

Print**Advisory Board & Committee Interest Form - Submission #19460****Date Submitted: 10/6/2022****Last Name***

GREGOIRE

First Name*

SUZANNA

District # You Live In.*

34

Home Address*1554 HARRISON
STREET**City***

HOLLYWOOD

State*

FL

Zip Code*

33020

Home Phone**Cell Phone**

212-470-4294

Email Address*

SGREGOIRE83@ICLOUD.COM

Owner or Renter *

RENTER

**Number of years as city
resident***

2

**Are you registered to vote in
Broward County?***

Yes

**Education (highest degree /
level)**

BACHELORS

Occupation*

ACCOUNT EXECUTIVE ADMINISTRATOR

Work Phone

561.939.8829 ext. 8829

Business Name*

RNNETWORK

Business Address4700 EXCHANGE CT
#125**City**

BOCA RATON

State

FL

Zip Code

33431

Identify the board / committee(s) to which you request appointment (Please rank in order of preference)**Selection (1)***

Young Circle ArtsPark Advisory Board

Selection (2)*

Planning & Development Board

Selection (3)*

Civil Service Board

Selection (4)*

Affordable Housing Advisory Committee

Affordable Housing Advisory Committee - Questions*

1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood?
Transplants relocating to south Florida. There's a high demand for housing, the location, and landlords not having an incentive to work with tenants.
2. Which of the following disciplines are you most skilled? • Home Purchase Education, • Housing Market Employment. • Housing Market Stability. • Affordable Housing Construction. * Affordable Housing Activism.
I wouldn't say that I am most skilled; however, I am currently studying to become a FL Real Estate Sales Person.
3. Which of the following disciplines are you most passionate? • Ownership Housing Affordability, • Rental Housing Affordability, • Housing Market Stability, • New Housing Construction, * Fair Housing.
4. What (if any) life experience motivated you toward volunteerism?
I grew up in a housing projects in Pompano Beach to immigrant parents. My father passed when I was 9. Although my mother spoke little English, she would volunteer throughout the community. I started to volunteer as well. I continued on to adulthood.
5. What role does housing diversity play in Hollywood's economic health?
It plays a huge part. Minorities and people of certain demographics will be misplaced because of the lack of affordability. Which will shift the diversity.

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? • Home Purchase Education, • Housing Market Employment. • Housing Market Stability. • Affordable Housing Construction. * Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? • Ownership Housing Affordability, • Rental Housing Affordability, • Housing Market Stability, • New Housing Construction, * Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

African American Advisory Council - Questions*

Please answer these five questions above. 1. What is the greatest challenge facing the African American Community in Hollywood? 2. How many hours per month can you dedicate to AAAC initiatives? 3. Which of the following disciplines are you most skilled? * Education, * Employment, * Economics, * Cultural Awareness, * Housing. 4. Which of the following disciplines are you most passionate? * Education, * Employment, * Economics, * Cultural Awareness, * Housing. 5. What (if any) life experience motivated you toward volunteerism?

Artwork Selection Committee - Questions*

Please answer these five questions above. 1. What are your primary interest in City Government and City Services? 2. Why do you want to join the Artwork Selection Committee? 3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 4. Are you available to attend regular committee board meetings scheduled for the Second Monday each month at 5:30pm? 5. What is your one area of highest interest related to the Arts within the City of Hollywood?

Civil Service Board - Questions*

1. Describe your involvement with establishing, reviewing and interpreting policies and procedures?
I've volunteered for over a year at the Brooklyn Borough President's Office in establishing, reviewing and interpreting policies relating to education, youth, healthcare, housing, and cultural affairs. I've collected data and drafted reports that were submitted to two Policy Analyst.
2. Describe your involvement in employment practices including interviewing, testing, hiring, selection and promotion, demotions, transfers, etc.
3. Describe your knowledge of Civil Service and its purpose.
As previously stated, I've volunteered for over a year at the Brooklyn Borough President's Office. My knowledge is that civil service carries out the work of government and delivers public services throughout the community.
4. Why do you want to serve on this Civil Service Board?
I am experienced, I have a passion for civil service and helping my community in any capacity.
5. Are you a continuous resident of and continuous registered elector in the City of Hollywood?
Yes

Please answer these five questions above. 1. Describe your involvement with establishing, reviewing and interpreting policies and procedures? 2. Describe your involvement in employment practices including interviewing, testing, hiring, selection and promotion, demotions, transfers, etc. 3. Describe your knowledge of Civil Service and its purpose. 4. Why do you want to serve on this Civil Service Board? 5. Are you a continuous resident of and continuous registered elector in the City of Hollywood?

Community Development Advisory Board - Questions*

Please answer these five questions above. 1. Do you reside in a low and moderate income (LMI) neighborhood in Hollywood per the most recent US Census data? A Hollywood LMI Map is located at www.hollywoodfl.org on the Community and Economic Development webpage. 2. What Community Development issues do you believe are the most important to Hollywood? 3. What is your definition of a healthy neighborhood? 4. What do you believe is the vision and primary work of the Community Development Advisory Board? 5. What do you believe uniquely qualifies you to serve on the Community Development Advisory Board?

Education Advisory Committee - Questions*

Please answer these five questions above. 1. What are the current challenges facing education? 2. What is your vision for education in Hollywood? 3. What do you see as the primary work of the Education Advisory Committee? 4. With only one meeting a month, the Committee is limited in what it can do. How does/should the Committee decide what's most important? 5. How can the Committee know if its mission and goals are being accomplished?

Employees' Retirement Plan - Questions*

Please answer these five questions above. 1. Are you familiar with the State's Sunshine Laws (Chapter 119 of the Florida Statutes)? 2. Are you available to attend in person regular monthly Board meeting (typically held the 4th Tuesday of each month)? 3. What knowledge, skills and/or abilities will you bring to the Employees' Retirement Plan? 4. What do you believe are the responsibilities of a trustee on a municipal retirement plan board? 5. Are you familiar with municipal defined benefit retirement plans and/or have previous experience serving on a municipal retirement plan board?

Firefighters' Pension Board - Questions*

Please answer these five questions above. 1. What knowledge, skills and abilities would you bring to the meetings? 2. What experience do you have with firefighter pensions? 3 What is your financial background? 4. How many years have you lived in Hollywood? 5 How familiar are you with local retirement systems?

General Obligation Bond Oversight Advisory Committee - Questions*

Please answer these four questions above. Why do you want to join the GO Bond Oversight Advisory Committee? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. 3. Which Bond interests you the most? Public Safety? Parks/Golf/Open Space or Neighborhoods & Resiliency? 4. What is your perspective on city quality of life, healthy neighborhoods, economic development & a strong tax base?

Historic Preservation Board - Questions*

Please answer these five questions above. 1. How have you prepared yourself to serve on the Historic Preservation Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. * Personal experiences, * Professional experiences. 3. What is your perspective on balancing growth of the City's tax base, within the Historic Districts, while maintaining neighborhood stabilization? 4. How would you balance historic architecture with modern architectural styles? 5. What do you like about the City's different Historic Districts?

Hollywood Housing Authority - Questions*

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? * Property Management, * Affordable Housing Administration, * Housing Market Stability, * Affordable Housing Construction, * Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? * Property Management, * Rental Housing Affordability, * Housing Market Stability, * New Housing Construction, * Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

Marine Advisory Board - Questions*

Please answer these five questions above. 1. What is your involvement with the City of Hollywood's Waterways? 2. What will guide your decisions on this board? 3. Are you able to dedicate 2-3 hours a month to attend the meetings? Attendance is paramount to this Board being able to get things done. 4. Are you currently or have you been a boater, marine industry professional or involved in any other marine related industry? 5. What is your vision for the city of Hollywood's Waterway system?

Parks, Recreation & Cultural Arts Advisory Board - Questions*

Please answer these six questions above. 1. How many events have you attended in the past year at any of the parks and athletics facilities in the City? 2. How many City-sponsored special events have you attended for the past year? 3. Are you available to attend regular Board meetings? Regular meetings are on the 1st Thursday of the month for 8 months per calendar year. 4. What is your one area of highest interest related to the parks, recreation and cultural arts for the City? 5. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 6. How does parks, recreation and cultural arts contribute to quality of life?

Planning & Development Board - Questions*

N/A

Please answer these five questions above. 1. How have you prepared yourself to serve on the Planning and Development Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. * Personal experiences, * Professional experiences. 3. What is your perspective on balancing growth of the City's tax base while maintaining neighborhood stabilization? 4. What recent developments within the City are most proud of? 5. What is a Comprehensive Plan?

Police Officer's Pension Board - Questions*

Please answer these five questions above. 1. What is a fiduciary? And what is your responsibility to the police pension plan as a fiduciary? 2. What is the Sunshine Law? 3. What is Asset Allocation & Diversification? 4. Explain the history of Chapter 99-1 and Chapter 185? 5. Define the role of the Actuary and the Auditor?

Sustainability Advisory Committee - Questions*

Please answer these five questions above. 1. Why do you want to join the committee? 2. Have you attended any committee meetings? If so, how many? 3. What knowledge, skills, and abilities would you bring to the committee if appointed? 4. What other organizations, clubs, or associations are you involved in? 5. Are you available to attend regular committee and subcommittee meetings? Regular meetings are held monthly with subcommittee meetings held as needed. 6. What types of projects would you like to see the committee work on?

Young Circle ArtsPark Advisory Board - Questions*

1. What are your primary interest in City Government and City Services?
My interest is to educate and give back to my community. I've always had a passion to serve my community.
2. How many ArtsPark events have you attended within the past year?
I've attended over 3 events.
3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in?
Coconut Creek Coral Springs Chamber of Commerce – Member – 2020 - 2021
Denver Health Foundation – Volunteer – 2017 – 2020
Denver Chamber of Commerce – Member – 2017 – 2020
Dress for Success Denver – Volunteer – 2017 - 2020
Urban League of Denver – Volunte
4. Are you available to attend regular committee board meetings scheduled for the Second Tuesday each month at 5:30 pm?
Yes. I live less than 7 minutes away and I work from home; therefore, there will be no conflicts.
5. What is your one area of highest interest related to the ArtsPark at Young Circle?
Educating the community about arts and culture - being that we are living in a melting pot in south Florida.

Please answer these five questions above. 1. What are your primary interest in City Government and City Services? 2. How many ArtsPark events have you attended within the past year? 3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 4. Are you available to attend regular committee board meetings scheduled for the Second Tuesday each month at 5:30 pm? 5. What is your one area of highest interest related to the ArtsPark at Young Circle?

Are you interested in serving on more than one board/committee?*

Yes

If so, how many?*

4

Applicant must attend at least one board/committee meeting prior to consideration of application for every board applied. Please list board/committee meetings you attended in the last year?*

1

Are you currently on a County or City Board?*

No

If yes, please describe

If you are applying for a board / committee, which has specific requirements / categories, please detail how your background and/or experience meets the required criteria.*

NA

Please describe your professional and/or volunteer experience or background, which best qualifies you for selection to the board / committee.*

Coconut Creek Coral Springs Chamber of Commerce – Member – 2020 - 2021
Denver Health Foundation – Volunteer – 2017 – 2020
Denver Chamber of Commerce – Member – 2017 – 2020
Dress for Success Denver – Volunteer – 2017 - 2020
Urban League of Denver – Volunte

Are you presently employed by the City of Hollywood?*

No

If so, in what capacity?*

NA

Attach Resume (only .doc and .pdf files)*

SUZANNA GREGOIRE COMMUNITY BOARD RESUME.docx

SUZANNA GREGOIRE

212-470-4294 | 917-830-3922 | sgregoire83@icloud.com

Experienced Account Manager and Operational Leader, skilled in leading Lean, cross-functional project teams and generating scalable, cost-efficient outcomes using data, requirements, and client needs.

Skills

Account Management
Business Development
Organizational Development
IT Operations

Quantitative/ Qualitative Analysis
Research and Benchmarking
ITIL
Client Relationship Management

Process Improvement
Leadership Development
Vendor Management
QA and UAT Testing

Work Experience

Fluent in English in Creole; Intermediate French; Basic Spanish

Work Experience

RNnetwork - Account Executive Administrator

Nov 2021 – Current

- Assisted in recovering over \$3M related to billing issues, disputes, and pay discrepancies
- Managed 18 projects to migrate data to 2 systems of record with 0% data loss
- Projects included end to end project management, verifying accuracy of data before and after migration, QA Testing, and UAT
- Delivered 100% of projects within scope
- Created new contracts, facility contacts and billing records for over 300 facilities
- Partnered with Product Managers on continuous improvement efforts
- Maintained operational excellence throughout and after migration

FL Dept. of Health - Gov't Operations Consultant

Sep 2020 – Nov 2021

- Partnered with my team to collectively:
 - Conducted 321k+ reported cases – specifically outbreaks of infectious diseases
 - Reduced County-wide COVID-19 related deaths reduced to less than 1%
 - Ensured full vaccination of between 61.00% - 69.99% of the county population
- Conducted data analysis and reporting and analyzed healthcare investigations and medical records
- Led change management resulting in a 48% lower COVID-19 death toll of compared to surrounding counties
- Conducted daily assessments and provided data to the Epidemiology Director
- Implemented processes to track and monitor exposed contacts
- Managed and maintained inventory at nurse stations
- Logged immunization data into electronic medical records system
- Partnered to develop, deploy, and customize public health processes systems, tools and metrics to manage resources
- Assisted Vaccine Site Director with site logistics and administrative duties
- Registered patients for health screenings

Manpower Group - Claims Analyst

Apr 2020 – Oct 2020

- Worked collectively to certify 15,435,982 claims during the duration of my contract
- Processed ~220 daily claims
- Verified benefit charge statements
- Released back payments.
- Reviewed emergency claim applications.
- Investigated fraudulent claims
- Tested and deployed claims processing workflow
- Trained new agents on claim processes
- Managed high level and escalations

Denver Health Hospital - Senior Assistant of Department Services

Feb 2017 – Feb 2020

- Planned and implemented the "Provided Efficiency Training Project" and trained 284 providers in 30 clinics

- Audited 22 clinics to recreate and improve workflows
- Increased clinic performance by 23% using LEAN methodologies while ensuring 100% compliance resulting in increased employee morale
- Conducted SME interviews for business cases which were presented at Governance meetings
- Coordinated IT vendor meetings and Technical Assessments
- Managed biomedical project outcomes and schedules of deliverables including daily workflow and major incidents
- Verified and updated licensing credentials of providers and EPIC user credentials

Henkels & McCoy - Facilitator

Nov 2013 – Nov 2014

- Managed 3 training cohorts for youth workforce development initiatives which served over 300 at-risk youths and 18 work sites
- Developed metrics and reporting mechanisms to effectively measure, track, and report progress to goals
- Managed a team of 2 Job Developers and 2 Career Coaches
- Co-managed a \$100K training budget
- Forecasted demands and audited work sites
- Collaborated with the Department of Youth & Community Development to plan scheduled events and report program metrics
- Planned, organized, and implemented diversity outreach efforts for youths in low-income communities
- Achieved a program graduation rate of 88% and a job placement rate of 80%
- Collaborated across business and key stakeholders to support the career and educational development of participants

Education

Georgia Southwestern State University Master of Business Administration Graduation: 20XX	St. Francis College Bachelor of Arts in Communication Jan 2009 – May 2011	Denver Health LEAN Academy Lean Program Feb 2017 - Feb 2020	Denver Chamber of Commerce Leadership Foundation Impact Denver Fellow May 2019 - Aug 2019
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Application

AHS/ Stafferlink API Time and Attendance Aya Connect B4Health Bluesky Bullhorn BTE & NOVO Centrifi Cherwell Service Management Cross Country Healthcare Definitive Healthcare Einstein EPIC Expedient Favorite Fieldglass	FL SHOTS FocusOne Connect Google Analytics Healthtrust Jabber JIRA LaborEdge Lawson Maestro MatchMaker Medefis Medical Solutions Merlin Microsoft Office Suite and MS365	Microsoft Teams OnBase Optimizier - VAYA PeopleFirst PeopleFluent PolicyStat Proluent Qualivis QuickBooks RUMBAS Salesforce SharePoint ShiftRock Shiftwise Simplifi	SMART Talent/ Provade Smartsheet Stat Staff Pro Tasklist Tempworks Total MSP/ Stafferncy Trio – AHSA Vector VMWare Horizon VNDLY Wand WebEx Workforce YEPS Zoom
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Volunteer Work

Coconut Creek Coral Springs Chamber of Commerce – Member – 2020 - 2021
Denver Health Foundation – Volunteer – 2017 – 2020
Denver Chamber of Commerce – Member – 2017 – 2020
Dress for Success Denver – Volunteer – 2017 - 2020
Urban League of Denver – Volunteer – 2019
Special Olympics of Colorado – Athletic Leadership Program Mentor – 2019
Rocky Mountain Immigrant Advocacy Network – Volunteer Translator – 2017
Brooklyn Chamber of Commerce – Member – 2011 – 2013
Brooklyn Caribbean Heritage Month of Committee – Member – 2011 – 2013