Print

Charter Review Committee Interest Form - Submission #20435

Date Submitted: 1/25/2023

Last Name*	First Name*	Distri	District # You Live In.*	
Fortnash	Theresa	3		
Home Address*	City*	State*		Zip Code*
2642 Taylor St	Hollywood	FI		33020
Home Phone	Cell Phone		Email Address*	
954-240-7330	954-240-7330		tfortnas	h@gmail.com
Owner or Renter *	resident*		Are you registered to vote in Broward County?	
Owner	30	* Yes	~	Bachelors
Occupation*			Work Ph	none
Data Architect			n/a	
Business Name*				
Royal Caribbean Group (f	formerly Royal Caribbean Cruis	es)		
Business Address	City	State		Zip Code
1050 Caribbean Way	Miami	FL		33132
	e you voted in and when was	the last time you vo	ted?*	
Every single once since 1	978. (80+?) Nov. 2022			

How many City Commission or board meetings have you attended in the last 2 years? Please list:*
4 I would attend more but they are during work.
Why do you wish to serve as a member of the Charter Review Committee?*
I feel citizens need to be more engaged. There are things we could tweak in the charter which could make citizens feel more empowered and engaged in their city.
If appointed, what specific contribution(s) will you bring to the Charter Review Committe?*
As the Lead Data Analyst for a multi billion dollar corporation (23 years). In my daily role at RCG, I am tasked with understand & planning for unintended consequences & new proposals & changes. Evaluating all side of a change will be helpful here.
Have you had any previous experience with a Charter review process?*
No
Please describe your qualifications as an applicant including your professional and/or volunteer experience or background.*
As the Lead Data Analyst for a multi billion dollar corporation (23 years). In my daily role at RCG, I am tasked with understand & planning for unintended consequences & new proposals & changes. Evaluating all side of a change will be helpful here.
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Do you currently serve on any City or County boards or committees? Please list.*
Have you ever served on any City or County advisory boards? Please list.*
no
List community / civic service involvement.*
Spoke a a few commission meetings.

Attach Resume (only .doc and .pdf files)*

Theresa Fortnash.doc

Theresa Fortnash 2642 Taylor St, Hollywood Fl. 33020 954-240-7330 tfortnash@gmail.com

SUMMARY

Data Professional with Data Warehouse, Data Architecture and Data Analysis Experience

COMPUTER SKILLS

Modeling Methodologies

- Dimensional (Type 2 and 3 Dimensions)
- Relational (3rd Normal)
- Conceptual, Logical Modeling and Physical modeling

Software

- Database: Oracle, DB2 Microsoft SQL Server and Microsoft Access
- Platforms: Unix, Windows, Microsoft Azure Cloud
- Tools Erwin, Informatica, Hyperion, Siebel CRM, Business Objects, Toad, Microsoft Office, Python, Dremio, Talend, Synapse

EXPERIENCE

Data Architect Royal Caribbean Cruises

2000-Present

- Designed and implemented Casino Marketing Data Mart (Oracle 11G). Consolidated data from 5 data sources (2 Oracle, SQLServer, Access and Spreadsheets) Collaborative design with Stake holders. Integrated the mart into the existing Data Warehouse. Mart had an immediate positive impact identifying and targeting pervious high rollers
- Designed and implemented Dimensional Marketing Data Mart (Oracle 10G 4 TB). The Mart interacts with Siebel's campaign management application to generate and analyze effectiveness of various marketing initiatives.
- Designed and implemented Enterprise Data Warehouse (Oracle 10G 6 TB). This warehouse was
 the source for the Marketing Data Mart and the primary consolidation point for revenue extracted
 from the shipboard systems (34 Ships, 3 brands, multiple data sources)
- Designed Pier Metrics Data Mart which enabled business users to decrease the time necessary for boarding process which increased guest satisfaction
- Manage 15 models with over five thousand entities for ongoing modification and enhancements.
 This includes change management through CVS and DDL generation and metadata revisions.

Senior Programmer Analyst Rexall Showcase International (Rexall Sundown)

1997-2000

- Programmed and managed data conversion from legacy transaction system to custom designed
 Oracle transaction system. Project was on time and under budget
- Designed and implemented Interactive Voice Response (IVR) sales order system allowing Rexall to take orders 24/7 from distributors, which led to a significant increase in Asian Office Sales. The system began booking over one million dollars per month in sales with two months of implementation
- Designed and implemented a Reporting Operational Data Store and Data Warehouse. The ODS and Warehouse empowered the users to make business decisions with accurate timely information.
- Created a business friendly reporting environment for the warehouse using Business Objects. The reporting environment allowed user to create standard and ad hoc reports to "mine" the data and find new business opportunities

 Created and Implemented Internet computer based training program enabling instruction of personnel in Taiwan, Hong Kong, Japan and Korea remotely from the United States saving Rexall thousands of dollars in travel for training while insuring that all staff were fluent in the reporting tools and the available data.

Systems Analyst The AGES Group

1994-1997

- Created technical specification and user requirements for vendor to write custom application for Aviation Rotable Inventory management System.
- Authored design specifications and managed project for Optical Storage and Retrieval of Aircraft Engine Records. This enabled Ages to track and service leased aircraft engines on 4 continents.
- Designed training materials and trained worldwide business user community in all custom application software.

Systems Consultant

1986 - 1994

Commercial Computer Inc

- Pioneered remote software demonstrations for Midrange computer system and custom software sales. I managed every aspect of the sales cycle from cold calls and lead generation through documenting requirements, demonstrating product, closing sales, implementation systems and training and ongoing support of accounts.
- · Consistently met or exceeded annual sales quota
- Prospected and closed sales with some of the largest and most prestigious accounts CCI had including Dallas Aerospace, Canadian Airlines and Northwest Airlines. Insured that all accounts were satisfied and willing to help generate additional business leads.

EDUCATION

Broward College

Broward County, FL

· A.A. Computer Science

University Of Florida

2010-2013

- Warrington College Of Business BA General Business
- 3.59 University Of Florida GPA