

[Print](#)**Emerald Hills Safety Enhancement District Board Interest Form - Submission #23209****Date Submitted: 9/13/2023****Last Name\***

Posner

**First Name\***

Robert

**District # You Live In.\***

4

**Home Address\***

4731 N 33rd Ct

**City\***

Hollywood

**State\***

FL

**Zip Code\***

33021

**Home Phone**

9545592121

**Cell Phone**

9545592121

**Email Address\***

aryehposner@gmail.com

**Owner or Renter \***

Owner

**Number of years as city resident\***

29

**Are you registered to vote in Broward County? \***

Yes

**Education (highest degree / level)**

Masters Degree

**Occupation\***

Technology Leader

**Work Phone****Business Name\***

AbsoluteCare

**Business Address****City****State****Zip Code**

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**How many elections have you voted in and when was the last time you voted?\***

Every 2 years. Last mid term election.

**How many City Commission or board meetings have you attended in the last 2 years? Please list:\***

2. Board selection and Golf Course development

**Why do you wish to serve as a member of the Emerald Hills Safety Enhancement District Board?\***

Continue to serve the mission of increasing security for the Emerald Hills neighborhood.

**If appointed, what specific contribution(s) will you bring to the Emerald Hills Safety Enhancement District Board?\***

Continued stewardship of our off duty HPD patrols and consider other measures to enhance security.

**Please describe your qualifications as an applicant including your professional and/or volunteer experience or background.\***

I have served on this Board since it was created.

**Do you currently serve on any City or County boards or committees? Please list.\***

Yes, Emerald Hills Safety Enhancement District.

**Have you ever served on any City or County advisory boards? Please list.\***

No other City or County Boards.

**List community / civic service involvement.\***

29 year active member of Young Israel of Hollywood

**I acknowledge that if appointed to serve, I will be required to file the Statement of Financial Interest Disclosure Form 1, as required by Florida Statute 112.314(1)(a).\***

Yes

**Attach Resume (only .doc and .pdf files)\***

Robert Posner resume.pdf

# ROBERT M. POSNER

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954.559.2121

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## HEALTHCARE TECH EXECUTIVE

*Creating Healthcare's Future State via Digital Transformation*

Proven track record of delivering results by building: passionate teams, best in class platforms, innovative capabilities and strong cultures that align to corporate strategy. Leveraging executive experience in Healthcare and Big 4 Consulting background in Travel, Hospitality and Financial Services to deliver IT value at scale to the ever-changing Healthcare environment.

Established expertise in driving digital transformation by leading executive governance, portfolio management, systems and operations integration, application development and analytics competencies. Mature vendor management, application support, security and operations approach that provides a comprehensive and proactive IT function in alignment with business strategy.

### PROFESSIONAL EXPERIENCE

**Pediatric Associates (PA), Plantation, FL**

**2020 – Present**

#### **Senior Vice President of IT/PA Portfolio CIO (2021 – Present)**

Lead strategy, M&A integration, infrastructure, project management, security, operations and service delivery for the IT function of Pediatric Associates' rapidly growing national platform and offices across the country.

- Successfully transformed the IT department by setting standards of excellence, allocating resources and installing new leaders as needed. This resulted in a 25% increase in delivery quality and successful integration of PA's largest acquisition which doubled the number of clinics operating on the platform.
- Transformed an on-premise strategy to cloud and SaaS resulting in the successful integration of all PA acquisitions onto the future state platform. Key projects included: migration to SaaS based EMR, SD-WAN managed service and transition to a strategic cloud partner for advanced capabilities.
- Developed a national telehealth technology and clinical platform that allows the seamless ability for all clinicians to serve patients in PA's differentiated value-based care model and integrates with multiple EMRs. This included architecting an integration platform that allows PA to replace EMR, telehealth and related components without impact to the overall platform which supports required business agility.

#### **Office of CIO (on contract, 2020 – 2021)**

Established Office of the CIO and led major workstreams in PA IT transformation.

- Provided telehealth leadership including hiring key resources, stabilization of the primary telehealth platform and strategic relationship with the key telehealth partner.
- Provided CIO services including establishing a future state architecture and transformed the organization structure, budget and core processes needed for a nationwide healthcare platform.

**ENVISION HEALTHCARE, Plantation, FL**

**2016 – 2020**

#### **Vice President, Transformation Office/Project Management Office (2017 – 2020)**

Established enterprise department that combined internal consulting, IT and business operations project delivery, continuous improvement, M&A integration and analytics into integrated capability to deliver all strategic initiatives.

- Transitioned key physician practices to optimized revenue cycle operation and increased collections by 3%.
- Established Project Management Office (PMO) and successfully managed all 11 strategic workstreams post-merger to integrate legacy EmCare and Sheridan physician services organizations.
- Transitioned 6,500 clinicians onto a unified onboarding platform (organization, process and technology modernized) which enhanced the physician experience and reduced operational costs by 13%.
- Initiated focus on voluntary turnover analytics which received Board recognition as a business KPI.
- Developed Operational Power Metrics, a key executive governance initiative, which enabled service line Presidents to proactively address their business and renewed the monthly operational review process.
- Achieved 23% increase in same store EBITDA by developing a distributed Radiology platform that required technical platform, organizational structure, process and workflow transformation.
- Developed the annual planning process for all service lines and an operational process to orchestrate all strategic initiatives which resulted in exceeding profitability goals in a private equity environment.

**Director, Enterprise Systems (2016 – 2017)**

Responsible for all enterprise and physician management systems including recruiting, onboarding, provider scheduling, time and attendance, ERP and related systems. Led product development, third-party systems, application support, security and operations.

- Created an IT Strategic Plan and Roadmap that rebuilt the Enterprise Systems department in one year and achieved 20% increase in capacity with 27% greater cost efficiency while eliminating business critical risks.
- Conducted complete vendor and team assessment and executed plan to revitalize team while reducing operational costs by 25% and increasing customer satisfaction.
- Established product roadmaps and mature ITIL processes for all key business applications and achieved 45% increased successful deployment of key functional requirements for the business.
- Created strategic vendor, product and license management processes that resulted in key vendor commitments and 15% reduction in license expense.

**CAPGEMINI, Miami, FL**

**2013 – 2016**

**Cruise Line and Hospitality Industry Leader, North America**

Responsible for managing sales for the Capgemini N.A. portfolio of cruise line and hospitality business. Established and maintained key client and partner relationships.

- Increased consulting business by 30% for Royal Caribbean Cruises Ltd (RCCL). Successfully delivered solutions to personalize guest experience, created 360° view of customer and reimaged their web presence.
- Identified and drove sales process for \$160M+ global technology infrastructure outsourcing deal for Carnival Corporation. This represented a new Fortune 200 client and the largest hospitality contract for the firm.

**KIT DIGITAL, Orlando, FL**

**2011 – 2013**

**Vice President of Client Services**

Responsible for Disney Corporation \$35M P&L including all aspects of client relationship and service delivery. Led large global team including on-site and remote/offshore delivery and support.

- Designed and developed Cast App and integration components for Disney Corporation's \$1.5B MyMagic+ program that transformed Disney Parks guest experience and allowed Disney to surprise and delight guests.
- Architected My Magic+ solution and established Innovation Lab in a Disney Hollywood Studios sound stage.
- Increased account revenue by 200% while building agile on/off-shore delivery team. Development team achieved high performance and extremely high client satisfaction while delivering industry changing guest experience.

- Created East Coast development center in support of Disney which was recognized as a strategic asset for KIT and then expanded to provide development services for the NA operation.

IBM, Boca Raton, FL

1999 – 2011

#### **Principal and Business Development Executive**

Sales leader for Global Business Services in the Travel, Transportation and Government industries. Successfully identified and delivered key solutions including CRM, ERP, Business Intelligence, network and metro wireless infrastructure, and public safety network video solutions.

- Increased signings and revenue by 17% annually over 4 years leading Strategic Deals Team.
- Built \$6M in pervasive solutions pipeline and increased revenue by 200%. Clients included: Delta Air Lines, Renaissance Cruiselines and Midway Airlines.
- Managed implementation of standardized IP network for American Airlines Miami region. Implemented WAN, LAN and infrastructure to support mission critical, new security measures and regulations. Network is 10x faster and more reliable which resulted in an annual cost savings of \$10M.

#### **ADDITIONAL EXPERIENCE**

##### **KPMG AND DELOITTE – Management Consulting**

- Performed integration of operations and business process reengineering of back-office for overseas bank group which resulted in 18% reduction in operational costs.
- Directed Program Management Office for 4 divisions of FedEx.
- Led information technology studies, operational cost projections and system selection processes for financial institutions and State Government agencies.
- Created strategic information systems plans which resulted in 20% increase in development capacity.

#### **EDUCATION**

**Strategic Business Leadership Certificate, The University of Chicago, Booth School of Business, Chicago, IL**

**MS Computer Science, Concentration in AI, Wayne State University, Detroit, MI**

**BA Computer Science, Cum Laude, Wayne State University, Detroit, MI**

#### **CERTIFICATIONS**

Prosci Certified Change Management, IBM Certified Consultant, ITIL Foundations, PMP and Scrum Master

#### **PUBLICATIONS IN ARTIFICIAL INTELLIGENCE**

Learning To Understand Software Using Cultural Algorithms, 3<sup>rd</sup> Annual Conference On Evolutionary Programming, World Scientific

Program Understanding Through The Use Of Cultural Algorithms, Master's Thesis, Wayne State University Press