



CITY OF HOLLYWOOD, FLORIDA

OFFICE OF PROCUREMENT AND CONTRACT COMPLIANCE

Sole Source Justification Form (Use for Purchases(s) over \$5,000)

Per City of Hollywood Ordinance § 38.41 (C) (2), sole source purchases are exempt from competitive bid and competitive proposal requirements. Sole-source goods, supplies, materials, equipment and services, such as unique, patented, or franchised goods, supplies, materials, equipment or services, are exempt if the CPO determines, after conducting a good faith review of available sources, that the particular supply or service is available from only one source.

Date 11/14/24

Department/Office Public Utilities

Division/Area Administration

Requestor Kassandra Myers

Title Assistant Director - Operations

Phone 954-921-3415

Email kmyers@hollywoodfl.org

1. Requested Vendor Daupler, Inc.

Vendor Number 104747

Address 8024 Conser St. Overland Park, KS 66204

Contact Person Chris Parrott

Title Controller

Phone 913-638-7714

Email chris.daupler.com

2. Product/Service being requested (be specific). Daupler is a company that provides the software, interactive tools, and human operators to gather objective real-time data for rapid incident and emergency response for Public Utility – (water, wastewater, and stormwater), Public Works, and Code Compliance driven calls. The system is designed and developed to document the reported issues, initiate response, track the response performance, to provide incident awareness and oversight management. The Daupler reporting system also can integrate with the citywide GPS interface, the Rock Sold system, and ultimately City Works for work order generation, tracking and documentation of problem areas and hot spots.

3. Detailed description of the product/service's function and purpose. Daupler RMS provides a customer facing interface for simple Citizen reporting and personable customer contact during the initial phone call. The system provides customer call options and features that will include a timeline for incident response, detailing for crew dispatch, arrival, and departure times. The computer or operator generated citizen provided link will give the customer the ability to upload photos, add notes, and provide special instructions for responding crew member.

4. Please explain in detail why this vendor is the sole source supplier for the required product/service. Be sure to explain the necessary features this vendor provides which are not available from any other vendor. Daupler's

(Revised 04/2023)

Inc. Response Management System (RMS) is a sole source software product, designed, produced, sold and hosted exclusively by Daupler Inc. No division of Daupler Inc., nor any other company, makes a similar or competing product. This product must be purchased directly by institutions from Daupler Inc. There are no agents or dealers authorized to represent this product.

5. Please explain in detail what process the Department/Office took to verify that there are no other vendors or products/services available to perform the required function. Internet and industry search

6. Please submit supporting documentation from the vendor or other sources certifying that this vendor is a sole source for the required product/service being requested. For example, the vendor holds the distribution rights, productions rights, copyrights, trademark and/or patent:

☒ Vendor holds the exclusive rights for the product/service.

☒ Vendor is the sole provider of the product/service that has unique characteristics essential to the required function which no other product/service is capable of satisfying.

☐ Product is replacing existing product and necessary to maintain warranty or service contract.

☐ Product is replacing existing product and is not interchangeable with any other product.

☐ Other (Please explain). _____

7. Total cost of the requested product/service? \$69,350

8. Total estimated annual (fiscal year) cost of requested product/service?

Account Number(s) 442.400101.53600.531170.000000.000.000

9. Is this product/service covered by a warranty? ☐ Yes ☒ No

If yes, please attach a copy of the warranty details.

10. Will grant funds be used to pay for the requested product/service? ☐ Yes ☒ No

If yes, please explain _____

REQUESTING DEPARTMENT RECOMMENDATION

WARNING: Per Florida Statutes 838.22(2) – “It is unlawful for a public servant or a public contractor who has contracted with a governmental entity to assist in a competitive procurement to knowingly and intentionally obtain a benefit for any person or to cause unlawful harm to another by circumventing a competitive solicitation process required by law or rule through the use of a sole-source contract for commodities or services.”

I recommend that the competitive quoting/bidding process be waived and that the goods/services be purchased as a sole source.

DocuSigned by:

Kassandra D. Myers

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Requestor's Signature

11/14/2024

Date

DocuSigned by:

Vincent Morella

6385CE2A8EB545E...

Director's Signature

11/14/2024

Date