March 10, 2020

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#### **CITY of HOLLYWOOD MAINTENANCE PROGRAM for 2020**

This program is for all the City owned facilities.

We appreciate the opportunity to provide a Comprehensive City-Wide Maintenance Program for all the City Owned & Managed locations. A list of Locations, Devices & Pricing is attached. Price Does Not include replacement parts/equipment.

#### A. SCOPE of SERVICE for ACCESS CONTROL SYSTEMS

This contract will include all needed repairs, inspections and/or visits needed to all sites to maintain all systems in optimal condition. We will also provide professional advice for any future upgrades and improvements. In addition, we will have spare parts available for rapid repair response times. Customer is to provide and maintain the infrastructure and computer upgrades and support as needed. Zimy will provide a 4-hour response time to all repairs during business hours, including periodical inspections of sites to ensure all systems and peripheral equipment are in good shape. Any emergency repairs will be addressed as soon as possible.

Price for Access Control Hardware & Software Maintenance Program, Labor Only

\$1,853.00 per month.

Parts, if needed, will be billed separately @ our cost, plus 15%.

Price for any New equipment, if needed, shall not exceed 20% above cost.

**NOTE:** Hourly Labor Rate will be - Normal Working hours \$65.00, Weekend, Holiday & After Hours \$95.00

**NOTE:** Labor included for normal wear & tear. Vandalism and Acts of Nature NOT included.

#### B. SCOPE of SERVICE for BURGLAR & FIRE ALARM MONITORING

Burglar & Fire Alarm Monitoring Service shall be on a Twenty-four (24) hour / seven (7) day per week basis & shall include all labor to perform these services. We will immediately retransmit the alarm to a City of Hollywood Dispatch technician to the protected premises to arrive within two (2) hours of receipt of a signal where equipment needs to be manually reset by Zimy Electronics. Upon receipt of trouble signals or other signals pertaining to the monitoring and maintenance of these systems, provide notification to the City of Hollywood with a full report of each alarm with actions taken and verification that service has been restored. This shall include the nature of the interruption, time of occurrence & restoration of service.

**SUPERVISOR SIGNAL**: Communicate immediately with the City of Hollywood. If authorized by city staff, a technician shall be dispatched to investigate unless system restores to normal. Arrival time not to exceed two (2) hours.

Provide notification to the City of Hollywood of each alarm with actions taken & verification that service has been restored.

**CENTRAL STATION**: Central Station service shall meet general requirements of the NFPA 72 National Fire Alarm Code, current edition, as indicated in NFPA 72 and shall be fully functional on a Twenty-four (24) hour / seven (7) day per week basis. The Central Station must be able to identify the location of the caller including facility, address & specific alarm if more than one at a facility's Electronics shall comply with the requirement of the Florida Administrative Code, Rule 69A-48 Fire Safety Standards for Fire Alarm Systems, where applicable. In the event codes change, Zimy is required to comply with the most recent changes. All work performed & all equipment installed shall be in compliance with FS633.0. Alarm signals initiated by pull stations, automatic fire detectors, water flow from the automatic sprinkler system, or actuation of other fire suppression systems or equipment shall be treated as activated fire alarms.

#### Price for above, including monitoring and service per month \$1436 per month

**NOTE:** Please be advised that since we have no control over Central Station pricing, it may be necessary to increase monitoring prices in the future. Increase shall be justified with documentation from the Central Station and price increase shall not exceed 15%.

**NOTE:** Labor included for normal wear & tear. Vandalism and Acts of Nature NOT included.

#### C. SCOPE of SERVICE for BURGLAR & FIRE ALARM MAINTENANCE

Zimy shall maintain system in optimum performance. Maintenance program shall include performance of a complete system evaluation, adjustments & calibration. A current record log shall be maintained at each fire alarm control panel.

Maintenance shall include both corrective and preventative maintenance and shall be performed on site. Maintenance shall include troubleshooting and making recommendations for additional service for all peripheral devices and control panels. Maintenance shall include labor, supervision and travel time, during normal working hours.

Reprogramming Existing Dialers, Digital Alarm Communicator Transmitters (D.A.C.T.). Monthly maintenance pricing shall include all labor, travel time, incidentals, required to reprogram existing dialers to telephone numbers identified by and requested by the City or as required by the monitoring facility to receive signals.

Sensitivity Testing – Monthly maintenance pricing shall include all labor, ladders, services and incidentals required to perform sensitivity testing and cleaning of smoke detectors and smoke duct detectors as required by Fire Codes adopted by Florida legislature or by the Broward County Board of Rules & Appeals.

Zimy Electronics shall make additional visits and respond to alarms as necessary during normal working hours, 8:30AM – 5:00PM. Additional charges for nights, weekends and holidays @ \$95.00 per hour, per technician. Such visits shall be made promptly when alerted by alarms or as requested by designated city representatives.

All work will be performed in compliance with all applicable codes and to the satisfaction of the City of Hollywood.

### Price for above \$1481.00, per month

Burglar and Fire Alarm Maintenance shall be done during normal working hours, 8:30AM – 5:00PM. Additional charges for nights, weekend and holidays @ \$95.00 per hour, per technician. Maintenance service excludes all replacement parts.

Response to service requests shall be within two (2) hours of notification. Labor rates shall remain the same for two (2) years.

**NOTE:** Labor included for normal wear & tear. Vandalism and Acts of Nature NOT included.

# HOURLY RATE FOR ADDITIONAL MAINTENANCE SERVICES WHICH ARE NOT WITHIN THE SCOPE OF WORK SPECIFIED:

Maintenance Hourly Rate – Per Technician for services / locations \$65.00

Maintenance Overtime Hourly Rate – Technician for services / locations \$95.00

Maintenance Hourly Rate – Helper for services / locations \$40.00

Maintenance Overtime Hourly Rate – Helper for services / locations \$60.00

#### SPECIAL CONDITIONS:

Location: Zimy Electronics shall maintain an Office and Personnel who will provide all needed services for the City of Hollywood alarm equipment in the State of Florida. Zimy shall be accessible by phone at all times via a local or toll free telephone number.

Reference & Standards: All Fire Alarm services shall be governed by the current applicable references & standards:

- a. Florida Fire Prevention Code
- b. National Electric Code (NEC)
- c. Local Protective Signaling Systems
- d. Life Safety Code, National Fire Protection Association, NFPA, or as amended
- e. State Fire Marshal Rule 69A 48, Florida Administrative Code (FAC), or as amended
- f. The Americans with Disabilities Act (ADA)

Licensing/Certification: Zimy Electronics will meet the following professional standards criteria. Copies of licenses and certificates of competency indicated below:

- a. A current Florida county-issued Certificate of Competency as and an Electrical Master/Journeyperson or an Electrical Specialty Master/Journeyperson in the Fire Alarm & Burglar Alarm Category.
- b. State of Florida EF or EC license as a Fire Alarm Contractor
- c. NICET requirement is not required for fire alarms in Florida State or 69A rules.
- d. Fire Alarm Systems Agent badge
- e. Florida County Occupational License

It is the intent for these specifications to describe a functionally complete maintenance and monitoring program to be performed in accordance with these documents. Any work/material, parts or equipment being required to produce the intended results shall be approved by customer, whether specifically stated.

# **Financial Summary for the contract**

Access control service and maintenance, labor only \$1,853.00 per month.

Burglar and fire alarms, labor and monitoring only \$1,481.00 per month

Total price, per year for both services will be \$40,008

ADDITIONAL MAINTENANCE SERVICES WHICH ARE NOT WITHIN THE SCOPE OF WORK SPECIFIED:

Maintenance Hourly Rate – Per Technician for services \$65.00

Maintenance Overtime Hourly Rate – Technician for services \$95.00

Maintenance Hourly Rate – Helper for services \$40.00

Maintenance Overtime Hourly Rate – Helper for services \$60.00

Wilhelm Zimerman, President, Zimy Electronics, INC

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