# Casualty Program Renewal Update

## City of Hollywood

August 29, 2017

Policy Term: 10/1/17 to 10/1/18

Casualty Package

Excess Workers Compensation

Accidental Death & Dismemberment



Arthur J. Gallagher & Co.

Jori L. Van der Voort, ARM Area Senior Vice President Jori\_Van\_der\_Voort@ajg.com 305-639-3116 Ilene D. Abella, CPCU, ARM-P, AAI Area Vice President Ilene\_Abella@ajg.com 305-639-3106

Arthur J. Gallagher Risk Management Services, Inc. 2255 Glades Road, Suite 200E
Boca Raton, FL 33431
Phone: 561-998-6706
Fax: 561-998-6708
www.ajg.com

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Loss Summary

#### Arthur J. Gallagher & Co. - About Your Broker

As the World's 4th largest insurance brokerage and risk management services firm, we have extensive experience, especially in Florida:

- Specializing in Florida Public Sector Insurance for over 35 years
- Florida Premium Volume: \$490,000,000 (\$300,000,000 Property Premium Volume)
- Over 300 Public Sector Professionals in Gallagher Worldwide; 40 Public Sector Professionals in Florida.
- Currently represent over 15 Tri-County Public Entities:

1	Broward BOCC	9	City of Hollywood
2	Miami Dade BOCC	10	City of Miami Beach
3	Palm Beach BOCC	11	City of Miramar
4	South Florida Water Management District	12	City of Pembroke Pines
5	City of North Miami Beach	13	City of Pompano Beach
6	City of Coral Gables	14	City of Riviera Beach
7	City of Deerfield Beach	15	Broward County School Board
8	City of Hialeah	16	Miami Dade County School Board

#### **Gallagher Core Strengths**

- 1. We are a cohesive member of your Risk Management
- 2. Provide the tools & resources for you to succeed
- 3. High Level of Service Your Team has a manageable account load
- 4. Design your Program to fit your needs As your broker we represent you, and will discuss all products available in the marketplace
- 5. We discuss with you your TCOR-Total Cost of Risk when analyzing your needs
- 6. Team Professional Expertise and Intellectual Capital ability to access Global Resources
- 7. Market Leverage Gallagher is the Largest Retail Commercial Property Broker in the State of Florida

#### **Daily Services**

- 1. Communications availability 24/7 to our Public Entity Clients to answer questions, coordinate exposure data, discuss pressing issues and provide claim support during a crisis
- 2. Certificate Issuance 24 hour turnaround time
- 3. Contract review and recommendations
- 4. Holistic Approach continuously monitor exposures and coverage to prevent duplication, address coverage gaps and ensure policy issuance is accurate
- 5. We organize our information and resources to fit your needs not the other way around

#### **Recurring Services**

- Budget Forecasting / Projections We assist you in projecting and meeting your budget requirements
- 2. Communicate Market Conditions and Projections
- 3. Pre-Renewal Discussions and Appetite for Risk
- 4. Data Collection Exposure analysis Identify Goals & Objectives for the Renewal
- 5. Detailed Submissions with meaningful analysis
- 6. Marketing provide options for consideration
- 7. Benchmarking Historical / Peer Measurement both Regionally and Nationally

#### **Project Specific**

- 1. Claims Advocacy
- Loss Control Services Provided:
  - a. Confined Space Training
  - b. Electrical Logout/Tagout Training
  - c. Personal Protective Equipment Training
  - d. Bloodborne Pathogen Training
  - e. Driver Awareness Training
- 3. FEMA Support
- 4. Claims and Loss Analysis Review
- 5. Loss Control Recommendations focus on historical cost drivers
- 6. Manuscript Forms / Endorsements to fit your needs
- 7. White Paper discussions on Emerging Issues & Risks both local & national
- 8. Coordinate CAT Modeling, Appraisals Services and Engineering reports to strengthen exposure data
- 9. Consulting Work with Detailed Recommendations

#### State of the Market – As of August 2017

#### **Casualty Insurance**

Over the last year we have seen the casualty insurance marketplace shift from a soft to stable market. Three years ago there were new carriers entering the market for public sector packages which created competition and lower pricing for our clients. That market has turned and the pricing is far less volatile.

#### **Excess Workers Compensation Insurance**

The excess workers compensation market made the shift from hard to stable in the last two years and for the first time we have seen it soften with competition. Despite the slight shift in the market, self-insured retentions remain difficult to reduce, especially for clients with police, fire and emergency medical services exposures. The pricing in this market can shift fast and sudden given one large loss while employee injuries remain challenging to control. For our clients with positive loss experience, we have been able to negotiate very favorable renewals.

#### 2017-18 Renewal Highlights

Overall, the renewal for the casualty and workers' compensation renewal are favorable. We have marketed the coverages and believe the program presented provides broad coverage at a competitive price. The following is an overview of premium and rate changes:

- 1. Casualty Package coverages and SIR's are same as expiring. Grose Operating Expenses (GOE), payroll and vehicle exposures have increased. Rates have been reduced resulting in 3% premium reduction in premium.
- 2. Workers' Compensation Payroll is up by 13.3%. Rate has remained flat.
- 3. Accidental Death and Dismemberment is a two (2) year policy. This is the second installment.
- 4. NFIP Flood policies are issued by Hartford Insurance Company of the Midwest. NFIP reform and reauthorization will resume with much activity when Congress reconvenes after the Labor Day holiday. It is anticipated that a rate increase for November 1 will be part of the discussions.

#### **Marketing**

Obtaining a comprehensive and competitively priced program of insurance in the marketplace requires more than access to the market. Past experience and credibility with markets are the foundation of a successful campaign for your company. Complete and accurate submissions, with detailed specifications, are essential. The following are a list of the carriers that were approached during the marketing process:

Carrier	Line of Coverage	Market Response
Lloyd's of London/Brit - Incumbent	Casualty Package	Quoted
AIX	Casualty Package	Non-bindable indication over \$300,000+ not including Cyber Liability
Old Republic	Casualty Package	Non-bindable indication over \$400,000+ not including Cyber Liability
Safety National Casualty Corp. – Incumbent	Excess Workers' Compensation	Quoted
New York Marine & General Insurance Co.	Excess Workers' Compensation	Declined – could not be competitive for terms or premium
Midwest Employers Casualty Co.	Excess Workers' Compensation	Declined – Minimum SIR \$1,500,000

#### 2017-2018 Program Structure

Workers' Compensation			/AL PROGRAM 017-10/1/2018		
Safety National Statutory					Flood
Workers Compensation \$1MM Employers Liability					Hartford of the Midwest Flood October,
*\$1MM SIR reduced to \$600,000 by BRIT	GL/AL Liability	Crime	Cyber Liability	AD&D	November and December Policies
BRIT Package \$400,000 WC Limit	BRIT Casualty Package \$1MM Per Occ/ \$5MM Agg.	Brit Casualty Package \$1MM Employee Theft including Faithful Performance	Brit Casualty Package \$2MM Cyber Liability	ACE AD&D  Statutory Limits FS 112.191(b) Police and Firefighters	Various Dates and Locations Per Schedule
*\$600,000 SIR	\$400,000 SIR	\$25,000 SIR	\$25,000 SIR	No Deductible	Various Deductibles Per Schedule

#### LEDGEND OF TERMS

**GL – General Liability** 

AL - Auto (Vehicle) Liability

AD&D - Accidental Death & Dismemberment

SIR - Self-Insured Retention

#### FOR ILLUSTRATION PURPOSES ONLY

**Note:** Exhibit does not reflect complete deductible terms, limitations, coverages or exclusions. Refer to actual policy wording for details

#### **Exposures**

Coverage	Expiring Exposures	Renewal Exposures	Change
Gross Operating Expenses	\$489,623,000	\$509,521,023	4.1%
Vehicles	921	937	1.7%
Number of Employees	1257	1271	1.1%
Excess WC Payroll	\$96,776,840	\$109,654,199	13.3%

#### Loss History and Stratification

Please see the Appendix for the Loss History and Stratification

#### Casualty Package

Coverage will remain with Lloyd's of London, BRIT Syndicate. We sent submissions to two other markets and found that they could not offer comparable coverage at a competitive price. Brit offered the best value at a competitive price.

- \$1,000,000 Per Occurrence Limit/\$5,000,000 Aggregate for General Liability; Self-Insurance Retention \$400,000
- \$1,000,000 Per Occurrence Limit/No Aggregate for Vehicle Liability; Self-Insurance Retention \$400,000
- \$1,000,000 Per Occurrence Limit/\$5,000,000 Aggregate for Law Enforcement Liability; Self-Insured Retention \$400.000
- \$1,000,000 Crime Limit; Self-Insured Retention \$25,000
- \$2,000,000 Per Claim Limit/\$2,000,000 Aggregate for Cyber Liability; Self-Insured Retention \$25,000
- Workers Compensation and Employers Liability Limit \$400,000 Each Occurrence; \$600,000 Self-Insured Retention
- Loss Control Fund of \$3,000
- Premium not including TRIA
- Exposures have increased as shown above
- Premium has been reduced from \$299,500 to \$290,000

#### **Casualty Package Premium Summary**

Carrier	Premium
Lloyds of London/ Brit/including WC buffer	\$290,000
AIX/including WC buffer/excluding Cyber	\$300,000+ non-bindable indication
Old Republic/not including WC buffer or Cyber	\$400,000+ non-bindable indication

#### **Excess Workers Compensation**

As mentioned earlier, the market place for excess workers compensation appears to be stabilizing. We approached the few carriers that continue to offer coverage in Florida. The current carrier, Safety National provided the most competitive quote for the expiring terms.

- Payroll increased from \$96,776,849 to \$109,654,199. An increase of 13.3%
- Rate is flat at 0.2103 verses expiring at 0.2106
- Employers Liability \$1,000,000 (reduced from \$2,000,000 as requested)
- Premium has increased from \$210,312 to \$230,603 due to increased payrolls

#### **Excess Workers' Compensation Premium Summary:**

#	Carrier	Self Insured Retention	Workers Comp. Limit	Employers Liability Limit	Premium
1	Safety National Casualty Corp.	\$1,000,000	Statutory	\$1,000,000	\$230,603
2	New York Marine & General Ins. Co.	Declined to quote – Not competitive for comparable terms			
3	Midwest Employers Casualty Corp	Declined to quote – Minimum SIR \$1,500,000			

#### Accidental Death and Dismemberment

The current carrier, ACE American Insurance Company provides coverage for the Florida Statutory limits. The policy is a 2 year contract 10/1/16 to 10/1/18. This is the 2 year installment premium.

#### ACE American Insurance Co. – Expiring Limits

All Law Enforcement, Correctional and correctional Probation Officers as defined in the Florida Statute 112.19(b) and Firefighters as defined in Florida Statute 112.191(b)

- Exhibit attached outlining the Statute Requirements
- Two (2) year policy term 10//1/2016 to 10/1/2018
- 2<sup>nd</sup> year installment \$16,011
- Option to reduce coverage to Statute benefits \$15,346

#### Flood October/November

NFIP Flood policies are issued by Hartford Insurance Company of the Midwest. NFIP reform and reauthorization will resume with much activity when Congress reconvenes after the Labor Day holiday. It is anticipated that a rate increase for November 1 will be part of the discussions.

Renewal quotes and invoices are sent separately. Premiums provided are estimated based on the renewal notices received from Hartford and are subject to change in accordance with any change declared by FEMA.

Flood Month	Expiring 2016-2017	Renewal 2017-18 Expiring Limit	Renewal 2017-18 Increased Limit
October (12) – schedule in appendix	\$53,311	\$53,665	\$54,513
November (18)	\$59,674	*Pending	*Pending

<sup>\*</sup>Renewal invoices have not been issued by Hartford for November. There were several changes to the values as a result of the appraisals.

Each year the carrier provides an increased limit quote. This increases your property values (i.e increase in construction, inflation, etc.) until the values reach the maximum available of \$500,000 Building and/or Contents. We recommend the Increased Limit quote.

### Ancillary Policies to run concurrent with the 10/1 renewals

During our pre-renewal meeting the City team requested that the following ancillary policies be either rewritten or extended to run concurrent with the 10/1 casualty renewals. Two policies would need to be rewritten and the EMT can be extended by endorsement. Below are the premiums:

Coverage	Current Policy Term	Current Annual Premium	Rewrite 10/1/2017- 2018 Indications
Marina Operators Legal Liability	5/1/2017-18	\$7,250	\$7,250
Watercraft Hull Coverage	6/24/17-18	\$8,504	\$8,504
EMT Professional Liability	7/1/2017-18	\$35,200	Additional \$8,870

- Marina Operators will be cancelled and a new policy written effective 10/1/2017-18. \*Premium is based on \$1,150,160 in gross receipts for 10/1/17-18.
- Watercraft Hull Coverage will be cancelled and a new policy written effective 10/1/2017-18.
- EMT Professional Liability will be extended to expire 10/1/2018.

#### **Premium Summary**

Coverages	Expiring 2016-2017	Renewal 2017-2018
Casualty Package including General Liability, Vehicle Liability, Law Enforcement Liability, Cyber Liability and Crime with Workers' Compensation buffer limit	\$299,500	\$290,000
Excess Workers' Compensation including Employers Liability	\$210,312	\$230,603
Accidental Death and Dismemberment	\$16,011	\$15,346
Taxes & Fees	Not applicable in 2016	Not applicable in 2017
TOTAL October Renewals	\$525,823	\$535,949
Flood – October increased limit premium	\$53,311	\$54,513
TOTAL including October Flood  Rewrite/Extensions for coverage to be concurrent with 10/1	\$579,134	\$590,462
Marina Operators Legal Liability – Rewrite effective 10/1/17 *Estimated return premium for cancellation \$4,212.		*\$7,250
Watercraft Hull Coverage – Rewrite effective 10/1/17 *Estimated return premium for cancellation \$6,199.		*\$8,504
EMT Professional Liability – Additional Premium Extension		\$8,870
Pollution Liability including TRIA – Under Separate Proposal		\$15,559
Annual coverage term		TRIA \$778
Public Officials Bond – George Keller – Under Separate Proposal		\$2,549.00
TOTAL including all lines above		\$633,972

#### Important to note:

- Casualty Package coverages and SIR's are same as expiring but exposures have increased. The package premium was reduced by -3% this year.
- Excess Workers' Compensation Payroll is up by 13.3%. Renewal rate is flat.
- Employers Liability limit was reduced from \$2M to \$1M at the request of the City.
- Accidental Death and Dismemberment 2<sup>nd</sup> year installment of a two year policy term with an option to reduce to Statute benefits.
- Flood policies values for October have been revised in accordance with appraisals and the instructions from the City.
- Flood policies invoices for November have not been received. Values will be updated in accordance with the appraisals and the instructions from the City.
- NFIP reform and reauthorization will resume with much activity when Congress reconvenes after the Labor Day holiday. It is anticipated that a rate increase for November 1 will be part of the discussions.

#### **Summary**

Overall, the City's total program based on the expiring has increased by approximately 2%. We marketed the various lines of coverage and are confident that the program is line with current market conditions. We believe the program presented to you represents good value and recommend renewal of the program.

We thank you for the opportunity to be of service to the City of Hollywood and look forward to servicing your future needs.

## **Appendix**