



Legislation Details (With Text)

File #: R-2019-274 **Version:** 1 **Name:** Kronos Telestaff
Type: Resolution **Status:** Passed
File created: 8/7/2019 **In control:** Department of Information Technology
On agenda: 9/18/2019 **Final action:** 9/18/2019
Title: A Resolution Of The City Commission Of The City Of Hollywood, Florida, Authorizing The Appropriate City Officials To Execute Agreements With Kronos Incorporated And Kronos SaaShr, Inc. For The Purchase Of Workforce Telestaff Subscription, Implementation, And IVR Services And Software As A Service Utilizing U.S. Communities Agreement #18220 And 18221, For An Estimated Amount Of \$400,000.00 Over Five Years And In Accordance With Section 38.40(C)(5) Of The Code Of Ordinances (Piggyback).

Sponsors:

Indexes:

Code sections:

Attachments: 1. Reso-Kronos Telestaff, 2. City of Hollywood 5 year Costs PD and Fire 7-29-2019, 3. City of Hollywood PD- Police Exports SOW 7-15-2019, 4. City of Hollywood PD WF Telestaff SaaS SOW 7-15-2019, 5. City of Hollywood PD WF Telestaff Solution Estimate 7-12-19, 6. City of Hollywood PD WF TSG PROMO Order Form 15July2019, 7. City of Hollywood PD IVR 15July2019, 8. Official_Signed_Kronos Contract_REDACTED, 9. terkronos.pdf, 10. BIS 19-251R.pdf

Date	Ver.	Action By	Action	Result
9/18/2019	1	Regular City Commission Meeting	adopt	Pass

A Resolution Of The City Commission Of The City Of Hollywood, Florida, Authorizing The Appropriate City Officials To Execute Agreements With Kronos Incorporated And Kronos SaaShr, Inc. For The Purchase Of Workforce Telestaff Subscription, Implementation, And IVR Services And Software As A Service Utilizing U.S. Communities Agreement #18220 And 18221, For An Estimated Amount Of \$400,000.00 Over Five Years And In Accordance With Section 38.40(C)(5) Of The Code Of Ordinances (Piggyback).

Staff Recommends: Approval of the attached Resolution.

Explanation:

The Hollywood Fire Department currently utilizes Kronos Telestaff to manage scheduling and automate communications for Fire personnel. The City seeks to optimize all ERP systems with an End Duplication to Gain Efficiencies (EDGE) approach. The Hollywood Police Department does not use Kronos currently, instead it utilizes a manual process to maintain their staffing levels. After performing an internal analysis they validated that they would benefit from an automated system, such as Kronos. The proposed Software As A Service

(SAAS) platform will provide a vendor supported, resilient, and an available platform for both Hollywood Fire and Police departments.

The U.S. Communities organization has provided a negotiated and competed agreement for Kronos products through the Cobb County, GA, RFP18-6390 from Omnia Partners, via U.S. Communities Agreement #18220 and 18221. The total 5 year cost for this would be an estimated \$400,000.00 with an initial estimated amount of \$100K and ~\$70K for years 2 through 5, with an estimated 4% estimated escalator after year 5. There are no current renewals past year 5 which would require additional Commission approval.

Recommended for inclusion on the agenda by:

Raheem Seecharan, Director, Information Technology

Adam Reichbach, Assistant City Manager for Finance & Administration