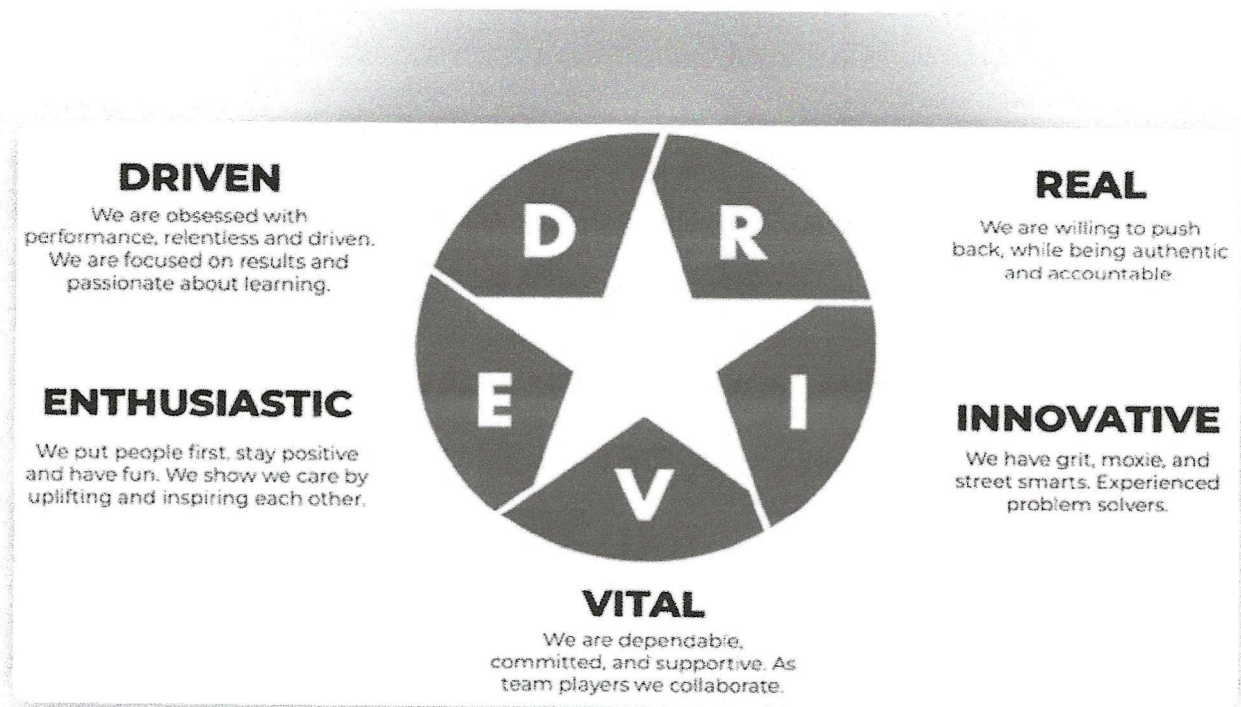
Driven - We are obsessed with performance, relentless and driven. We are focused on results and passionate about learning.

Real - We are willing to push back, while being authentic and accountable.

Innovative - We have grit, moxie, and street smarts. Experienced problem solvers.

Vital - We are dependable, committed, and supportive. As team players we collaborate.

Enthusiastic - We put people first, stay positive, and have fun. We show we are caring and sensitive by uplifting and inspiring each other



The 1800Packouts Way

We have established a reputation for being one of the sharpest, cleanest and most well-presented businesses in the industry. We EXPECT you and your staff to carry on that tradition. Remember: As an owner/leader in the business; staff will look at how you carry yourself daily, so let's be a great example.

Our Reputation

- 1) We show up on time.
- 2) We treat everyone with respect.
- 3) We are professional in every facet.
- 4) We do not mislead.
- 5) We handle items with extreme care.
- 6) We under-promise and over-deliver.
- 7) We use common courtesy.
- 8) We work efficiently.
- 9) We use "Please" and "Thank you."
- 10) We do not make excuses.
- 11) We admit mistakes & make it right.
- 12) We take ownership

Intellectual Property

The company claims protection of our name, manuals, trademarks, franchise related advertising & promotional materials & related materials we produce. The Materials may be considered proprietary and confidential.

- 1) Company Knowledge/Know-How
- 2) Confidential Information
- 3) Advertising
- 4) Marketing
- 5) Design
- 6) Plans/Strategy/Operation Methods
- 7) Sources of Supply
- 8) Pricing Recommendations