

Current		
EAP VENDOR NAME:	CCA	Cigna
Eligibility		
Eligibility Definition	Employees and family members	Employees, dependents, and household members
Core Benefits		
Number of Face-to-Face Visits Included:	10 sessions per issue per year	10 sessions per issue per year
Number of Telephonic Visits Included:	10 sessions per issue per year	Unlimited telephonic support
24/7 Counseling Available Telephonically?	Yes	Yes
Onsite Hours		
Onsite Hours Included in Proposal:	4 Hours per month	48 Hours
Onsite Hours Hourly Rate (Pre-Purchase Rates)	\$250	\$250
Onsite Hours Hourly Rate:	\$250	When exceeding bank of employer service hours: <ul style="list-style-type: none"><li>Critical Incident Stress Management (CISM) - \$285/Hour</li><li>Wellness Seminars or Management Trainings - \$255/Hour</li></ul>
First Responder/CISD Assistance		
Will First Responders be identified upon calling?	Yes	Yes - if Hollywood would like a specialized Emergency Responders Support Line, Cigna can add for an additional \$50/month
Critical Incident Stress Debriefing (CISD) Pricing	4 Hours included, \$250/Hour after	Included via the proposed bank of employer service hours
Fitness for Duty Case Management & Referrals	For a fee	Provided at an additional cost
Services/Materials included in Fees/Additional Hours		
Online Resources Included?	Yes	Yes
Mobile App Included?	Yes	Yes
Webinars Included?	Yes	Yes
Client Specific Webinars Included?	Yes	Yes
Management Referrals & Training Included?	Yes	Yes
Referrals to Community Service Included?	Yes	Yes
Substance Abuse Assistance & Referrals Included?	Yes	Available at an additional cost - \$950 per Case
Legal Assistance & Referrals Included?	Yes	Yes
Financial Assistance & Referrals Included?	Yes	Yes
Child Care/Elder Care Assistance & Referrals Included?	Yes	Yes
Provider Network Details: Radius of Hollywood, FL		
Within 5 miles	12	230
Within 20 miles	81	2,251
Within 30 miles	110	3,212
Other		
Utilization Reporting Frequency?	Semi-Annual	Quarterly
Designated Account Manager Included in Proposal?	Yes	Yes
Levels of Education of Telephonic Consultants?	Masters Level	Bachelor's or Master's degree
Rate Guarantee	12/31/2023	12/31/2025
Rate (PEPY)	\$21.96	\$42.96
Rate (PEPM)	\$1.83	\$3.58
Monthly Premium1,496	\$2,738	\$5,356
Annual Premium	\$32,852	\$64,268
\$ Increase/(Decrease)	N/A	\$31,416
% Increase/(Decrease)	N/A	95.6%