



Workforce TeleStaff Solution  
 City of Hollywood Police Department  
 Workforce TeleStaff Saas  
 7/12/2019

**Software Billed annually in advance**

Item	License/Qty	Unit Price	Total Price
Workforce TeleStaff Global Access Licenses	300	\$8.00	\$2,400.00
		<b>Total Price</b>	<b>\$2,400.00</b>

**Support Services**

Item	Duration	Total Price
Annual Maintenance on above product (s)	Year one	Included
Knowledge Pass Subscription	Annual	Included
		<b>Total Price</b>
		<b>\$0.00</b>

**PROFESSIONAL SERVICES**

Item	Quantity	Total Price
Fixed Fee Services	One-time fee	\$20,000.00
Additional Bid	One-time fee	\$1,200.00
TeleStaff Admin Training	One-time fee	\$2,000.00
TeleStaff Staffer Training	One-time fee	\$1,000.00
3rd party import/exports standard format ( separate SOW)	One-time fee	\$9,360.00
SSL Authentication	One-time fee	\$2,400.00
Automated fill by rules including auto-hire & auto-assign. Aspect and/or Twilio configuration and testing related to phones/text	One-time fee	\$1,200.00
		<b>Total Price</b>
		<b>\$37,160.00</b>

**ASPECT – VOIP TELEPHONY SERVICES\***

Item	Duration	Total Price
Hosted Solution (paid in arrears)	Monthly	\$0.13/minute
This amount is estimated and may vary if customer deviates from expected usage	<b>Total Annual Price</b>	<b>\$2,855.00</b>

**QUOTE SUMMARY**

Description	Total Price
Monthly Fee invoiced annually in advance	\$28,800.00
SUPPORT SERVICES	Included in monthly fee
PROFESSIONAL SERVICES	\$37,160.00
ASPECT- Estimated Year 1	2,855.00
<b>GRAND TOTAL</b>	<b>\$68,815.00</b>

- Aspect is required to utilize the inbound/outbound calling feature; No monthly minimum. Invoiced one month in arrears.
- Secure File Transfer Software is required for Workforce TeleStaff in the Kronos Private Cloud to communicate with on premise solutions. Customer is responsible to procure and configure secure file transfer software.
- Monthly fee includes all product, maintenance and hosting fees

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- **PROMOTIONAL PRICING VALID UNTIL 9/30/2019 ONLY**