



Order Form - Workforce Central SaaS for SMB

Quote #:
 Expires: 9/30/2019
 Prepared By: Tammy Parker

Order Type: Standard
 Date: 7/12/2019

Bill To: Attn: Raheem Seecharan
 City of Hollywood
 PO Box 229045
 Hollywood, FL 33022-9045

Ship To: Attn: Raheem Seecharan
 City of Hollywood
 2600 Hollywood Blvd
 Hollywood, FL 33020
 Email: exception@kronos.com

Solution ID:
 Currency: US
 Customer PO #:
 Data Center: USA

FOB: Shipping Point
 Ship Method: FedEx Ground
 Freight Terms: Prepay & Add

Notes:
 This order entered into between the Customer and Kronos Incorporated is subject to the terms and conditions of the Master Agreement Reference #18220 dated March 18th, 2019 between the Lead Agency (acting as "Owner") and Kronos Incorporated (as the "Contractor") (referred to as the "US Communities Agreement #18220").

Initial Term: Three year
 Billing Start Date: 90 days from execution of Order Form
 Renewal Term: One Year
 Payment Terms: Net 30
 Billing Frequency (unless otherwise noted, all invoices are due per the payment terms noted above):
 Applications: Annual in Advance
 Professional Services: Monthly in Arrears as delivered
 KnowledgePass & Education Subscription: Upon execution of Order Form

For the services set forth in the Statement of Work (or "SOW") and this Order Form, Kronos agrees to complete the services, as described in the SOW for the fixed fee set forth herein, unless additional hours are required to complete such services due to a material change in the scope of the project, Customer delay in fulfilling its obligations, or as a result of a change in the complexity of the original scope of services based on information unknown at the time the parties entered into the SOW. Any such additional hours shall be agreed upon by the parties pursuant to the Change Order process described in the SOW and the fixed fee amount described herein shall be amended as provided in such Change Order. If Kronos has not invoiced for the entire fixed fee amount as set forth in the SOW (and any Change Orders, if applicable) upon completion of the services, Kronos will invoice Customer for any remaining fees up to the fixed fee amount and Customer shall pay such fees upon the payment terms agreed upon by the parties. A 20.0% professional services risk premium for the fixed fee scope has been added for unforeseen complexities required to complete the scope as defined in the SOW. All services shall be invoiced in accordance with the terms of the Agreement unless otherwise specified in the SOW.

The Workforce TeleStaff bundle on this Order Form includes: Workforce TeleStaff Enterprise, Workforce TeleStaff Global Access, Workforce TeleStaff Institution Focus, and Workforce TeleStaff Contact Manager. Workforce TeleStaff Gateway Manager, and Workforce TeleStaff Gateway Manager Interface are licensed on per quantity basis and not a per employee basis and only need to be licensed once. The costs of any individual Application(s) included in the Workforce TeleStaff Bundle (i.e., Workforce TeleStaff Institution Focus) will be set forth on a mutually agreed upon Order Form based on Kronos' then current list price.

APPLICATIONS

Item	License/Qty	PEPM	Monthly Price
Workforce TeleStaff Enterprise v6	300	\$8.00	\$2,400.00
Workforce TeleStaff Global Access v6	300	\$0.00	Included
Workforce TeleStaff Institution Focus v6	300	\$0.00	Included
Workforce TeleStaff Contact Manager v6	300	\$0.00	Included
Workforce TeleStaff Gateway Manager v6	1	\$0.00	Included
Workforce TeleStaff Bidding v6	300	\$0.00	Included
Monthly Total:			\$2,400.00

A LA CARTE SERVICE OPTIONS - WF TELESTAFF

Item	Qty	Unit Price	Total Price
Automated fill by rules including auto-hire & auto-assign. Aspect and /or Twilio configuration and testing re	1	\$1,200.00	\$1,200.00
Workforce TeleStaff Administration Training (Configuration and Rules)	1	\$2,000.00	\$2,000.00
Workforce TeleStaff Training (New User)	1	\$1,000.00	\$1,000.00
SSO Authentication	1	\$2,400.00	\$2,400.00
Bids	1	\$1,200.00	\$1,200.00
Total Price			\$7,800.00

CORE SMB PROFESSIONAL / EDUCATIONAL SERVICES

Item	Duration	Total Price
Implementation WF TeleStaff SaaS SMB		\$20,000.00
Implementation WF TeleStaff SaaS SMB A La Carte		\$7,800.00
KnowledgePass SaaS WFC SMB		Included
Training Points WFC SaaS SMB	2,750	Included
Total Price		\$27,800.00

BILL AS YOU GO SERVICES

Item	Qty	Rate	Billing Role	Total Price
TSG Professional Services	48	\$180.00	Solution Consultant	\$8,640.00
TSG Professional Services	4	\$180.00	Project Manager	\$720.00
Total Price				\$9,360.00

SUMMARY

Item	Total Price
Monthly Application Fee	\$2,400.00
Total Monthly Service Fees:	\$2,400.00
Implementation WF TeleStaff SaaS SMB	\$20,000.00
Implementation WF TeleStaff SaaS SMB A La Carte	\$7,800.00
Total One-Time Fees:	\$27,800.00
Bill As You Go Services	\$9,360.00
Total Bill As You Go:	\$9,360.00

City of Hollywood

By: _____
 Name: _____
 Title: _____
 Date: _____

Kronos Incorporated

By: _____
 Name: _____
 Title: _____
 Date: _____