

Qualifications & Experience

1-800-Packouts is a nationally recognized provider of secure contents restoration, specialized packing, and controlled-environment relocation services. We support government agencies, municipalities, law-enforcement departments, and private-sector clients requiring precision, confidentiality, and high-security asset handling.

Core Competencies

- **Secure Packing & Relocation**
 - Sensitive equipment
 - Evidence room contents
 - Weapons storage units
 - IT equipment & servers
 - High-value or restricted-access assets
- **Specialized Technical Capabilities**
 - Licensed professional locksmiths
 - Certified safe-removal & safe-transport personnel
 - Chain-of-custody documentation
 - Controlled-access transport protocols
- **Contents Management & Inventory**
 - Digital inventory systems
 - Barcode tracking
 - Categorization, labeling, and secure documentation
- **Government & Law-Enforcement Support**
 - Confidentiality-driven operations
 - Background-checked personnel
 - Secure loading/unloading procedures
 - Compliance with municipal and state requirements



To: Procurement Department City of Hollywood

Subject: Submission for RFQ (Non-CCNA)-367-26-JJ – Moving Services for the New Police Headquarters

On behalf of 1-800-Packouts, I am pleased to submit our qualifications for the Moving Services required for the City's new Police Headquarters. As a Veteran-Owned and Operated organization with extensive experience in secure contents management and specialized relocation, we are uniquely equipped to support a law-enforcement transition of this scale and sensitivity.

We understand the critical importance of confidentiality, operational continuity, and chain-of-custody integrity when handling police department assets. Our team includes licensed professional locksmiths, certified safe-handling personnel, and background-checked specialists trained to manage restricted-access equipment, evidence room contents, weapons storage units, and other mission-critical materials. We have uploaded all required documents to the procurement portal and stand ready to provide any additional information the City may require. Our goal is to deliver a seamless, secure, and efficient relocation that supports the Police Department's operational readiness from start to finish.

Thank you for the opportunity to participate in this important project. We look forward to the possibility of serving the City and contributing to the successful opening of the new Police Headquarters.

Sincerely,

Heide Pacheco

Executive Summary

1-800-Packouts is a Veteran-Owned and Operated national leader in secure contents management, specialized relocation, and controlled-environment logistics. For the City's transition into the new Police Headquarters, we offer a uniquely qualified team with the discipline, security awareness, and technical expertise required for a law-enforcement move involving sensitive materials, restricted-access equipment, and mission-critical continuity.

Our organization is built on principles of confidentiality, chain-of-custody integrity, and operational precision—values that align directly with the expectations of a modern police agency. With extensive experience supporting government, municipal, and high-security environments, we understand the importance of minimizing operational downtime, protecting sensitive assets, and executing a seamless transition that maintains full departmental readiness.

1-800-Packouts provides comprehensive, end-to-end moving services, including secure packing, inventory management, specialized equipment handling, and controlled transport. Our team includes licensed professional locksmiths and certified safe-removal and safe-transport personnel, enabling us to manage items such as evidence safes, weapons storage units, restricted-access cabinets, and other high-security assets that standard moving companies are not equipped to handle.

Our disciplined, military-influenced approach ensures that every phase of the relocation—from planning to execution—is documented, accountable, and aligned with the City's operational and security requirements.

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Differentiators

- **Veteran-Owned & Operated** — disciplined, mission-focused, and security-oriented culture
- **High-Security Expertise** — locksmiths, safe movers, and restricted-access specialists on staff
- **National Strength, Local Responsiveness** — scalable resources with local operational agility
- **Proven Government Performance** — experience with sensitive, high-risk, and time-critical moves
- **Comprehensive End-to-End Services** — planning, packing, transport, installation, and documentation

Relevant NAICS / Commodity Codes

- 85062 – Moving Services
- 91064 – Relocation Services
- 91880 – Inventory Services
- 96256 – Secure Transport
- 96257 – Specialized Equipment Handling

Detailed Scope of Services

Phase 1: Pre-Move Planning

- On-site assessment of existing and new facilities
- Identification of sensitive, high-value, and restricted-access items
- Development of a detailed move plan and timeline
- Coordination with Police Department leadership and division heads
- Security clearance verification for all personnel assigned to the project

Phase 2: Secure Packing & Inventory

- Digital inventory creation with barcode tracking
- Categorization of items by department, sensitivity level, and destination
- Secure packing of:
 - Evidence room contents
 - Weapons lockers and storage units
 - IT equipment, servers, and communications hardware
 - Confidential files and records
 - Specialized equipment and safes

Phase 3: Controlled Transport

- GPS-monitored vehicles
- Sealed containers for sensitive materials
- Chain-of-custody documentation for all restricted-access items
- Escort options for high-security transport
- Direct-route, no-stop protocols for critical assets

Phase 4: Delivery & Installation

- Room-by-room placement according to pre-approved layout
- Assistance with workstation setup if needed
- Verification of inventory accuracy upon delivery