

#### AMENDMENT #4

This Amendment is entered into and made effective 1<sup>st</sup> day of July, 2022 (the "Effective Date") by and between CorVel Enterprise Comp, Inc. ("CorVel") and City of Lakeland (FL) ("Customer").

WHEREAS, CorVel and Customer entered into the Enterprise Comp Services Agreement with an Effective Date of July 1, 2017 as amended (the "Agreement") pursuant to which CorVel agreed to provide Customer with certain third party claims administration and bundled managed care services; and

THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree to acknowledge to the Services, which are not currently stipulated in the Agreement, and to amend Agreement as set forth herein:

- **Amend Section 8A (the "Term") of the Agreement renewing the Agreement for a five (5) year Renewal Term effective July 1, 2022 through June 30, 2027. The Agreement may be extended for an optional one year Renewal Term effective July 1, 2027 in writing by both parties thirty days prior to the expiration of the 5 Year Renewal Term.**
- **There shall be no price increase for Renewal Term the first and second years of this five (5) year Renewal Term. The fees for the first and second years of the Renewal Term shall be as defined hereunder in the attached Exhibit A to this Amendment.**
- **During the third, fourth and fifth year of this Renewal Term there shall be automatic pricing increases as follows:**
  - **July 1, 2024 increase the lesser of 3.5 % or CPI (Bureau of Labor Statics)**
  - **July 1, 2025 increase the lesser of 3.5 % or CPI (Bureau of Labor Statics)**
  - **July 1, 2026 increase the lesser of 3.5 % or CPI (Bureau of Labor Statics)**

All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed as of the day and year first written above.

**CORVEL ENTERPRISE COMP, INC.**

By: Brandon O'Brien  
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Name: Brandon O'Brien

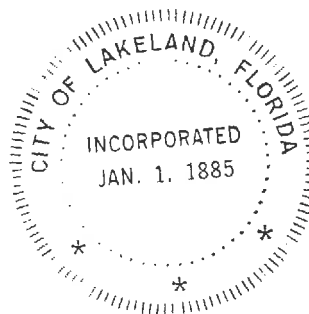
Title: CFO

7/7/2022

**CITY OF LAKELAND**

By: H. William Mutz

H. William Mutz, Mayor



Attest:

By: Kelly S. Koos

Kelly S. Koos, City Clerk

7-21-22

Approved as to form and correctness

By: Palmer C. Davis

Palmer C. Davis

City Attorney

**EXHIBIT A**

## 1) Fees during Renewal Term effective July 1, 2022:

**Workers' Compensation Claims Administration**

Description	Pricing
Life of Contract Claims Handling Fee - Per Claim	
Medical-Only	\$180.25
Indemnity	\$1,339.00
Employer's Liability	\$1,339.00

**Auto and General Liability Claims Administration**

Description	Pricing
<b>Annual Flat Rate Service Fee:</b> Includes up to 25 new GLBI, 210 new GLPD, 20 ALBI and 85 new ALPD Liability Claims per year - Per Year	\$159,430.00
<i>Per claim fees when claim caps above are exceeded:</i>	
Auto Liability	
Bodily Injury	\$744.00 per claimant
Property Damage	\$423.00 per claimant
General Liability	
Bodily Injury	\$803.00 per claimant
Property Damage	\$423.00 per claimant

<sup>1</sup> Liability pricing for both life of claim and life of contract for all class codes.

Other Liability Claim type pricing may apply.

**Program Management**

Description	Pricing
Data Conversion - Per Data Source	Waived
Administration Fee - Per Year	\$15,450.00
Implementation Fee - One Time Fee	Waived
CareMC Access - Per Year	Included

**Account Management and Technical Support**

Description	Pricing
Account Management Staff	Included
Electronic Data Transmission In Standard Formats	
Monthly File	Included
Weekly File	Included
Daily File	Included
Training – Onsite and Online	Included
Technical Support	Included
State EDI Files	Included
Monthly Reporting	Included
Ad hoc Report Programming - Per Hour	\$200.00*
Communication Materials/Posters	Pass through printing cost
Annual Banking Fees	One account included
Carrier TPA Oversight Fees <sup>1</sup>	Bill from Carrier to Client

<sup>1</sup> Fees charged by the carrier (Oversight fees, Tail Claim transfer / takeover fees, etc.) are the responsibility of the client and will be billed directly to the client by the carrier or by CorVel should CorVel be invoiced for such fees.

**Intake and Immediate Intervention Services**

Description	Pricing
Claim Intake – Phone/Fax/Email - Per Intake	\$30.60
Claim Intake – Client Entry in CareMC	Waived
Incident Only Reporting - Per Incident	Waived
Advocacy 24/7 - Per Call	\$75.00 (post implementation)*
Telehealth Services	Fee Schedule or U&C value by CPT

**Allocated Expense Fees – Legal Services**

Description	Pricing
Subrogation	25% of Recoveries*
Legal Bill Auditing <sup>1</sup>	2.5% of gross legal charges* Reviewed
Indexing and OFAC Compliance - Per Index	\$15.00

<sup>1</sup> Fees will never exceed the savings generated**Allocated Expense Fees - Bill Review Services**

Description	Pricing
Hospital Bills Bill Review <sup>1, 2</sup> + Network Solutions Includes: <sup>2</sup> Clinical Review, Implant Analysis, Line Item Bill Review, Negotiations, PPO Network Access, Substantive Denials, Technical Evaluation	20% of Savings*
Non-Hospital Bills Bill Review: Includes Standard Fee Schedule and UCR - Per Bill <sup>1, 2</sup> + Network Solutions Includes: <sup>2</sup> Clinical Review, Implant Analysis, Line Item Bill Review, Negotiations, PPO Network Access, Substantive Denials, Technical Evaluation	\$6.17 20% of Savings*
State EDI, Scanning/OCR, Initial 1099 Provider Notification Letter	Included

<sup>1</sup> Includes bill intake, document imaging, file upload, state EDI's, and initial 1099 provider notification letters.<sup>2</sup> Maximum fee per bill not to exceed \$10,000.00\***Patient Management Services**

Description	Pricing
Telephonic Case Management 1st 30 Days 2nd 30 Days 3rd 30 Days	\$309.00 \$216.30 \$164.80
Telephonic Case Management (after 90 days), Field Case Management and Return to Work Coordinator - Per Hour <sup>1, 2</sup>	\$96.82
Vocational Rehabilitation - Per Hour	\$100.94
Specialty Services (Catastrophic, Life Care Plan, Medicare Conditional Payments, Medicare Set Asides, Bilingual) - Per Hour	\$180.25
Utilization Review - Per Review	\$139.05 + Peer Review Fees
Care Advocate/Nurse Triage - Per Claim	Included
PeerWell App Access - Per Claim (One-Time Fee)	\$500.00*

<sup>1</sup> Fee applies to all States with the exception of premium states (CA, HI, AK, and NY).

<sup>1</sup> Statutory rates supersede if applicable.

Prevailing IRS Mileage Rate applies. Mileage rate is .575 billed at IRS rate.\*

### Pharmacy Solutions

Description	Pricing
Retail Pharmacies	
Brand	AWP -10% + \$3.00 dispensing fee*
Generic	AWP -35% + \$3.00 dispensing fee*
Mail Order	
Brand	AWP -13% + \$1.50 dispensing fee*
Generic	AWP -45% + \$1.50 dispensing fee*
Clinical Modeling	
Integration of Pharmacy Data	Included
Dynamic Calculation/Display in Care <sup>MC</sup>	Included
Pharmacy Interventions	
Certified Pharmacy Technician	Included
Rx Nurse	Included
Nurse Management	Case Management hourly rate
Pharmacy Review - Per Review	\$375.00
Cognitive Behavioral Therapy - Per Hour	\$250.00
Medication Review - Per Hour	\$206.00

### Specialty Network Services

Description	Pricing
Medical Imaging Services	Varies by State and Diagnostic*
Independent Medical Exam	See 2022 IME/Peer Fee Schedule*
Physical and Occupational Therapy	Varies by State*
Durable Medical Equipment	Varies by State and Equipment*
IME Peer Review - Per Hour	See 2022 IME/Peer Fee Schedule*
Transportation	Varies by State and Service*
Translation	Varies by State and Service Level*

### Medicare Agent Reporting

Description	Pricing
Set up and engagement	Included
Monthly Maintenance	Included
Quarterly Reporting	Included

The above pricing per claim is based on handling of all claims that occur and are reported during the agreement period. Life of Contract pricing has been selected, claims will be handled until closed or until the end of the agreement period, whichever comes first. The third, fourth and fifth Renewal Terms flat fees shall be automatically increased by the lesser of CPI or three and a half percent (3.5%).

All fees which are not flat fees and are indicated hereunder with an asterisk (\*) shall not be increased by such increases as defined hereunder this Exhibit A.

Any service not identified in this proposal will be provided at a later time.