



CITY OF HOLLYWOOD, FLORIDA

PROCUREMENT OFFICE

Department/Office Contract Renewal Evaluation Form

Date: 04-03-2023	
Department/Office: Public Utilities	Division/Area: 4011 Water Treatment Plant
Contact Person: Luis Montoya	Title: Public Utilities Manager Water Plant
Contact Phone Number: 954.967.4230 Ext.5405	Contact Email: lmontoya@hollywoodfl.org
Purchase Order/Blanket Purchase Order #: PA600113	
Contract Expiration Date: 5/31/2023	
Vendor: SATCO	Contact Person: Katie Bain
Contact Phone Number: 800.633.1358	Contact Email: satco@satcoinc.net, kbain@satcoinc.net
Good/Service: Supply and delivery of Sulfuric Acid	Solicitation #: City of Deerfield Bid#2018-19/22

1. How would you rate the quality of goods/services?

Excellent Good Satisfactory Poor

2. How would you rate the courteousness of the vendor's personnel?

Excellent Good Satisfactory Poor

3. With regards to the goods or services provided, how satisfied are you with the following items?
(Please check one per category)

	Excellent	Good	Satisfactory	Poor
Overall Quality	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Frequency of Contact	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responsiveness to request(s)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Are all goods/services on the contract being performed at the agreed upon price, time and terms?

Yes No

If no, please explain?



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5. If you contacted the vendor, were all your questions and/or issues resolved to your complete satisfaction?

Yes No Did not need to contact the vendor

If no, please explain?

6. Has invoicing been timely, accurate and in accordance with the contract?

Yes No

If no, please explain?

7. Does the Department/Office recommend renewing a contract based upon the available renewal options when the current agreement expires?

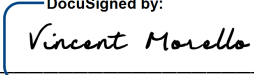
Yes No

If no, please explain?

8. Please state any additional comments about your experience with this vendor and the goods/services provided:

DS
LM

Department/Office Director's Name: Vincent Morello

Department/Office Director's Signature:  5/16/2023
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