

RESOLUTION NO. \_\_\_\_\_

A RESOLUTION OF THE CITY COMMISSION OF THE CITY OF HOLLYWOOD, FLORIDA, AUTHORIZING THE APPROPRIATE CITY OFFICIALS TO EXECUTE AN AGREEMENT WITH CHANGE HEALTHCARE TECHNOLOGY ENABLED SERVICES, LLC FOR EMERGENCY MEDICAL BILLING SERVICES, IN ACCORDANCE WITH SECTION 38.41(C)(11)(A) OF THE PROCUREMENT CODE. (SOFTWARE/HARDWARE EXEMPTION)

WHEREAS, on July 7, 2021, the City Commission passed and adopted Resolution No. R-2021-173, approving the execution of an agreement with Change Health Care Technology Enabled Services, LLC (“Change Health”) for an initial three-year term for the period from January 1, 2022 to December 31, 2024, through a piggyback with the City of Lauderhill;

WHEREAS, the City of Lauderhill terminated their contract with Change Health due to a cyberattack impacting their operations; and

WHEREAS, Change Health has returned to normal operations and has become more resilient and resistant to future cyberattacks; and

WHEREAS, the Fire Rescue and Beach Safety Department (“Fire”) continues to need contractual services for handling accounts for ambulance services, collection efforts, data capturing and reporting systems, and technology support; and

WHEREAS, Fire has an existing contract with Change Health expiring on January 1, 2025; and

WHEREAS, Change Health provides the critical ESO Solutions software used by Fire Rescue for electronic patient care reporting (“ePCR”) and fire incident federal NFIRS data reporting, updates and upgrades for all transports and non-transports; and

WHEREAS, Change Health provides the hardware Getac’s ruggedized laptops for use in the field to document ePCR and fire incident reporting with the accompanying software, updates, upgrades, and warranty; and

WHEREAS, Section 38.41 (C)(11)(a) of the Procurement Code allows for the purchase of contractual services not subject to competitive procurement requirements such as software and hardware subscriptions, licensing, and maintenance with the company from which the software and hardware was purchased, as set forth in Sections 38.43 or 38.44, or its authorized representative; and

WHEREAS, Fire determined that for efficiency and operational purposes, continuing the services with Change Health is most suitable for Departmental and City needs; and

WHEREAS, the initial term is for the three year period starting January 1, 2025 to December 31, 2027, and will automatically renew for two one-year periods, unless either party provides notice of non-renewal at least 90 days prior to the end of the then-current term; and

WHEREAS, Change Health has agreed to provide fees related to patient contact, electronic patient care report software and hardware, and a dedicated technical support person at the following fee schedule:

- Billing fee: 5.5% plus \$9.00 per Medicaid account.
- Hardware (22 Getac rugged laptops plus Verizon Aircards and warranty) and ESO software (EHR and NFIR with associated interfaces): 3.65%
- Dedicated resource for hardware issues: 2.3%
- Total fee for all services: 11.45% of net collections plus \$9.00 per Medicaid account.
  - PEMT: 9.6% annually
  - MCO: No fee

; and

WHEREAS, revenue collected will be deposited in account number 001.215001.34200.342610.000000.000.000; and

WHEREAS, a portion of the funding for the fees related to this agreement is available in the FY 2025 Operating Budget in account number 001.215001.52200.631170.000000.000.000, and will be budgeted in subsequent fiscal years' operating budgets subject to approval and adoption by the City Commission.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF HOLLYWOOD, FLORIDA:

Section 1: That the foregoing "WHEREAS" clauses are ratified and confirmed as being true and correct and are incorporated in this Resolution.

Section 2: That it approves and authorizes the appropriate City officials to execute the Agreement with Change Healthcare Technology Enabled Services, LLC, together with such non-material changes as may subsequently be agreed to by the City Manager and approved as to form by the City Attorney.

A RESOLUTION OF THE CITY COMMISSION OF THE CITY OF HOLLYWOOD, FLORIDA, AUTHORIZING THE APPROPRIATE CITY OFFICIALS TO EXECUTE AN AGREEMENT WITH CHANGE HEALTHCARE TECHNOLOGY ENABLED SERVICES, LLC FOR EMERGENCY MEDICAL BILLING SERVICES, IN ACCORDANCE WITH SECTION 38.41(C)(11)(A) OF THE PROCUREMENT CODE. (SOFTWARE/HARDWARE EXEMPTION)

Section 3: That this Resolution shall be in full force and effect immediately upon its passage and adoption.

PASSED AND ADOPTED this \_\_\_\_\_ day of \_\_\_\_\_, 2024.

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JOSH LEVY, MAYOR

ATTEST:

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PATRICIA A. CERNY, MMC  
CITY CLERK

APPROVED AS TO FORM:

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DOUGLAS R. GONZALES  
CITY ATTORNEY