

From: [Gus Zambrano](#)
To: [Vincent Morello](#)
Cc: [Phyllis Shaw](#); [Feng Jiang](#); [Steven Urich](#); [Joel Blanco](#); [Daniela Behm](#); [Monique Sharkey](#); [Kassandra Myers](#); [Jean Joinville](#); [George R. Keller JR CPPT](#); [Adam Reichbach](#)
Subject: RE: Cryogenic plant Software condition - EMERGENCY PURCHASE
Date: Monday, March 10, 2025 3:50:56 PM
Importance: High

I approve and via copy informing the CM and Adam on this critical matter.

Gus Zambrano

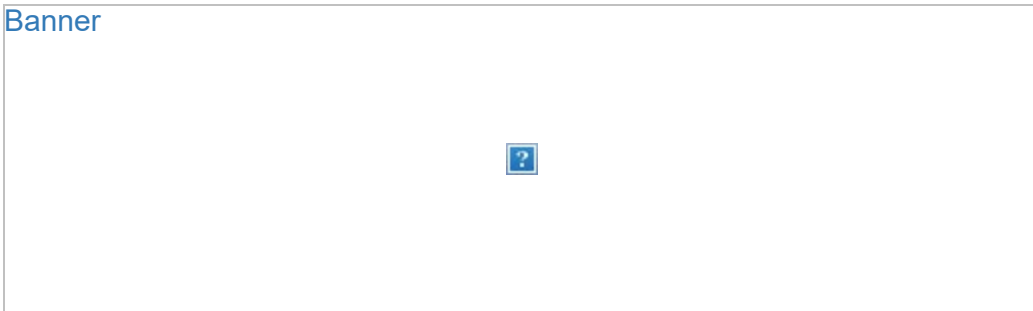
Assistant City Manager/Sustainable Development
Office of the City Manager
P.O. Box 229045
Hollywood, FL 33022

Email: GZAMBRANO@hollywoodfl.org
Telephone: [954-921-3201](tel:954-921-3201)
Fax: [954-921-3314](tel:954-921-3314)

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Notice: Florida has a broad public records law. All correspondence sent to the City of Hollywood via e-mail may be subject to disclosure as a matter of public record.

From: Vincent Morello <vmorello@hollywoodfl.org>
Sent: Monday, March 10, 2025 3:44 PM
To: Gus Zambrano <GZAMBRANO@hollywoodfl.org>
Cc: Phyllis Shaw <PSHAW@hollywoodfl.org>; Feng Jiang <FJIANG@hollywoodfl.org>; Steven Urich <surich@HollywoodFL.org>; Joel Blanco <JBLANCO@hollywoodfl.org>; Daniela Behm <DBEHM@hollywoodfl.org>; Monique Sharkey <MSHARKEY@hollywoodfl.org>; Kassandra Myers <KMYERS@hollywoodfl.org>; Jean Joinville <JJOINVILLE@hollywoodfl.org>
Subject: RE: Cryogenic plant Software condition - EMERGENCY PURCHASE

Gus,

Per the below email string, we need ACM pre-approval to perform emergency work for approximately \$500K on the oxygen production plant.

Please approve via "reply-all" to this email.

Thanks

Vin

Vincent Morello

Director, Public Utilities

Public Utilities

Email: vmorello@hollywoodfl.org

From: Jean Joinville <JJOINVILLE@hollywoodfl.org>

Sent: Monday, March 10, 2025 2:43 PM

To: Vincent Morello <vmorello@hollywoodfl.org>; Cassandra Myers <KMYERS@hollywoodfl.org>

Cc: Phyllis Shaw <PSHAW@hollywoodfl.org>; Feng Jiang <FJIANG@hollywoodfl.org>; Steven Urich <surich@HollywoodFL.org>; Joel Blanco <JBLANCO@hollywoodfl.org>; Daniela Behm <DBEHM@hollywoodfl.org>; Monique Sharkey <MSHARKEY@hollywoodfl.org>

Subject: Re: Cryogenic plant Software condition - EMERGENCY PURCHASE

Vin,

We would just need Gus approval to move forward.

Regards

Jean Joinville

Procurement Manager

Office of Procurement and Contract Compliance

P.O. Box 229045

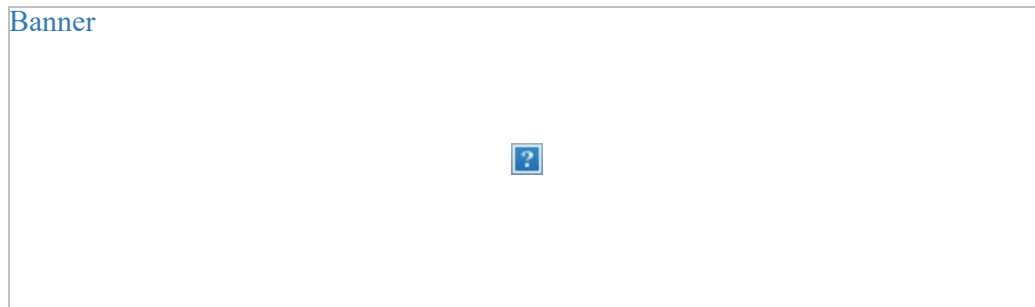
Hollywood, FL 33022

Email: JJOINVILLE@hollywoodfl.org

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From: Vincent Morello <vmorello@hollywoodfl.org>
Sent: Monday, March 10, 2025 1:55 PM
To: Cassandra Myers <KMYERS@hollywoodfl.org>; Jean Joinville <JJOINVILLE@hollywoodfl.org>
Cc: Phyllis Shaw <PSHAW@hollywoodfl.org>; Feng Jiang <FJIANG@hollywoodfl.org>; Steven Urich <surich@HollywoodFL.org>; Joel Blanco <JBLANCO@hollywoodfl.org>; Daniela Behm <DBEHM@hollywoodfl.org>; Monique Sharkey <MSHARKEY@hollywoodfl.org>
Subject: RE: Cryogenic plant Software condition - EMERGENCY PURCHASE

Is there a document or memo I need to sign to get it to Gus?

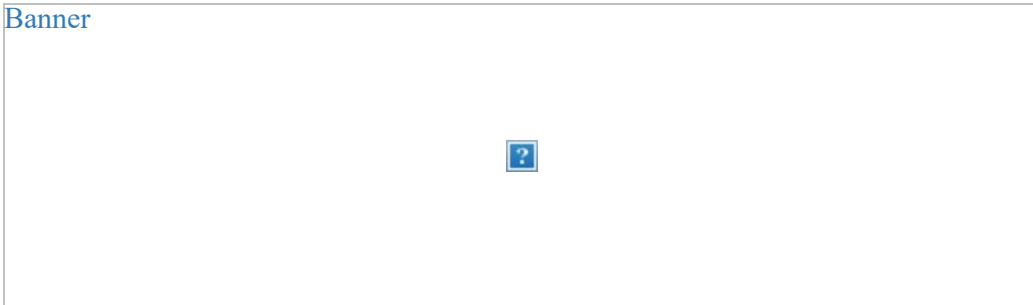
Vincent Morello
Director, Public Utilities
Public Utilities
P.O. Box 229045
Hollywood, FL 33022

Email: vmorello@hollywoodfl.org

www.HollywoodFL.org



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Notice: Florida has a broad public records law. All correspondence sent to the City of Hollywood via e-mail may be subject to disclosure as a matter of public record.

From: Cassandra Myers <KMYERS@hollywoodfl.org>
Sent: Thursday, March 6, 2025 5:55 PM
To: Vincent Morello <vmorello@hollywoodfl.org>; Jean Joinville <JJOINVILLE@hollywoodfl.org>
Cc: Phyllis Shaw <PSHAW@hollywoodfl.org>; Feng Jiang <FJIANG@hollywoodfl.org>; Steven Urich <surich@HollywoodFL.org>; Joel Blanco <JBLANCO@hollywoodfl.org>; Daniela Behm <DBEHM@hollywoodfl.org>
Subject: FW: Cryogenic plant Software condition - EMERGENCY PURCHASE

Good Afternoon, Vin,

I have consulted with Steve and Kellyv regarding this issue, and we need to process it ASAP.

According to Jean, we at DPU have to receive approval from Gus to move forward with this purchase. without doing all the paperwork, the work will be done with the exiting vendor – possible sole source or best interest. DPU would need to input the requisition and receive a PO, issue for purchase. All this will be because of the long lead time on the required items. The cost is estimated to between - \$400,000 - \$500,00!

Once completed, Jean states that DPU would then move to resolution for ratification of the purchase. These steps are necessary as the below system is failing, and if we don't place the order asap, we could lose the ability to run the Cryogenic plant and be forced to purchase oxygen 2-3 daily at a rate of \$16,000 - \$18,000 per load. That process could go on for 6-18 months awaiting the software build and installation.

This is paramount. Thanks

Kassandra Myers

Assistant Director, Public Utilities/ Operations

Public Utilities

P.O. Box 229045

Hollywood, FL 33022

Email: KMYERS@hollywoodfl.org

Mobile: [| Mobile: 954-812-4426](tel:954-812-4426)

Telephone: [954-921-3414](tel:954-921-3414)

Fax: [954-921-3937](tel:954-921-3937)

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Notice: Florida has a broad public records law. All correspondence sent to the City of Hollywood via e-mail may be subject to disclosure as a matter of public record.

From: Joel Blanco <JBLANCO@hollywoodfl.org>

Sent: Monday, March 3, 2025 3:52 PM

To: Steven Urich <surich@HollywoodFL.org>; Kellvy Angeles <KANGELES@hollywoodfl.org>; Phyllis Shaw <PSHAW@hollywoodfl.org>; Cassandra Myers <KMYERS@hollywoodfl.org>; Feng Jiang <FJIANG@hollywoodfl.org>; Glen Superville <GSUPERVILLE@hollywoodfl.org>; Otis Thomas <OTHOMAS@hollywoodfl.org>; Jean Joinville <JJOINVILLE@hollywoodfl.org>; Ameer Khan <AKHAN@hollywoodfl.org>

Subject: Cryogenic plant Software condition

Good afternoon

Today, I brought up the updated cryo plant software topic at Monday's meeting. I understand that upper management is actively working to resolve this issue. However, the plant shut down the expander (the device used to produce liquid oxygen) twice over the weekend and again today due to problems with the communication program. Two weeks ago, the computer froze on the supervisor while he was making an adjustment. All of these issues are related to the software running the plant.

I am increasingly concerned that the situation is worsening, and I fear it may lead to a complete failure of the software. I would greatly appreciate your prompt assistance in resolving this issue. If we do not act quickly, we will face significant costs for liquid oxygen (LOX) loads when these shutdowns occur. The cryo plant is the heart of our operation, and this situation could result in catastrophic financial losses and put the plant out of compliance.

I appreciate your understanding.

Best regard

Joel Blanco

Joel Blanco

Wastewater Plant Superintendent
Public Utilities

P.O. Box 229045
Hollywood, FL 33022

Email: JBLANCO@hollywoodfl.org
Telephone: [954-921-3288](tel:954-921-3288)
Fax: [954-921-3258](tel:954-921-3258)

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