

City of Hollywood, Florida

2600 HOLLYWOOD BLVD. • P.O. Box 229045 • ZIP 33022-9045

DATE: February 4, 2015

RE: BLANKET ORDER # **B002355** PRODUCT/SERVICE: **Uniformed, Armed and Unarmed Security Guard Services -Citywide (PRIMARY)**

Regions Security Services, Inc. Attn: Carlos Rivero Jr. 7925 NW 12 Street, Ste. 306 Doral, Florida 33126 Telephone Contact: **877-505-7774** FAX: **305-517-1267** E-mail: **INFO@REGIONSSECURITY.US**

Dear Vendor:

This is to inform you that the City of Hollywood, Florida is entering into a Blanket Order with your Company based on one of the following:

FORMAL BID # F-4264-11-RD (2nd – one year renewal period, with one additional one

year renewal period available).

INFORMAL BID #	DATED:
RENEWAL OF FORMAL BID #	DATED:
EXTENSION OF FORMAL BID/RFP#	DATED:
WRITTEN QUOTATION #	DATED:
VERBAL QUOTATION PER	DATED:
STATE OF FLORIDA CONTRACT #	DATED:
BROWARD COUNTY BID #	

The term of this order is 3/1/2015 through 2/29/2016 approved via R-2015-XXX.

The estimated annual dollar value is \$345,500.00 annually.

The obligations of the City of Hollywood under this order are subject to the availability of funds lawfully appropriated for its purpose by the City Commission and are subject to the terms and conditions contained on the Purchase Order form.

Contingent upon the receipt and approval of all required certificates of Insurance.

The City of Hollywood Departments will issue hard copy orders against this Blanket Order as your authorization to deliver. All invoices must reference each unique document number.

If you have any questions, please contact Ralph Dierks at (954) 921-3223.

c: Police Department Public Utilities Department Office of Parking & Intergovernmental Affairs Department of Parks, Recreation & Cultural Arts Financial Services



PROCUREMENT SERVICES DIVISION

2600 HOLLYWOOD BLVD. . ROOM 303 . P. O. BOX 229045 - ZIP 33022-9045 PHONE: 954-921-3299 · Fax: 954-921-3086

December 23, 2014

Regions Security Services, Inc. Attn: Carlos Rivero Jr. 7925 NW 12 Street, Ste. 306 Doral, Florida 33126

Dear Mr. Rivero:

Our Agreement for Uniformed, Armed and Unarmed Security Guard Services City-Wide administered by the Public Works Department, based upon Bid F-4264-11-RD, Blanket Purchase Order B002355, expires on February 28, 2015.

The Procurement Services Division would like to renew the agreement for a one (1) year period under the terms, conditions and pricing as the City of Hollywood Blanket. Purchase Order B002355 (copy attached).

If you are willing to honor your bid pricing and renew this agreement, please sign below. If you are not, please sign and explain reason(s) in a separate letter.

Renewal is subject to the receipt of all required insurance certificate(s). If you have not already done so, please forward updated certificates directly to Procurement Services.

Thanks for your help with this matter and as always, please call me at 954-921-3223 or e-mail to rdierks@hollywoodfl.org if you have questions.

A response as soon as possible would be appreciated.

Sincerely ALPI

Ralph Dierks, Procurement Manager **Procurement Services Division**

l agree: (Signature)

I disagree:

Name: CARLOS RIVERO, JR. (Typed or Printed) Date: 12/26/2014.

Ralph Dierks

From: Sent: To: Cc: Subject: Attachments: Carlos Rivero Jr <crivero@RegionsSecurity.us> Friday, December 26, 2014 5:19 PM Ralph Dierks Linda Silvey RE: City of Hollywood, FL BPO Renewal SKMBT 42014122618170.pdf

Good Afternoon Mr. Dierks:

Attached, you will find the executed renewal agreement for your review and record. At this time, I would like to request that the City approves an increase of 5% to all rates effective March 1, 2015. Thank you and enjoy your weekend.

Should you have any questions or need additional information, please contact me at your convenience.

Cordially,



Carlos Rivero, Jr. President & CEO

Regions Security Services, Inc. 7925 N.W. 12 Street, Suite 306 Doral, Florida 33126 <u>www.RegionsSecurity.us</u> (305) 517-1266 – Phone (877) 505-7774 – Toll Free (305) 517-1267 – Fax (305) 785-2328 – Mobile <u>crivero@RegionsSecurity.us</u>



This email may contain information that is confidential or attorney-client privileged and may constitute inside information. The contents of this email are intended to be reviewed by only the individual or organization named above. If you are not the intended recipient or an authorized representative of the intended recipient, you are hereby notified that any review, dissemination or copying of this email and its attachments, if any, or the information contained herein is prohibited. If you have received this email in error or you want to opt-out from further communication, please notify the sender immediately by return email and delete this transmission from your system. Delivery of this message is not intended to waive any applicable privileges.

From: Ralph Dierks [mailto:RDIERKS@hollywoodfl.org] Sent: Tuesday, December 23, 2014 3:09 PM To: 'Carlos Rivero Jr' Cc: Linda Silvey Subject: City of Hollywood, FL BPO Renewal

Hello Carlos,

Please see the attached documents as per our conversation.

Ralph Dierks, Procurement Manager City of Hollywood, Florida 33020 Ph.#954-921-3223

.



PROCUREMENT SERVICES DIVISION

DATE:	December 12, 2015 $\#$	FILE: PR-15-042
то:	Frank Fernandez, Chief of Police	
	Lorie Mertens-Black, Director, Parking and Intergovernme	ntal Affairs
	Steve Joseph, Director, Public Utilities	
	Chuck Ellis, Director, Parks, Recreation and Cultural Arts	
VIA:	Joel Wasserman, Director, Procurement Services	
FROM:	Ralph Dierks, Procurement Manager Procurement Services	
SUBJECT:	Blanket Contract Renewal for Uniformed, Armed and Guard Services – City-Wide – B002355 – Regions Securit	

ISSUE:

The current period of the above contract expires February 28, 2015. The contract is renewable for a one (1) period if it is determined to be in the City's best interest and the vendor agrees to the renewal in writing.

EXPLANATION:

Notification of Intent to Renew must be mailed to the vendor thirty (30) calendar days in advance of the contract expiration date. Accordingly, it is requested that you give this matter your immediate attention thereby providing a timely reply to preclude contract expiration.

If you do not want to renew this contract, please explain the reason(s) in a separate memo. Also note that this contract will expire on the date mentioned above and if a new contract is to be established, you must submit bid specifications.

RECOMMENDATION:

Please reply as soon as possible by returning this memo appropriately filled out, signed and dated along with the attached Contract Renewal Evaluation Form.

Page Two December 12, 2014 PR-15-042

Date: <u>1-13-15</u> To: Ralph Dierks, Procurement Services

The Director / Chief recommends the following:

X RENEW the contract under the same terms and conditions. The Budget Account Number to be charged is 01.2043.00000.521.003117

_____DO NOT renew this contract. See attached memo explaining the reason(s).

DO NOT renew this contract. DO NOT prepare a replacement bid (items/services no longer needed).

Estimated annual usage/expenditure is \$230,000.00 By: Major And #41930 Title: Major Special Operations 30,500,

Ralph Dierks

From:Gail ThrasherSent:Wednesday, January 21, 2015 10:52 AMTo:Ralph DierksCc:Paul Andrianis; Lora ScrivaniSubject:RE: Police Department recommended Security Guard Renewal Estimated Annual
Expenditure Dollar Amount

Thank you Ralph. Since we have a new hourly rate, can I please increase it to \$30,500?

Gail Thrasher

Fiscal Affairs Manager Hollywood Police Department 3250 Hollywood Blvd Hollywood, Florida 33021 <u>gthrasher@hollywoodfl.org</u> (954) 967-4375

From: Ralph Dierks
Sent: Wednesday, January 21, 2015 9:51 AM
To: Gail Thrasher; Paul Andrianis
Cc: Frank Fernandez; Joel Wasserman; Linda Silvey; Lora Scrivani; Janice English
Subject: RE: Police Department recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Good morning Gail,

Understood and thank you. If your estimated amount of \$25,000.00 for the renewal term is based upon the current hourly rate of \$12.23 please be advised the new hourly rate for the renewal term will be \$12.84 for an armed guard.

For you information.

Ralph

From: Gail Thrasher
Sent: Wednesday, January 21, 2015 8:44 AM
To: Ralph Dierks; Paul Andrianis
Cc: Frank Fernandez; Joel Wasserman; Linda Silvey; Lora Scrivani; Janice English
Subject: RE: Police Department recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Ralph,

I apologize. We inadvertently picked up the city-wide total instead of the Police Department. The estimate for this year should have been the same as last year's number, \$25,000.

Gail Thrasher Fiscal Affairs Manager Hollywood Police Department 3250 Hollywood Blvd Hollywood, Florida 33021 From: Ralph Dierks
Sent: Tuesday, January 20, 2015 8:31 PM
To: Paul Andrianis; Gail Thrasher
Cc: Frank Fernandez; Joel Wasserman; Linda Silvey
Subject: Police Department recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Good morning,

The current City blanket purchase order contract awarded to Regions Security Services, Inc. to provide Citywide Armed and Unarmed Services was renewed in 2014 and again is scheduled for renewal on March 1, 2015, for which Procurement is preparing a resolution for City Commission approval.

Procurement Services sent the attached memos to the Police Department in both 2013 and also in 2014 seeking your departmental response on whether to renew the contract to which your department agreed.

The estimated annual expenditure has increased significantly from \$25,000.00 last contract term to an estimated \$230,000.00 for this contract term, please see the document copies attached.

Please explain what has caused or has changed your departments operational requirements for Security Guard Services to warrant the estimated annual dollar expenditure increase of \$205,000. for the required services.

For your information and action.

Ralph Dierks, Procurement Manager City of Hollywood, Florida 33020 Ph.#954-921-3223



PROCUREMENT SERVICES DIVISION

Department/Office **Contract Renewal Evaluation**

Date: January 6, 2015				
Department/Office: Police		Special Operation	าร	
Contact Person: Paul Andr		Title: Major		
Contact phone number: (9		Contact Email :	Pandrianis@gm	ail.com
Purchase Order/Blanket Pu	Irchase Order #:	-		
Contract Expiration Date:				
Vendor: Regions Security		Contact Persor		
Contact phone number:		Contact Email:		
Good/Service:		Solicitation #:	à	
2. How would you rate the c □ Excellent	Good [ourteousness vendor Good [Satisfactory 's personnel?		br.
3. With regards to the goods (Please check one per cate		d, how satisfied are y	ou with the followin	ng items?
	Excellent	Good	Satisfactory	Poor
Overall Quality				
Value				
Frequency of Contact				

4. Are all goods/services on the contract being performed at the agreed upon time and manner?

 \boxtimes

🛛 Yes 🗌 No

If no, please explain?

Responsiveness to request

5. If you contacted the vendor, were all your questions or any issues resolved to your complete satisfaction?

Yes No Did not need to contact

If no, please explain?



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

6. Has the invoicing been timely, accurate and in accordance with the contract?

🛛 Yes 🗌 No

If no, please explain?

7. Does the Department/Office recommend renewing a contract based upon the available renewal options when the current agreement expires?

🛛 Yes 🗌 No

If no, please explain?

8. Please state any additional comments about your experience with this vendor and the goods/services provided:

.

The aforementioned responses are strictly based on services rendered within City Hall.

Department/Office Director's Name: Major Paul Andrianis #1930

Department/Office Director's Signature: Mayor P. A. #1930

Page Two December 12, 2014 PR-15-042

Date:	: To: Ra	lph Dierks, Procurement Services
The D	Director / Chief recommends the following:	
V	RENEW the contract under the same terms Number to be charged is <u>4(, 1150, 00;</u> 46, 1150, 00,228, 545, 00 3478 DO NOT renew this contract. See attached	427,545.00 3478
/	_ DO NOT renew this contract. DO NOT prep no longer needed).	pare a replacement bid (items/services
\checkmark	_ Estimated annual usage/expenditure is	\$60,000.00
By:	Han	
Title:	Palking Dperations Manager	2



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

Date: 12/15/14					
Department/Office: 1100			Division/Area: 1150		
Contact Person: Scott Sheinfeld			Title: Parking O		
Contact phone numbe			Contact Email :	ssheinfeld@hol	lywoodfl.org
Purchase Order/Blank			355		
Contract Expiration Da		14			
Vendor: Regions Secu			Contact Person:		
Contact phone numbe			Contact Email: i		curity.us
Good/Service: Security	y Service	IS	Solicitation #: F-	4264-11-RD	
1. How would you rate the	he quality	of goods/services	?		
Excellent	X Good	Satisfac	ctory	Poor	
2. How would you rate t	the courte	eousness vendor's	personnel?		
Excellent	X Good	Satisfac	tory	Poor	
3. With regards to the g (Please check one per			how satisfied are yo	u with the followi	ng items?
		Excellent	Good	Satisfactory	Poor
0		_	v		
Overall Quality			X		
Value			X		
Value	quest		Х		
Value Frequency of Contact	<u> </u>	Contract being perf	X X X	upon time and r	nanner?
Value Frequency of Contact Responsiveness to rec	<u> </u>	Contract being perf	X X X	upon time and r	nanner?
Value Frequency of Contact Responsiveness to rec 4. Are all goods/service	es on the o		X X X	upon time and r	nanner?
Value Frequency of Contact Responsiveness to rec 4. Are all goods/service X Yes \[] No	es on the o		X X X	upon time and r	nanner?
Value Frequency of Contact Responsiveness to rec 4. Are all goods/service X Yes \[] No	es on the o		X X X	upon time and r	nanner?
Value Frequency of Contact Responsiveness to rec 4. Are all goods/service X Yes \[] No	plain? n/a	3	X X X formed at the agreed		
Value Frequency of Contact Responsiveness to rec 4. Are all goods/service X Yes □ No If no, please exp 5. If you contacted the	vendor, w	3	X X X formed at the agreed		



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

- 6. Has the invoicing been timely, accurate and in accordance with the contract?
- X Yes 🗌 No

If no, please explain? n/a

7. Does the Department/Office recommend renewing a contract based upon the available renewal options when the current agreement expires?

X Yes 🗌 No

If no, please explain? n/a

8. Please state any additional comments about your experience with this vendor and the goods/services provided:

_Good communication is had w/ the management of Regions.

Department/Office Director's Name: Lorie Mertens-Black

.

larl

Department/Office Director's Signature:

Page Two December 12, 2014 PR-15-042

Date:	1-8-15	To:	Ralph Dierks, Procu	rement Services
The D	Pirector / Chief recommends the fol	llowing:		
¥	RENEW the contract under the s Number to be charged is <u>01.3</u>			The Budget Account
	DO NOT renew this contract. Se	e attacl	hed memo explaining	the reason(s).
	DO NOT renew this contract. Do no longer needed).	тои с	prepare a replaceme	ent bid (items/services
<u></u>	Estimated annual usage/expendi	ture is _	\$30,000.00	
By: <	- Line Richards			
Title:	Grants & Special Rojec	ts M	anager	



Curto Latits

15 JAN - 9 BN 4:50

PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

Date: 1/6/2015					
Department/Office: PRCA			Division/Area: Marina		
Contact Person: Scott Gebhard			Title: Dockmas		
Contact phone number	and a second state of the	service and the service of the servi	Contact Email :	sgebhard@holly	woodfl.org
Purchase Order/Blanke		Order #:			
Contract Expiration Da					
Vendor: Regions Secu			Contact Persor		
Contact phone number		36		jrubio@regionss	ecurity.us
Good/Service: Security	/ guard		Solicitation #:		
1. How would you rate the	ne quality of g	oods/services?			
Excellent X Good Satisfact			ory	Poor	÷
2. How would you rate t	he courteousr	iess vendor's p	personnel?		
Excellent	X Good	Satisfact	ory	Poor	
3. With regards to the go (Please check one per		es provided, h	ow satisfied are yo	ou with the followir	ng items?
"不不能是不能是你的"	E	xcellent	Good	Satisfactory	Poor
Overall Quality			x		
Value			x		
Frequency of Contact			x		
Responsiveness to req	luest		х		
1 Are all goods/convice	o on the ec-tr	act baing norfs	rmod at the arrest	d upon timo cada	

4. Are all goods/services on the contract being performed at the agreed upon time and manner?

X Yes 🗌 No

If no, please explain?

5. If you contacted the vendor, were all your questions or any issues resolved to your complete satisfaction?

X Yes No Did not need to contact

If no, please explain?



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

- 6. Has the invoicing been timely, accurate and in accordance with the contract?
- X Yes No

If no, please explain?

7. Does the Department/Office recommend renewing a contract based upon the available renewal options when the current agreement expires?

X Yes 🗌 No

If no, please explain?

8. Please state any additional comments about your experience with this vendor and the goods/services provided:

Department/Office Director's Name: Chuck Ellis, Durector Parks, Recreation & Cottoral Arts Department/Office Director's Signature:

Department/Office Director's Signature:

Page Two December 12, 2014 PR-15-042

Date: <u>12/15/14</u>

To: Ralph Dierks, Procurement Services

25

The Director / Chief recommends the following:

RENEW the contract under the same terms and conditions. The Budget Account P Number to be charged is 42, 4011. 00000.536.003/17 W.I 42,4041, 00000-536, 003119 DO NOT renew this contract. See attached memo explaining the reason(s). WH DO NOT renew this contract. DO NOT prepare a replacement bid (items/services

no longer needed).

By:

Title:

Steve Joseph P.E. Public Utilities Director

Estimated annabatusage/expenditure is _

Ralph Dierks

From:	Francois Domond
Sent:	Wednesday, January 21, 2015 11:35 AM
То:	Ralph Dierks
Cc:	Steve Joseph; Cammal McCorkell; Linda Silvey; Joel Wasserman; Taylor Calhoun; Coy
	Mathis
Subject:	RE: Public Utilities recommended Security Guard Renewal Estimated Annual Expenditure
	Dollar Amount

Hello Ralph,

Yes, your understanding is correct. I believe this is a close as you are going to get for an estimated amount.

Thanks,

Francois A. Domond, P.E. Deputy Director Operations Department of Public Utilities City of Hollywood, Florida Phone 954-921-3522 Cell 305-213-3784 fdomond@hollywoodfl.org

From: Ralph Dierks
Sent: Wednesday, January 21, 2015 11:18 AM
To: Coy Mathis; Francois Domond; Taylor Calhoun
Cc: Steve Joseph; Cammal McCorkell; Linda Silvey; Joel Wasserman
Subject: RE: Public Utilities recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Good morning,

As I stated in my previous email response please be advised that the hourly rate upon renewal will be \$12.84 for an armed guard.

Therefore based upon your formula below , the \$12.84 price per hour times 24 hours in one day equals \$308.16 per day for the cost of guard. The \$308.16 x 365 days = \$112,478.40 per year for each location, WTP and WWTP, which would equal a total estimated annual expenditure of \$224,956.80 for Public Utilities.....is this correct?

Please advise, Ralph

From: Coy Mathis
Sent: Wednesday, January 21, 2015 9:03 AM
To: Francois Domond; Taylor Calhoun
Cc: Steve Joseph; Cammal McCorkell
Subject: RE: Public Utilities recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Francois,

Public Utility security guard services to include both the WTP and WWTP has not increased by over a \$100,000.00 as stated by Purchasing. In 2013, at the opening of the contract the price per hour for an armed security guard was \$11.90 per hour. The \$11.90 price per hour times 24 hours in one day equals \$285.60 per day for the cost of a guard. Now multiply \$285.60 per day times 365 days in a year equals \$104,244.00 per year for each the WTP and WWTP and added together for a total Utility cost of \$208,488.00 per year.

Today the cost per hour is \$12.50 per hour at \$300.00 per day and equally \$109,500.00 per year. The total Utility cost for the WTP and WWTP is \$219,000.00 per year which indicates a modest increase of \$10,512.00. Thank you.

Соу

From: Francois Domond
Sent: Wednesday, January 21, 2015 8:45 AM
To: Taylor Calhoun; Coy Mathis
Cc: Steve Joseph; Cammal McCorkell
Subject: FW: Public Utilities recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Bud and Coy,

I believe we already went through this issue but I don't recall the details; please provide me with your estimated Security Guard annual cost.

The documents attached are for two different years 2013 and 2014 but it appears that the 2013 document only includes the WWTP; therefore, I need your individual estimated expenditure.

Francois

From: Ralph Dierks
Sent: Tuesday, January 20, 2015 8:35 PM
To: Steve Joseph; Francois Domond; Coy Mathis; Taylor Calhoun
Cc: Joel Wasserman; Linda Silvey
Subject: Public Utilities recommended Security Guard Renewal Estimated Annual Expenditure Dollar Amount

Good morning,

The current City blanket purchase order contract awarded to Regions Security Services, Inc. to provide Citywide Armed and Unarmed Services was renewed in 2014 and again is scheduled for renewal on March 1, 2015, for which Procurement is preparing a resolution for City Commission approval.

Procurement Services sent the attached memos to the Public Utilities Department in both 2013 and also in 2014 seeking your departmental response on whether to renew the contract to which your department agreed.

The estimated annual expenditure has increased significantly from \$105,000.00 last contract term to an estimated \$231,000.00 for this contract term, please see the document copies attached.

Please explain what has caused or has changed your departments operational requirements for Security Guard Services to warrant the estimated annual dollar expenditure increase of \$126,000.00 for the required services.

For your information and action.



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

Date: 12/19/14				
Department/Office: Public Ut	lities	Division/Area: W		
Contact Person: Coy Mathis		Title: Public Util		
Contact phone number: 954-		Contact Email c	mathis@hollywo	odfl.org
Purchase Order/Blanket Purc		2355	·	
Contract Expiration Date: 2/2			<u> </u>	
Vendor: Regions Security, In		Contact Person:		
Contact phone number: 877- Good/Service: Uniformed, Ar		Contact Email: i Solicitation #: F-		urity.us
Security Guard Services – Ci		Solicitation #. F	4204-11-KD	
county out a control of	(, , , , , , , , , , , , , , , , , , ,			
1. How would you rate the qual	ity of goods/services	?		
Excellent God	bd	Satisfactory	Poo	r
2. How would you rate the cou	rteousness vendor's	personnel?		
Excellent God	od 🗌	Satisfactory	Poo	r
 With regards to the goods o (Please check one per catego) 		how satisfied are yo	u with the followir	ng items?
	Excellent	Good	Satisfactory	Poor
Overall Quality	\square			
Value	\square			
Frequency of Contact				
Responsiveness to request	\square			
4. Are all goods/services on th	e contract being per	formed at the agreed	l upon time and n	nanner?

If no, please explain?

5. If you contacted the vendor, were all your questions or any issues resolved to your complete satisfaction?

Yes No Did not need to contact

If no, please explain?



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

6.	Has the invoicing I	been timely,	accurate and in	accordance with	the contract?
----	---------------------	--------------	-----------------	-----------------	---------------

Yes No

If no, please explain?

7. Does the Department/Office recommend renewing a contract based upon the available renewal options when the current agreement expires?

🛛 Yes 🗌 No

If no, please explain?

8. Please state any additional comments about your experience with this vendor and the goods/services provided:

Department/Office Director's Name:

Steve Joseph, P. E.

Department/Office Director's Signature:



PROCUREMENT SERVICES DIVISION

Department/Office Contract Renewal Evaluation

		2 		
Date: 12-19-2014				
Department/Office: wig			401,1	
	lor CAlhoun	Title: Ablic U	tilitoes Man	ager/Water
Contact phone numbe		Contact Email		<u> </u>
Purchase Order/Blank				
Contract Expiration Da	ite:	O to at Damage		
Vendor:		Contact Person:		
Contact phone number Good/Service:	r:	Contact Email: Solicitation #:		
Good/Service:		Solicitation #.		
1. How would you rate the	ne quality of goods/service	es?		
Excellent	Good [Satisfactory		or
2. How would you rate t	the courteousness vendor	's personnel?		
Excellent	Good [Satisfactory		or
3. With regards to the g (Please check one per	oods or services provided category)	, how satisfied are yo	u with the followi	ng items?
	Excellent	Good	Satisfactory	Poor
Overall Quality			Ø	
Value		1		
Frequency of Contact				
Responsiveness to rec	quest		V	
4. Are all goods/service	s on the contract being pe	erformed at the agreed	d upon time and r	manner?
lf no, please exp	plain?			
5. If you contacted the				

If no, please explain?

DIAMOND THE	PROCUREMENT SERVICES DIVISION
ACDRORATED AT	Department/Office Contract Renewal Evaluation
1	been timely, accurate and in accordance with the contract?
Yes No	
lf no, please	explain ?
	nent/Office recommend renewing a contract based upon the available renewal rent agreement expires?
Yes 🗌 No	
lf no, please	explain?
8. Please state any a provided:	dditional comments about your experience with this vendor and the goods/ser
 Department/Office D	irector's Name: Steve Joseph
	(A)