

N_SIGHT[™] Software Statement

The warranty on N_SIGHT software extends 12 months from shipment date. Warranty services provided during the warranty period are:

- Free replacement software for software with defects in the media on which the software is delivered
- Replacement software shipped within 48 hours of customer notifying System Support of problem
- Free software upgrades, patches and corrections within the warranty period
- Toll-free assistance at Customer Support 1-800-647-4832
- These services are purchaser's exclusive remedy for warranty issues

NEPTUNE DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Software Maintenance

Extended software maintenance contracts are available from your Authorized Neptune Sales Representative.

Maintenance contract services provided during extended period include:

- Replacement software media shipped within 48 hours of customer notifying system support of problem
- Free software updates, upgrades, patches and corrections within the life of the maintenance contract.
- Toll-free assistance 1-800-647-4832