

See Life. See Opportunities.

## **Parks Master Plan**

RFQ – 4584 – 18 - RL Interview Presentation December 6, 2018

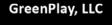








### City of Hollywood, Florida Parks, Recreation & Cultural Arts Department



Teresa Penbooke, PhD, MAOM, CPRE Principal-in-Charge

> Art Thatcher, MPA, CPRP Project Manager

Becky Dunlap, CPRP Project Consultant

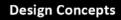
#### **Primary Responsibilities:**

Project Management and Oversight
Community Outreach and Public Input Facilitation
Operational and Financial Analysis
Visioning and Development of Recommendations

Successful Development of Final Report







Rob Layton, PhD, FASLA Principal

Primary Responsibilities: Inventory and GRASP® Component Based Method for Level of Service Analysis

#### Miller Legg \*SBE

Michael Kroll, RLA, FASLA Senior Landscape Architect/ Local Project Manager

> Vanessa Ruiz, RLA, Landscape Architect

> **Liudmila Fuentes** Landscape Architect

Primary Responsibilities: Landscape Architecture Site Analysis/Planning Capital Recommendations Conceptual Costing

#### **RRC Associates**

Chris Cares Principal

Primary Responsibilities: Statistically-Valid Survey Online Open Link Survey

#### **Grant Printing**

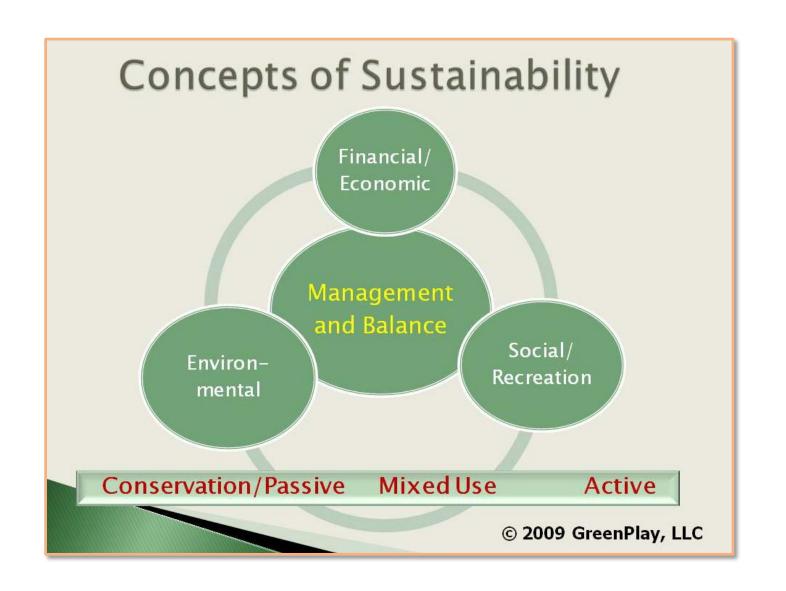
Print and assemble the final copies of the report







# We Help Communities Thrive



Plans and
Related
Services for
over 500
communities
nationwide
since 1999



# Similar Projects

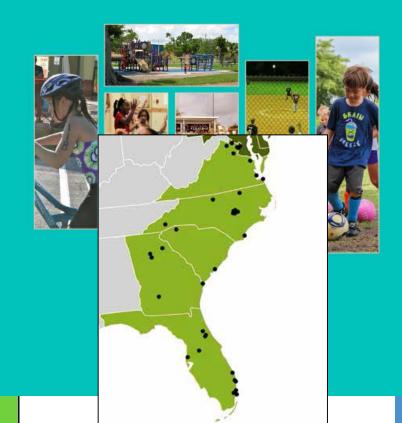




New Hanover County, North Carolina Parks and Gardens Master Plan Final Report September 2016



Parks and Recreation Master Plan West Palm Beach, Florida December 2015







Martin County Florida
Parks & Recreation Department
Master Plan
February 2016

# GreenPlay Team Approach & Specialized Experience

- **✓** Experienced and curious consultants
- ✓ Understand parks and recreation role in extraordinary places
- ✓ Bring best practices from national work
- ✓ Understand ever-changing community dynamics
- ✓ Customized approach with national and regional experience
- ✓ Consultants who have been on your side of the table
- ✓ Believe building relationships with staff and stakeholders is key to a successful plan

## Our Winning Formula

Personalized Service

+ Achievement of Goals

**Great Relationships** 

We understand what it takes to both create and implement

# Our Approach is Comprehensive



# Well Thought Out, Yet Flexible

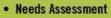
### **Strategic Master Planning Process**





### 4 Stages of Public Engagement

### Information Gathering



- Staff
- Stakeholders
- Public Meetings
- · Focus groups
- Interviews
- Surveys
- · Online engagement
- Inventory
- · All Assets
- All Program Locations
- · Other Providers
- . Level of Service Analysis
  - GIS component-based mapping
  - Quality, Quantity, Functionality
- Community Profile
  - Historical & Planning Context
- Demographics
- Trends

## Findings & Visioning

- Presentation/Feedback Sessions
- Staff
- Stakeholders
- Decision Makers
- · What We Have Discovered
- Key Issues Matrix
- Key Ideas and Themes for Improvement
- Analysis
  - Programming
  - Operations
  - Maintenance
  - Marketing & Communications
  - Financial Resources



## Draft Recommendations

- Summary Findings
- Strategies
- Long-Term Vision
- Short-Term Action
- Implications
- Financial
- Operational
- Maintenance
- Recommendations
- Action Plan
- TasksTiming
- Costs
- · Review & Revisions





- Public
- Decision Maker
- Distribute/Post



### Implementation

- Action Plan
- Annual Review



Typically our Strategic/Master Plans include a 5-year focus on operations, 10-year focus on capital, and 20 year strategic vision. Other elements and tools are added as needed for a community-specific plan.

# Mixed Methods Information Gathering















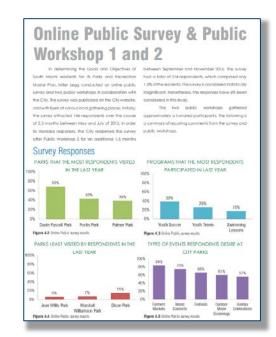
## **Engaging Users & Current Non-Users**

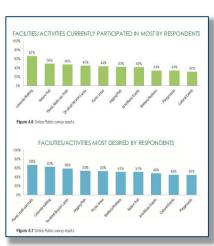
- Statistically-valid survey by mail/web
- Ability to reach users, non-users and voters
- Geo-coding and Customized
  - ✓ Specific to Hollywood's key issues including awareness, needs, satisfaction, participation, desires, priorities, and willingness to pay





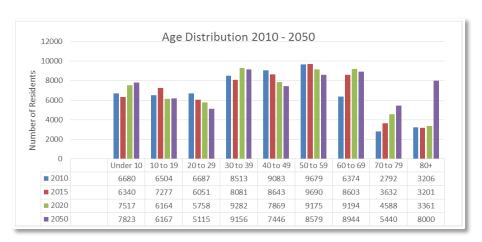
- Expect 10% +/- response
  - √ 95% level of confidence
  - √ +/- 5% margin of error overall
- Extensive analysis of responses for better decision making





# Comprehensive Analysis & Assessment

- Demographic Analysis
- Parks & Recreation Trends
- SWOT Analysis
- Programs & Services Analysis
- Financial Analysis
- Alternative Funding and Partnerships





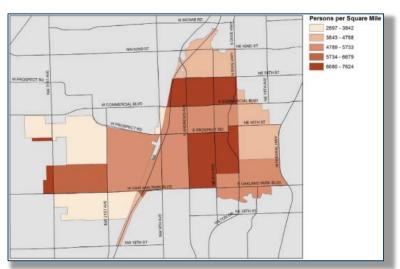




# Mapping & Demographics

Programs	South Miami²	Median for Jurisdictions between 7,000 and 17,000			
Registr	ations for Athletic	: Programs			
Youth Athletic Programs	1,900	5,456			
Adult Athletic Programs	1,180	2,972			
	Program Activit	ies			
Number of programs offered	23	28			
Total program users	4,995	6,000			
Pro	gram Activity Re	sources			
Program Operating Budget	\$20,000	\$55,000			
Revenue from fees	\$69,276	\$81,841			

Table 5.6 NRPA Recreation Program Benchmarks



### **Review & Compile Existing Data**

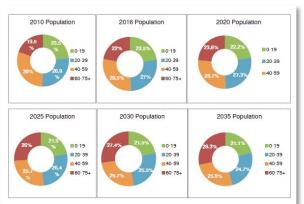
- As initial framework for mapping
- For geographic area comparisons

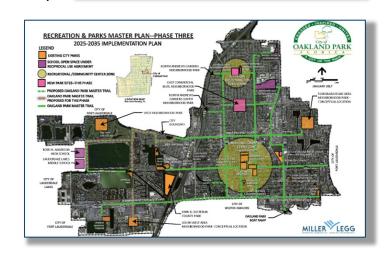
### Add Parks & Recreation-Specific Data

- From site visits for inventory
- Info from comprehensive plan & maps

### Create Enhanced GIS Database

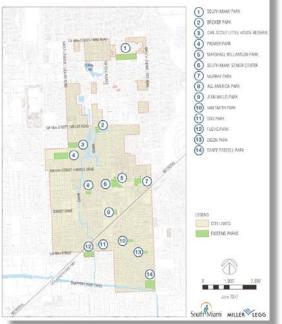
- For needs assessment
- Individual maps for planning & communication





# Park Planning LOS Analysis

## **Existing Parks and Facilities**



NRPA Agency Budget Benchmark										
ltem	City of Plantation	Median for Jurisdictions between 80,000 and 100,000	Variation from national median							
City Total Operating Budget	\$225,586,262	\$48,866,744	\$176,719,518							
Parks Dept. Total Operating Budget	\$12,664,904°	\$8,473,770	\$4,191,134							
% of City budget for parks agency	5.61%	17.34%	-11.739							

NRPA Staffing Benchmarks by Phase										
Staffing	City of Plantation	"Median for Jurisdictions betwee 80,000 and 100,000"								
Full-time Employees	92	51.3								
Non Full-time Employees	154	113								

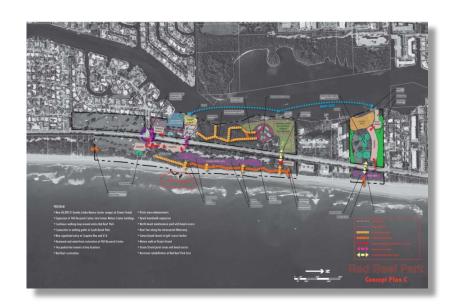
NRPA Recreation Program Benchmarks										
Programs	City of Plantation	Median for Jurisdictions between 80,000 and 100,000								
Number of programs offered	664	587.5								
Total program users	192,633	18,165								

### **Population Based Distribution**

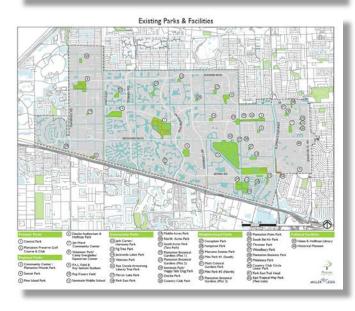
- Demographic analysis within parkshed
- Age distribution within parkshed

### Access based distribution

- Distance from general park facilities
- Distribution of specialty facilities



	Demo	graphic D	ata				
Characteristics	Plan	tation	Flo	rida	United States		
Characteristics	Total	Percentage	Total	Percentage	Total	Percentage	
Total Population	88,329 <sup>1</sup>		19,934,451		318,558,162		
		Age					
Median Age <sup>2</sup>	40.2		41.6		37.7		
Age 0-19	19,899	22.5%	4,542,114	22.8% 2	82,296,405	25.8%	
Age 20-39	23,870	27.0%	5,006,458	25.1% 2	86,005,684	27.0% 2	
Age 40-59	25,149	28.5%	5,322,498		85,055,029 2	26.7% 2	
Age 60-75+	19,411	22.0%	5,026,108 2	25.2% 2	64,965,448	20.4%	
	Race and	Ethnicity (2	016) 2				
White	62,843	71.1%	15,130,748	75.9%	233,657,078	73.3%	
Black or African American	18,899	21.4%	3,216,994	16.1%	40,241,818	12.6%	
American Indian and Alaskan Native	26	0.03%	52,904	26.5%	2,597,817	0.82%	
Asian	4,032	4.6%	521,272	2.6%	16,614,625	5.2%	
Native Hawaiian and other Pacific Islander	58	6.6%	11,288 0.06%		560,021	0.18%	
Some other race	2247	2.5%	505,877	2.5%	15,133,856	4.8%	
Two or more races	2773	3.1%	495,368	2.5%	9,752,947	3.1%	
Hispanic	22,215	25.2%	4,806,854	24.1%	55,199,107	17.3%	
	Inc	ome (2016) <sup>3</sup>	ı				
Median Household Income	\$67,510.00		\$48,900.00		\$55,322		
Per Capita Income	\$35,945.00		\$27,598.00		\$29,829		
Families below poverty level		6.9%		11.7%		11.0%	
Persons below poverty level		9.5%		16.1%		15.1%	



# **Capacity & Connectivity**



### Capacity

- Internal infill
- Adjacent expansions
- New park facilities

### Connectivity

- Internal to a park
- External to other locations
- Park to park connections through trails and walkways



#### SCHEMATIC PARK IMPROVEMENT PLAN



#### SCHEMATIC PARK IMPROVEMENT PLAN



## What is GRASP®?



"people-centered "
planning"

### Parks Inventory & Audit Tool



- Component-based
- GIS powered
- Quality and Quantity
- Standardized

### **Custom Level of Service Analysis**



- Equity
- Distribution
- Access
- Gaps
- Benchmarks
- Demographics

## **Data-Driven Recommendations**



- Evidence-based
- Priorities
- Action Items
- Low Hanging Fruit



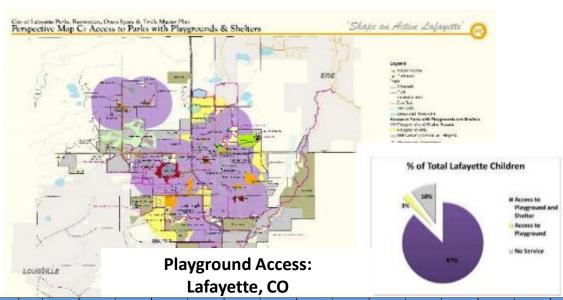




# **Customized Analysis**

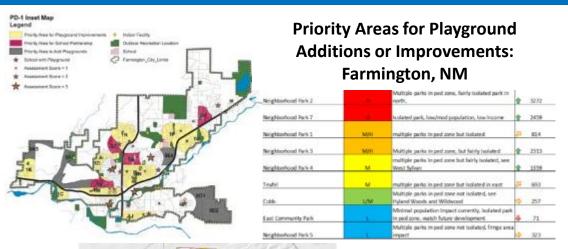


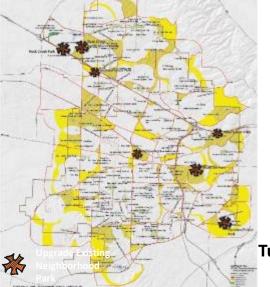
### **Unique to your Community!**



				STUDY AREA	# OF SITES (Parks,	TOTAL# OF	AVG.# COMPONENTS	TOTAL GRASP® VALUE (Entire		AVG.		AVG. LOS PER	NUMBER OF COMPONENTS PER			% of Population with Threshold	% of Population with Walkable Threshold
STATE	CITY	YEAR	POPULATION		Facilties, etc.)		per SITE		GRASP® INDEX			ACRE SERVED	POPULATION	PER ACRE	acre)	Access	Access
CO	Green Valley Ranch	2013	14,897	1,156	17	67	3.9	374	25.1	22.0	100%	436	4	34	12.9		
CO	Wellington	2015	7,453	2,269	19	82	4.3	420.7	56	22.1	100%	82	11	28	3.0		
ND	Williston	2011	17,300	5,089	19	104	5.5	446	26	23.5	93%	129	6	38	3.4		
MO	Blue Springs	2016	53,309	16,911	21	216	10.3	1074	20	51.1	99%	173.5	4	55	3.2		35%
ID	Meridian	2015	94,289	18,159	21	207*	9.9*	1947	18	52.1	98%	196	2	37.8	5.2	NA	50%
TX	Pearland	2015	101,900	30,468	21	164	7.8	1556	15	74.1	85%	162	2	55.4	2.9	NA	50%
CO	Windsor	2007	16,178	14,691	21	166	7.9	NA	NA	NA	83%	142	10	129	1.1	NA	NA
OR	Woodburn	2007	23,952	5,066	24	110	4.6	257	11	10.7	100%	127	5	27	4.7		
CO	Golden	2016	20,201	6221	25	183	7.3	778.4	39	31.1	NA	NA	9	NA	3.2	99%	70%
CA	La Quinta	2006	39,614	22,829	27	143	5.3	611	15	22.6	79%	78.0	4	45	1.7		
CO	Berthoud	2016	5,756	8,296	28	85	3.0	473	82	16.9	73%	148.0	15	213	0.7	95%	61%
CO	Evergreen PRD	2011	22,736	48,154	28	170	6.1	902	39.7	32.2	100%	540	7	1143	0.5		
CO	Windsor	2015	22,038	16,373	30	213	7.1	1234	56	41.1	82%	184	10	137	1.3	92%	53%
CO	Brighton	2007	32,556	12,413	31	375	12.1	NA	NA	NA	82%	156	12	59	2.6		i
FL	Winter Haven	2007	100,000	42,191	31	230	7.4	328	3	10.6	37%	175	2	74	2.4		
ID	Post Falls	2011	29,062	24,928	35	271	7.7	1005	35	28.7	71%	169	9	145	1.2		
NC	Wake Forest	2014	35839	13740	37	159	4.3	1491.2	41.6	40.3	0.9	164.8	4.4	63.2	2.6		
CO	Nederland	2012	3,074	46,142	38	142	3.7	620	201.7	16.3	NA	NA	46	NA	0.1		
MO	Liberty	2013	56,041	53,161	39	298	7.6	607	11	15.6	57%	107	5	102	1.1		
IL	Lisle	2005	32,200	6,239	39	171.5	4.4	734	23	18.8	100%	262.0	5	51	5.2		
CO	Sterling	2013	14.777	3.913	39	131	3.4	891	60.3	22.8	96%	279	9	74	3.8	NA	42%

Comparison to 60 other GRASP® Cities, over 3900 parks and 19,366 components





Neighborhood Park
Prioritization:
Tualatin Hills Park and Rec
District, OR

## And a whole lot more...

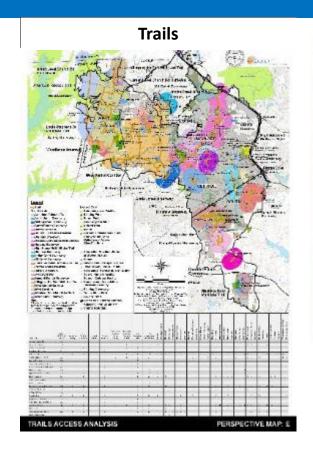


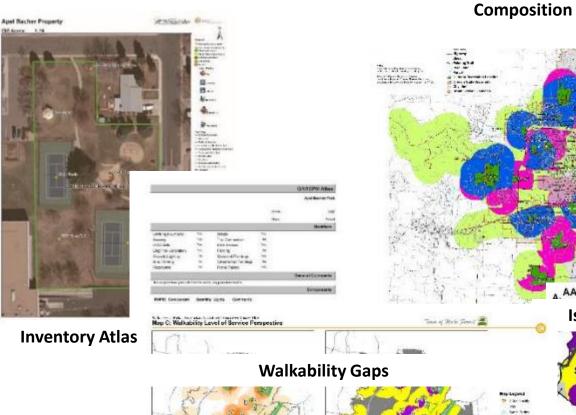
Recommendations

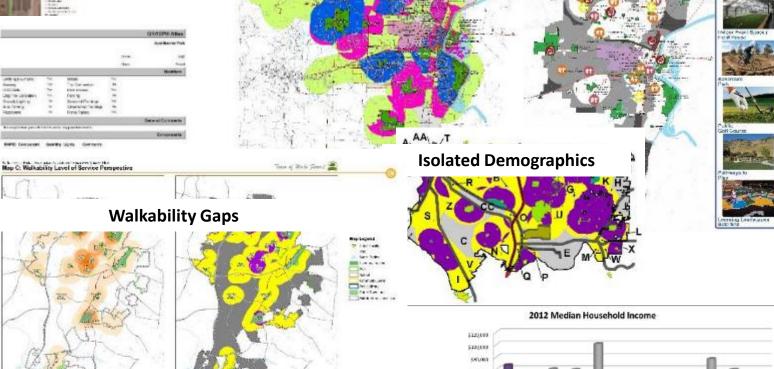
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Antonia concurre terms
 Antonia della periodica di la presidente

# 2012 Median Household Income: \$45.410 \$51,406 \$60,062 \$60,000 \$101,687 \$41,021







- Photo documentation
- Park scorecards
- Recommendations
- Opportunities

# Findings and Visioning

### **Key Issues Matrix**

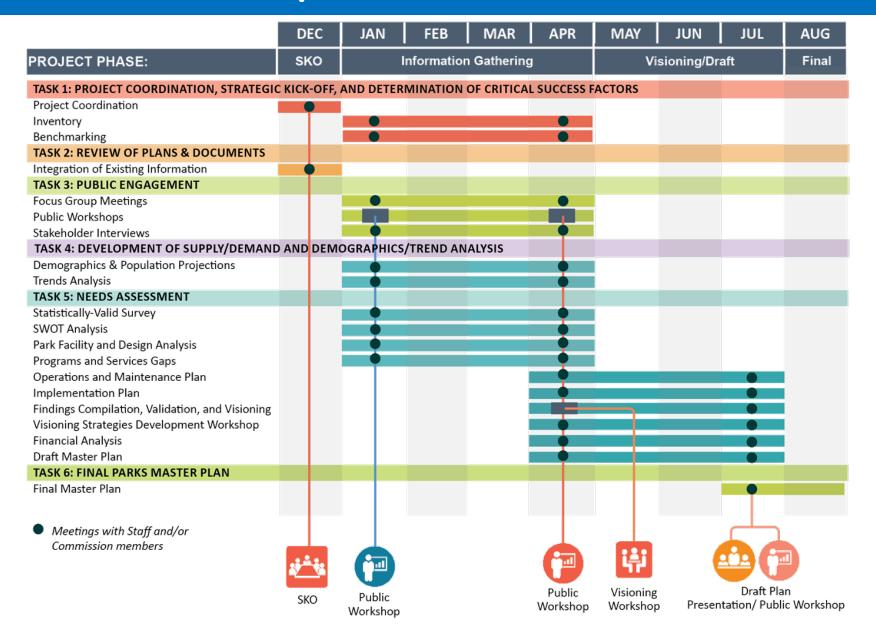
- Focus areas
- Source of input
- Priority ranking

### **Visioning Workshop**

- Operational feasibility
- Constraints
- Vision
- Potential action steps

2014 Data Source	(	Qualit	ative	Qualitative Data					Consultant's Analysis and Professional Expertise
WEST PALM BEACH  Key Issue - Rating Scale  a - priority b - opportunity to improve c - minor or future issue blank means the issue didn't come up or wasn't addressed	Consultant Team	Staff Input	Public Input	Existing Documents		Community Survey	City Data	Facility Assessment/LOS	The Leading Edge in Parks, Recreation And Open Space Consulting  Preliminary Recommendations
Organizational									
Need better marketing and communication of activities and facilities	а	а	а			а			Develop Marketing Plan to improve awareness and communication
ncrease staffing for maintenance	а	а	а	$\Box$	Ш	а		Ш	Hire and train staff for current and future parks maintenance demand
ncrease staffing for facilities operations	а	а	а	$\Box$		а		Ш	Hire and train staff for current and future facility usage demand
Explore installational of public access technology at public facilities	а	а	а	Ш		а		Ш	Explore istallation of Wi-Fi in public spaces
Programs and Service Delivery									
Need more programming for families, teens, seniors	а	b	а			b			Expand program opportunities for teens, families, youth in all locations
ncrease programs in wellness/fitness, cultural, special needs	а	а	а			b			Expand programs in wellness/fitness, cultural, special needs
ncrease number of events	а	b	b		$\prod$	а			Expand neighborhood & community special event opportunities
ncrease aquatic opportunities	а	а	а			а			Review current schedule to maxamize usage and meet demand
Service delivery should reflect the diversity of the community	а	а	а			а			Develop programs and services in partnership with the nieghborhoods
Facilities and Amenities									
Maintain and improve existing facilities	а	а	а		П	а	а		Continue to implement existing plans & Master Plan
Develop connections with greenways and trails	а	а	а		11	а	а	11	Continue to develop greenways and expand to connect neighborhoods and parks
Meet current and future population demands through redesign of current						<b>b</b>			Future facility expansion and redesign should include multipurpose use and repurpos
acilities	а	а	а			D	a		spaces
Explore indoor aquatic facility	а	а	а		$\Box$	а	а		Future facility expansion should include additional aquatic facility
Explore outdoor amphitheater / special event venue			а		$\Box$	а			Future facility expansion should consider additional entertainment venues
explore the addition of additional restrooms at parks			а			а			
xplore the need for additional lights at parks and athletic fields									
Level of Service									
dentify gaps that are in need of service	а		а					а	Consider geographic barriers when looking at future facilities and services
/arify other Service Providers are not filling gaps	а		а					а	
inance									
Jtilize equitable user fees	а	а	а	а		а			Develop Cost Recovery Policy
Pursue grant opportunities	а	а	а	а		а			Explore alternative funding opportunities
Explore Bond Referendum in 2020 after current Bond expires							2		Parks and Recreation Facilities Improvements

# Proposed Schedule

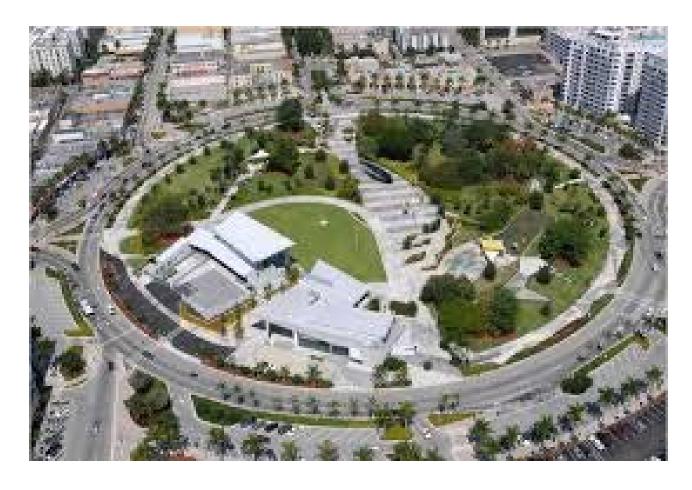


# Why The GreenPlay Team?

### Our team provides you with...

- ✓ Unparalleled local, regional, and national experience
- ✓ A comprehensive approach based on community engagement
   & professional experience
- Experience working both in leading departments & in community/team-based planning
- ✓ A plan that provides for public facilities & services that are successful from both a user & management standpoint
- Some of the most innovative thought-leaders in parks & recreation management
- **✓** Post project check-ins Life long relationships

## **Thank You For Your Time & Consideration!**



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Principal, Project Manager







