

Question and Answers for Bid #RFP-4522-16-RD - Third Party Claims Administration Services for Workers Comp & Liability Claims

Overall Bid Questions

Question 1

I would like to obtain an electronic copy of the City's current contract with Ascension for Third Party Claims Administration (TPA) Services for Workers' Compensation and Liability Claims, including the current contract pricing. (Submitted: Jul 18, 2016 10:09:21 AM EDT)

[edit](#) 

Answer

- A copy of the current agreement with Employers Mutual Inc d/b/a Ascension has been attached in BidSync. (Answered: Jul 18, 2016 10:14:31 AM EDT)

Question 2

Are loss runs available for the past 5 years in excel format by line of coverage? (Submitted: Jul 20, 2016 8:47:59 AM EDT)

[edit](#) 

Answer

- This information may be obtained from the attached loss run reports. (Answered: Jul 21, 2016 10:36:18 AM EDT)

Question 3

Please clarify the number of open workers' compensation claims for takeover. The RFP contains different information on the number of open claims counts as stated on pages 39 vs. 40. (Submitted: Jul 20, 2016 8:48:19 AM EDT)


[edit](#) 

Answer

- As of 6/30/16 there are 137 open workers' compensation claims. (Answered: Jul 21, 2016 10:36:18 AM EDT)

Question 4

Can a breakdown of open workers compensation claims by type be provided? (indemnity vs. medical only). (Submitted: Jul 20, 2016 8:48:52 AM EDT)

[edit](#) 

Answer

- This information may be obtained from the attached workers' compensation loss run report. (Answered: Jul 21, 2016 10:36:18 AM EDT)

Question 5

Can the City provide a breakdown of open liability claims by type (auto, GL, police). (Submitted: Jul 20, 2016 8:49:14 AM EDT)

[edit](#) 

Answer

- This information may be obtained from the attached general/auto loss run report. (Answered: Jul 21, 2016 10:36:17 AM EDT)

Question 6

- How many medical bills have been processed per year for each of the past 3 years? (Submitted: Jul 20, 2016 8:49:26 AM EDT)

[edit](#) 

Answer

- See the attachment titled "Answers to Question 6 & Question 7". (Answered: Jul 26, 2016 1:24:04 PM EDT)

Question 7

How many assignments for case management (telephonic or field) have been made for each of the past 3 years? (Submitted: Jul 20, 2016 8:49:40 AM EDT)

[edit](#)

Answer

- See the attachment titled "Answers to Question 6 & Question 7". (Answered: Jul 26, 2016 1:24:04 PM EDT)

Question 8

How much has the city paid for bill review, PPO and case management services for each of the past 3 years? (Submitted: Jul 20, 2016 8:49:53 AM EDT)

[edit](#)

Answer

- Information may be obtained from Answers to Question 6 & Question 7. (Answered: Jul 26, 2016 1:24:04 PM EDT)

Question 9

How many adjusters are currently assigned to the city's account? (Submitted: Jul 20, 2016 8:50:13 AM EDT)

[edit](#)

Answer

- There are 3: 1 Lost Time, 1 Medical Only & 1 Liability/General. (Answered: Jul 21, 2016 10:36:18 AM EDT)

Question 10

What qualifies a proposer for the local presence points? (Submitted: Jul 20, 2016 8:50:27 AM EDT)

Answer

- In the City of Hollywood Code of Ordinances, Section 38.50 (A) reads as follows:
§ 38.50 PREFERENCES FOR LOCAL BIDDERS.
(A) For the purpose of this section, unless the context clearly indicates or requires a different meaning, "local Hollywood vendor" shall mean a business entity which has maintained a permanent place of business with full-time employees within the City limits for a minimum of one year prior to the date of issuance of a bid or proposal solicitation. The permanent place of business must be the primary place of business of the entity and may not be a post office box or a personal residence. The business must actually distribute goods or services from the permanent place of business. The business must have a current local business tax receipt from the City of Hollywood and must not be publicly traded. (Answered: Jul 21, 2016 11:04:45 AM EDT)

[edit](#)

Question 11

What are the Bill Review & Cost Containment Charges currently from Ascension? (Submitted: Jul 26, 2016 10:11:42 AM EDT)

Answer

- The information may be obtained from the attached Addendum 1 & 2008 Agreement. (Answered: Jul 27, 2016 12:22:04 PM EDT)

[edit](#)

Question 12

Please provide contact information for Excess Carrier: BRIT Global Specialty / USA. (Submitted: Jul 26, 2016 10:12:50 AM EDT)


[edit](#)

Answer

- This information will be provided to the awarded proposer. (Answered: Jul 27, 2016 12:22:04 PM EDT)

Question 13

Can Companies from outside the USA apply for this? (Like,from India or Canada) (Submitted: Jul 26, 2016 12:13:41 PM EDT)

[edit](#) 

Answer

- Yes, if they meet the RFP qualifications. (Answered: Jul 26, 2016 12:19:48 PM EDT)

Question 14

Do we need to come over there for meetings? (Submitted: Jul 26, 2016 12:14:14 PM EDT)

[edit](#) 

Answer

- Yes, as requested by the City. (Answered: Jul 26, 2016 12:19:48 PM EDT)

Question 15

Can we perform the tasks (related to the RFP) outside the USA? (Like from India or Canada) (Submitted: Jul 26, 2016 12:14:52 PM EDT)

[edit](#) 

Answer

- Yes, if RFP language allows. (Answered: Jul 26, 2016 12:19:48 PM EDT)

Question 16

Can we submit the proposals via email? (Submitted: Jul 26, 2016 12:15:09 PM EDT)

[edit](#) 

Answer

- No. Must be submitted as specified in the RFP. (Answered: Jul 26, 2016 12:19:48 PM EDT)

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