



City of Hollywood

Hollywood City Hall
2600 Hollywood Blvd
Hollywood, FL 33020
<http://www.hollywoodfl.org>

Legislation Text

File #: R-2024-157, **Version:** 1

A Resolution Of The City Commission Of The City Of Hollywood, Florida, Approving And Authorizing The Appropriate City Officials To Issue A Purchase Order To Granicus Inc. For The Purchase Of Hardware, Software, And Maintenance Services For An Amount Up To \$55,000.00 For The Period From May 15, 2024 Through September 30, 2024, In Accordance With Section 38.41(C)(11)(A) Of The Procurement Code. (Other Contractual Services Not Subject To Competitive Procurement Requirements)

Infrastructure & Facilities

Staff Recommends: Approval of the attached Resolution.

Explanation:

The Information Technology Department and various other City departments/offices require hardware, software, and maintenance services from Granicus, Inc. Granicus currently provides software and hardware systems for City use, including Legistar, Rock Solid, GovQA and Host Compliance (Vacation Rental Compliance Monitoring System).

Legistar is used to automate the City's meeting agenda approval and publishing process. Various City business meetings, including City Commission meetings, use the Legistar system. Legistar is also used to stream City business meetings live to the City's Government TV Channels.

Rock Solid, also known as Hollywood Connect, offers two-way communication with citizens, including the ability to report issues or concerns to City staff. The system creates a work order ticket which can be tracked by the citizen through the staff review and correction process.

GovQA allows for the processing and tracking of any public records requests.

Host Compliance (Vacation Rental Compliance Monitoring System) monitors information regarding any vacation or short-term rentals in the City to ensure they are properly registered. The system also provides for a phone hotline for citizens to report possible concerns and violations.

Approval of this item will provide permission to expend up to \$55,000.00 to purchase

hardware, software, and maintenance services on only the Legistar, Rock Solid, and GovQA modules from Granicus. The Host Compliance (Vacation Rental Compliance Monitoring System) was approved separately in R-2021-087. A future commission item will be created to consolidate all Granicus modules and purchases for FY25 onwards.

Fiscal Impact:

Funding for this purchase order is available in the FY 2024 Operating Budget in account number 557.130101.51900.531170.000000.000.000.

Recommended for inclusion on the agenda by:

Raheem Seecharan, Director, Information Technology

Adam Reichbach, Assistant City Manager for Finance & Administration