



Hollywood Fire Rescue  
Community Outreach

# ***MOBILE INTEGRATED HEALTH***

# Utilizing FLORIDA COrE

*Coordinated Opioid Recovery*



# Mobile Integrated Health Model

Focus is on Substance Abuse & Mental Health needs

## Overview

Mobile Integrated Healthcare (MIH) is a patient-centered healthcare model designed to improve access to care, enhance health outcomes, and reduce hospital visits by providing preventive services in patients' homes or mobile environments. HFR Mobile Integrated Health (MIH) employs a multidisciplinary team, including paramedics, nurses, and social workers, to deliver coordinated, in-home support.

# MIH Services

After a patient is identified as appropriate for the program and provides consent, MIH personnel contact the patient to offer support and resources. The primary objectives of MIH include:

- **Post-EMS Intervention**: Follow-up care after EMS involvement.
- **Assessment and Care Coordination**: Evaluating patient needs and connecting them to appropriate services.
- **Substance Education**: Providing resources and education on substance use, particularly opiates.
- **Resource Provision**: Linking patients and families to essential community resources.
- **Emotional Support and Advocacy**: Offering emotional support and ensuring that patients receive the necessary care.

# Partnering with Community Resources

Working together with

- Memorial Regional
- The Robin Foundation
  - Narcan Administration
  - Narcan kit Distribution
- South Florida Wellness
  - Co-responder Model
  - Working with Fire Rescue and Police



# *Our Goals for Engaging The Community*

- ❖ Increased Access to Care
- ❖ Reduced Costs
- ❖ Improved health outcomes
- ❖ Enhanced Quality of Life

# SUCCESS STORIES

- **Paraplegic Patient**: Wheelchair was discarded during hospitalization. Social worker visited the home, arranged for a new wheelchair, and connected the family with affordable, accessible housing on the first floor. Follow-up ensured all needs were met. **Oct 2024**
- **Eviction Prevention**: A woman facing eviction approached Station 74 for help. Social worker assisted with rent, utility bills, and access to educational funding. Follow-up ensured continued support and prevented eviction. **Dec 2024**
- **Veteran Battling Substance Use and Homelessness**: received support from the social worker. After assessing his needs, the social worker contacted the patient's VA advocate, physician, and coordinator to reinstate the patient's services and secure housing placements. The patient, who was a frequent caller has not had any EMS calls since **12/10/2024**, indicating significant improvement in their situation.

*These success stories highlight the critical role of the MIH program in improving patient care, addressing social determinants of health, and reducing hospital visits.*

# PROGRAM IMPACT AND DATA

MIH program began October 4, 2024:

- **Referrals Received**: 120 referrals made to the MIH program.
- **Completed Cases**: 46 cases (38.3% of referrals) successfully completed by the social worker.
- **Pending Cases**: 74 cases (61.7% of referrals) are under review with ongoing support.



# Reaching Further.....

- Elderly and Disability assistance
- Baby Car Seat installations
- Gun Lock Safety
- Water Smart Drowning Awareness
- Senior Community Events



**THANK YOU**

**Hollywood Fire Rescue**

**Mobile Integrated Health Team**