

## 17. LIMITED LIFETIME PRODUCT WARRANTY

LION warrants that its firefighter and emergency responder products meet all applicable NFPA standards in effect at the time of their manufacture and further warrants that such products are free during their useful life from any defect in workmanship or any material defect.

Conditions of use are outside the control of LION. It is the responsibility of the user to inspect and maintain the products to assure they remain fit for their intended purpose. In order to maximize the useful life of these products and maintain the warranty, the products are to be used only by appropriately trained personnel following proper firefighting or emergency response techniques and in accordance with the product's warning, use, inspection, maintenance, care, storage, and retirement instructions. Failure to do so will void the warranty.

EXCEPT AS SET FORTH ABOVE, LION MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE.

Under the above warranties, LION will repair or replace, at its option, any product which does not meet the above warranties. Such repair or replacement will be the purchaser's sole remedy and LION will not be responsible for any incidental, consequential, or other damages based upon or arising in any way from any breach of the warranties contained herein or the purchaser's use of such product.

These warranty obligations apply only to any product, part, or component which is returned with prior authorization and proof of purchase, and which LION agrees to be defective as covered by this warranty.

The word "product" includes the product itself and any parts or labor furnished by LION with the sales, delivery, or servicing of the product.

**USEFUL LIFE:** The period of time that NFPA 1971 Compliant Structural Firefighter Garments, which have been properly cared for, can be expected to provide reasonable limited protection. Useful life can be as long as 7 to 10 years if Garments have been subject to relatively lower levels of wear and tear and have been consistently

maintained in a regular cleaning and maintenance program and stored properly. Useful life of Garments can be as little as 3 to 5 years with heavy wear and tear and improper maintenance and/or storage. In compliance with NFPA 1851, Garments or Garment elements must be retired no more than 10 years from the date of manufacture. A Garment should be retired when the costs of repair would exceed 50% of the replacement cost.

**DEFECTS IN WORKMANSHIP AND MATERIALS:** Defects in Workmanship and Materials means poorly manufactured items including seams, stitching, or components (for example, loose or broken seams; zippers or snaps that fall off or do not function properly); and fabrics or barriers which have such flaws as holes, uneven spots, weak areas, pilling, or other flaws caused by irregularities in their manufacture.

### EXCEPTIONS TO LIMITED WARRANTY

This limited warranty does not cover the following items after receipt of product by end user:

- A. Claims made after 60 days from the date of shipment for damage to materials;
- B. Damage or color change from exposure of materials to direct or indirect sunlight or fluorescent light;
- C. Shade variations among textiles used or shade changes to fabrics caused by wear and tear and/or washing;
- D. Color loss due to abrasion (creases, folds, pleats, edges, collar points, etc.);
- E. Damage caused by improper washing, decontamination, disinfecting or maintenance (for example, use of chlorine or petrochemicals to clean);
- F. Damage caused by repair work not performed to factory specification;
- G. Damage from routine exposure to common hazards which may cause rips, tears, burn damage, or abrasion;
- H. Loss of retroreflectivity of reflective trim due to normal wear or heat exposure;
- I. Detachment of reflective trim due to thread abrasion or heat exposure;
- J. Replacement of zippers or closures worn partially sealed, or damaged by heavy wear and tear;
- K. Loss of buttons, snaps, or cuff hem seams.

### HOW LONG IS USEFUL LIFE?

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- Useful life can be as long as 7 to 10 years if Garments have been subject to relatively lower levels of wear and tear and have been consistently maintained in a regular cleaning and maintenance program and stored properly.