



1299 E Algonquin Road
 Schaumburg, IL 60196
 (800) 247-2346

SERVICE AGREEMENT

Contract Number: USC000002542
 Contract Modifier: R26-FEB-19 16:54:39

Date: 26-FEB-2019

Company Name: Hollywood, City Of
Attn.:
Billing Address: 2600 Hollywood Blvd Old Library Rm 27 2nd Fl
City, State, Zip Code: Hollywood, FL 33022
Customer Contact:
Phone:

P.O.#: N/A
 Customer #: 1000744012
 Bill to Tag#: 0009
 Contract Start Date: 01-OCT-2019
 Contract End Date: 30-SEP-2020
 Payment Cycle: ANNUALLY
 Currency: USD

QTY	MODEL/OPTION	SERVICES DESCRIPTION	MONTHLY EXT	EXTENDED AMT
		***** Recurring Services *****	\$16,122.75	\$193,473.00
Sub Total			\$16,122.75	\$193,473.00
Taxes			\$0.00	\$0.00
Grand Total			\$16,122.75	\$193,473.00
SERVICE AGREEMENT TO INCLUDE DISPATCHING, ON SITE RESPONSE FOR EOC CONTROL STATIONS AND FIRE ALERTING, ZETRON REPAIR, NM CLIENT SUPPORT, LOCAL RADIO COMBO PACKAGE WITH PICK UP AND DELIVERY AND ANNUAL PM CHECK FOR SUBSCRIBERS. REFERENCE PAGE 2 FOR DELINQUENCY FEE VERBIAGE.			THIS SERVICE AMOUNT IS SUBJECT TO STATE AND LOCAL TAXING JURISDICTIONS WHERE APPLICABLE, TO BE VERIFIED BY MOTOROLA SOLUTIONS	

I received Statements of Work that describe the services provided on this Agreement. Motorola's Service Terms and Conditions, a copy of which is attached to this Service Agreement, is incorporated herein by this reference.

AUTHORIZED CUSTOMER SIGNATURE	TITLE	DATE
CUSTOMER (PRINT NAME)		
MOTOROLA REPRESENTATIVE (SIGNATURE)	TITLE	DATE
CINDEE MARKES	954-520-8868	
MOTOROLA REPRESENTATIVE (PRINT NAME)	PHONE	

Delinquency Fee

The pricing quoted via this service contract renewal is valid only until the expiration of the current service contract September 30, 2019. If the City of Hollywood does not provide to Motorola Solutions, Inc. a valid, executed service agreement renewal, (with a hard copy Purchase Order if applicable), within 30 days of the current contract expiration, a onetime administrative fee equal to 5% of the subsequent years annual contract rate will be billed to the customer upon reestablishment of the expired contract. Pricing on the 5% Administration fee once delinquent = \$9,213.00

Customer: Hollywood, City of

Effective: 10/1/2019

Contract #: USC000002542

<u>Qty</u>	<u>Equipment Description</u>	<u>Agency</u>	<u>Serial Numbers</u>
2	APX6500 Mobiles	PD	See attached list
410	APX6000 Portables	PD	See attached list
37	APX6000 Portables	Fire	See attached list
140	APX7000XE Portables	Fire	See attached list
29	APX7500 Mobiles	Fire	See attached list
30	APX4000 Portables	Enforcement Code	See attached list
14	APX4500 Control Stations	Fire Alerting	See attached list
8	APX7500 Control Stations	EOC	See attached list
1	8500 Mobile	EOC	See attached list
74	APX4500 Mobiles	Public Works	See attached list
337	APX4000 Portables	Public Works	See attached list
44	APX6000 Portables	Beach Safety	See attached list
1	NM Client		
6	Fire House Alerting System includes 2 Zetron Model 26 Encoders and 6 Zetron Model 6 Decoders and does not include speakers or PA repairs	Fire	

EOL (End of Life): Motorola will use commercially reasonable efforts to provide repair services on 3rd Party Zetron manufactured equipment which has reached EOL and beyond. Motorola reserves the right to supply either assemblies or piece parts. There is no guarantee Zetron can locate parts or repair defective equipment. If the vendor can no longer repair Zetron equipment it will be returned to the customer unrepaired and removed from the contract.

Contract includes local Pick up and Delivery services