

Print**Advisory Board & Committee Interest Form - Submission #24993****Date Submitted: 4/8/2024****Last Name***

Triano

First Name*

Susan

District # You Live In.*

1

Home Address*

1458 Hollywood Blvd

City*

Hollywood

State*

FL

Zip Code*

33020

Home Phone**Cell Phone**

954-644-9025

Email Address*

sptriano@gmail.com

Owner or Renter *

owner

Number of years as city resident*

34

Are you registered to vote in Broward County? *

Yes

**Education (highest degree / level)**

doctorate

Occupation*

Director of Rehab Services and Patient Transportation

Work Phone

954-265-2224

Business Name*

Memorial Healthcare System

Business Address

3501 Johnson Street

City

Hollywood

State

FL

Zip Code

33020

Identify the board / committee(s) to which you request appointment (Please rank in order of preference)**Selection (1)***

Sister Cities Advisory Committee

**Selection (2)***

None

**Selection (3)***

None

**Selection (4)***

None



Affordable Housing Advisory Committee - Questions*

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? • Home Purchase Education, • Housing Market Employment, • Housing Market Stability, • Affordable Housing Construction, * Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? • Ownership Housing Affordability, • Rental Housing Affordability, • Housing Market Stability, • New Housing Construction, * Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

African American Advisory Council - Questions*

Please answer these five questions above. 1. What is the greatest challenge facing the African American Community in Hollywood? 2. How many hours per month can you dedicate to AAAC initiatives? 3. Which of the following disciplines are you most skilled? * Education, * Employment, * Economics, * Cultural Awareness, * Housing. 4. Which of the following disciplines are you most passionate? * Education, * Employment, * Economics, * Cultural Awareness, * Housing. 5. What (if any) life experience motivated you toward volunteerism?

Artwork Selection Committee - Questions*

Please answer these five questions above. 1. What are your primary interest in City Government and City Services? 2. Why do you want to join the Artwork Selection Committee? 3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 4. Are you available to attend regular committee board meetings scheduled for the Second Monday each month at 5:30pm? 5. What is your one area of highest interest related to the Arts within the City of Hollywood?

Civil Service Board - Questions*

Please answer these five questions above. 1. Describe your involvement with establishing, reviewing and interpreting policies and procedures? 2. Describe your involvement in employment practices including interviewing, testing, hiring, selection and promotion, demotions, transfers, etc. 3. Describe your knowledge of Civil Service and its purpose. 4. Why do you want to serve on this Civil Service Board? 5. Are you a continuous resident of and continuous registered elector in the City of Hollywood?

Community Development Advisory Board - Questions*

Please answer these five questions above. 1. Do you reside in a low and moderate income (LMI) neighborhood in Hollywood per the most recent US Census data? A Hollywood LMI Map is located at www.hollywoodfl.org on the Community and Economic Development webpage. 2. What Community Development issues do you believe are the most important to Hollywood? 3. What is your definition of a healthy neighborhood? 4. What do you believe is the vision and primary work of the Community Development Advisory Board? 5. What do you believe uniquely qualifies you to serve on the Community Development Advisory Board?

Education Advisory Committee - Questions*

Please answer these five questions above. 1. What are the current challenges facing education? 2. What is your vision for education in Hollywood? 3. What do you see as the primary work of the Education Advisory Committee? 4. With only one meeting a month, the Committee is limited in what it can do. How does/should the Committee decide what's most important? 5. How can the Committee know if its mission and goals are being accomplished?

Employees' Retirement Plan - Questions*

Please answer these five questions above. 1. Are you familiar with the State's Sunshine Laws (Chapter 119 of the Florida Statutes)? 2. Are you available to attend in person regular monthly Board meeting (typically held the 4th Tuesday of each month)? 3. What knowledge, skills and/or abilities will you bring to the Employees' Retirement Plan? 4. What do you believe are the responsibilities of a trustee on a municipal retirement plan board? 5. Are you familiar with municipal defined benefit retirement plans and/or have previous experience serving on a municipal retirement plan board?

Firefighters' Pension Board - Questions*

Please answer these five questions above. 1. What knowledge, skills and abilities would you bring to the meetings? 2. What experience do you have with firefighter pensions? 3 What is your financial background? 4. How many years have you lived in Hollywood? 5 How familiar are you with local retirement systems?

General Obligation Bond Oversight Advisory Committee - Questions*

Please answer these four questions above. Why do you want to join the GO Bond Oversight Advisory Committee? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. 3. Which Bond interests you the most? Public Safety? Parks/Golf/Open Space or Neighborhoods & Resiliency? 4. What is your perspective on city quality of life, healthy neighborhoods, economic development & a strong tax base?

Historic Preservation Board - Questions*

Please answer these five questions above. 1. How have you prepared yourself to serve on the Historic Preservation Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. * Personal experiences, * Professional experiences. 3. What is your perspective on balancing growth of the City's tax base, within the Historic Districts, while maintaining neighborhood stabilization? 4. How would you balance historic architecture with modern architectural styles? 5. What do you like about the City's different Historic Districts?

Hollywood Centennial Celebration Committee*

Please answer these five questions above. 1. What is your primary interest in serving on the Committee? 2. What is your financial/accounting background? 3. What knowledge, skills and abilities would you bring to the meetings? 4. What other organizations and/or associations were you previously, and/or currently involved with? 5. Are you available to attend regular committee meetings? (dates to be determined by all members)

Hollywood Housing Authority - Questions*

Please answer these five questions above. 1. In your opinion what is the greatest challenge to keeping housing affordable in Hollywood? 2. Which of the following disciplines are you most skilled? * Property Management, * Affordable Housing Administration, * Housing Market Stability, * Affordable Housing Construction, * Affordable Housing Activism. 3. Which of the following disciplines are you most passionate? * Property Management, * Rental Housing Affordability, * Housing Market Stability, * New Housing Construction, * Fair Housing. 4. What (if any) life experience motivated you toward volunteerism? 5. What role does housing diversity play in Hollywood's economic health?

Marine Advisory Board - Questions*

Please answer these five questions above. 1. What is your involvement with the City of Hollywood's Waterways? 2. What will guide your decisions on this board? 3. Are you able to dedicate 2-3 hours a month to attend the meetings? Attendance is paramount to this Board being able to get things done. 4. Are you currently or have you been a boater, marine industry professional or involved in any other marine related industry? 5. What is your vision for the city of Hollywood's Waterway system?

Parks, Recreation & Cultural Arts Advisory Board - Questions*

Please answer these six questions above. 1. How many events have you attended in the past year at any of the parks and athletics facilities in the City? 2. How many City-sponsored special events have you attended for the past year? 3. Are you available to attend regular Board meetings? Regular meetings are on the 1st Thursday of the month for 8 months per calendar year. 4. What is your one area of highest interest related to the parks, recreation and cultural arts for the City? 5. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 6. How does parks, recreation and cultural arts contribute to quality of life?

Planning & Development Board - Questions*

Please answer these five questions above. 1. How have you prepared yourself to serve on the Planning and Development Board? 2. Explain how your personal and/or professional experiences will contribute to the meeting the goal(s) of the Board or City. * Personal experiences, * Professional experiences. 3. What is your perspective on balancing growth of the City's tax base while maintaining neighborhood stabilization? 4. What recent developments within the City are most proud of? 5. What is a Comprehensive Plan?

Police Officer's Pension Board - Questions*

Please answer these five questions above. 1. What is a fiduciary? And what is your responsibility to the police pension plan as a fiduciary? 2. What is the Sunshine Law? 3. What is Asset Allocation & Diversification? 4. Explain the history of Chapter 99-1 and Chapter 185? 5. Define the role of the Actuary and the Auditor?

Sister Cities Advisory Committee - Questions*

1. No fluently
2. I have experience in travel for both work and recreation. I also volunteer for the Hollywood PAL which includes some fundraising activities.
3. Art and Culture, Youth and Education
4. and 5. I am a first generation American on my mother's side with strong ties to family and friends in Italy. I grew up feeling very different culturally from my peers. I think it is essential to expand our experiences and continue to learn about other cultures and to share our own culture with others.

1. Do you speak more than one language? If so, what languages do you speak? 2. Do you have experience in travel, cultural exchange, and/or fund-raising? Please describe. 3. Which Sister City focus areas are you most passionate about: a. Art and Culture; b. Business and Trade; c. Community Development; d. Youth and Education. 4. What (if any) life experience motivated you toward volunteerism? 5. Please describe why you are interested in serving on the Sister Cities Advisory Committee.

Sustainability Advisory Committee - Questions*

Please answer these five questions above. 1. Why do you want to join the committee? 2. Have you attended any committee meetings? If so, how many? 3. What knowledge, skills, and abilities would you bring to the committee if appointed? 4. What other organizations, clubs, or associations are you involved in? 5. Are you available to attend regular committee and subcommittee meetings? Regular meetings are held monthly with subcommittee meetings held as needed. 6. What types of projects would you like to see the committee work on?

Young Circle ArtsPark Advisory Board - Questions*

Please answer these five questions above. 1. What are your primary interest in City Government and City Services? 2. How many ArtsPark events have you attended within the past year? 3. What other relevant organizations, clubs, or associations were you previously, and/or currently are involved in? 4. Are you available to attend regular committee board meetings scheduled for the Second Tuesday each month at 5:30 pm? 5. What is your one area of highest interest related to the ArtsPark at Young Circle?

Are you interested in serving on more than one board/committee?*

No

If so, how many?*

1

Applicant must attend at least one board/committee meeting prior to consideration of application for every board applied. Please list board/committee meetings you attended in the last year?*

Are you currently on a County or City Board?*

No

If yes, please describe

Formerly participated on Civil Service Board

If you are applying for a board / committee, which has specific requirements / categories, please detail how your background and/or experience meets the required criteria.*

Multicultural background, travel experience, and community involvement

Please describe your professional and/or volunteer experience or background, which best qualifies you for selection to the board / committee.*

Professionally, I am in a leadership role which requires me to collaborate and make decisions for the benefit of many stakeholders. I participate in knowledge sharing and training and actively serve my community as a board member of the PAL

Are you presently employed by the City of Hollywood?*

No

If so, in what capacity?*

na

Attach Resume (only .doc and .pdf files)*

0424.doc

Susan Triano

ClinScD, CCC-SLP, FACHE

SUMMARY

Accomplished board-certified administrative leader with 30+ years of service excellence and high-quality deliverables within the healthcare forum. Experience is focused on interdisciplinary leadership overseeing daily operations of departments in two separate facilities across several service delivery modes and involvement in strategic planning, business development, process improvement and research.

WORK EXPERIENCE

April 2024 – Present Memorial Regional Hospital

Director Rehabilitative Services, Acute Care and Patient Transportation

- Control salary and expense costs in excess of \$25 million annually with proven history of meeting or exceeding financial goals.
- Leadership and administrative oversight of therapy, transportation and support staff for adult acute care
- Develops and implements departmental goals, plans, and standards.
- Plans and monitors staffing activities, including hiring, orienting, evaluating, disciplinary actions and continuing education initiatives.
- Directs performance improvement and quality initiatives with focus on safety and quality.
- Lead business development and physician relations to develop, cultivate and maintain positive and collaborative relationships.
- Prepares, monitors, and evaluates departmental budgets, and ensures department operates in compliance with allocated funding.
- Coordinates and directs internal/external audits.
- Serves as Administrative Officer on a rotational basis for oversight of hospital operations after hours and weekends.
- Participates in system wide performance improvement initiatives with focus on length of stay, patient flow, environment of care, mobility, trauma care, and neuroscience services.

COMMITTEES

- Team Lead, Ancillary Support Services Committee, Reimagine Project
- Chair, "Patient First" Employee Recognition Program
- Chair, Surgical Growth Committee
- Rehab Team Leader, Resuscitation Center of Excellence
- Co-Chair Throughput, Length of Stay Sub-Committee
- Co-Chair Emergency Department Capacity Sub-Committee
- Construction Planning and Design, Tower Addition Project
- OB/GYN Growth and Recruiting Committee
- Stroke Steering Committee

- Clinical Quality Operations Committee, Musculoskeletal Program
- Inpatient Services Committee, Musculoskeletal Program
- Geriatric Fracture Multidisciplinary Committee

May 2015 – April 2024 Memorial Regional Hospital

Director Rehabilitative Services, Acute Care

- Leadership and administrative oversight of therapy and support staff for adult acute care
- Develops and implements departmental goals, plans, and standards.
- Plans and monitors staffing activities, including hiring, orienting, evaluating, disciplinary actions and continuing education initiatives.
- Directs performance improvement and quality initiatives with focus on safety and quality.
- Lead business development and physician relations to develop, cultivate and maintain positive and collaborative relationships.
- Prepares, monitors, and evaluates departmental budgets, and ensures department operates in compliance with allocated funding.
- Coordinates and directs internal/external audits.
- Serves as Administrative Officer on a rotational basis for oversight of hospital operations after hours and weekends.
- Participates in system wide performance improvement initiatives with focus on length of stay, patient flow, environment of care, mobility, trauma care, and neuroscience services.

May 2015 – September 2022 Memorial Regional Hospital Joe DiMaggio Children's Hospital Hollywood, FL

Director Rehabilitative Services, Acute Care and Inpatient Rehab

- Leadership and administrative oversight of therapy and support staff for adult acute, pediatric acute, pediatric inpatient rehabilitation and pediatric outpatient programs
- Develops and implements departmental goals, plans, and standards.
- Plans and monitors staffing activities, including hiring, orienting, evaluating, disciplinary actions and continuing education initiatives.
- Directs performance improvement and quality initiatives with focus on safety and quality.
- Lead business development and physician relations to develop, cultivate and maintain positive and collaborative relationships.
- Prepares, monitors, and evaluates departmental budgets, and ensures department operates in compliance with allocated funding.
- Coordinates and directs internal/external audits.
- Serves as Administrative Officer on a rotational basis for oversight of hospital operations after hours and weekends.
- Participates in system wide performance improvement initiatives with focus on length of stay, patient flow, environment of care, mobility, trauma care, and neuroscience services.

September 1993 – May 2015 Memorial Regional Hospital Joe DiMaggio Children's Hospital Hollywood, FL

Manager Inpatient Therapy Department

- Responsible for daily operations of 65 person staff in acute care for adult and children's hospitals, inpatient pediatric rehabilitation unit, and outpatient clinics including strategic planning, performance improvement, customer service and budgeting.

Inpatient Therapy Clinician

- Coordinate training and development of staff and students for all disciplines of the Inpatient Therapy Department – Physical Therapy, Occupational Therapy, Speech-Language Pathology and Rehabilitation Technicians.

Senior Speech Language Pathologist

- Lead therapist responsible for daily operations, training and supervision of therapy staff orientation and education; formulation and implementation of staff development and retention programs; and quality assurance initiatives.

Staff Speech Language Pathologist

- Evaluation and treatment of patients for dysphagia, communication status, oral motor functioning, speech disorders/delays, and language processing abilities. Patient population includes neonate, pediatric, adolescent, adult and geriatric for acute care, inpatient rehabilitation, outpatient, and home health services.

March 2014 –Present Uniform Data System for Medical Rehabilitation***Consultant***

- Develop and deliver training workshops at on-site locations, via webinar, and regional workshops.

2006-Present Nova Southeastern University, Ft. Lauderdale, FL***Adjunct Faculty***

- *Birth to Preschool Language Disorders* – Master's level course
- *Speech and Language Treatment* – prerequisite course for Master's program

1987 - 1992 The Biltmore Hotel, Coral Gables, FL***Reservations Manager***

- Responsible for management and operations of the reservations department for this four-star hotel property.

COMMUNITY SERVICE

November 2021 – Present Businesswomen in Leadership, Florida International University

Advisory Panel Member

- Serve on panel for:
- Strategic review of credit and noncredit offerings to the community
- Expert guidance to faculty and students

February 2019 – Present Police Athletic League Executive Board, Hollywood, FL

Vice President

- Serve on board for:
- Oversight of operations and expenditures
- Assistance with fundraising, board member recruitment and member activities.

June 2016 – 2022 Civil Service Board, Hollywood, FL

Private Sector Management Position

- Serve on appellate review board for:
- Appeals relating to employee suspensions, demotions or terminations, testing, promotion, or placement procedures.

CERTIFICATIONS/AWARDS

2022 America's Essential Hospitals Gage Award for Quality – Keep Your Move in the Tube, An Alternative to Sternal Precautions

2021 Fellow, American College of Healthcare Executives

2019 Just Culture Certification, Outcome Engenuity, LLC

2019 Lean Six Sigma Green Belt Certification, Institute of Industrial and System Engineers

EDUCATION

2019 Rocky Mountain University of Health Professions, Provo, UT
Doctor of Clinical Science Degree-Speech Language Pathology

1993 Nova University, Ft. Lauderdale, FL
Master of Science Degree-Speech Language Pathology

1986 University of Florida, Gainesville, FL
Bachelor of Arts Degree – Liberal Arts and Sciences (Linguistics)

PROFESSIONAL MEMBERSHIPS

1993—American Speech Language Hearing Association including Special Interest Groups: Neurogenic Communication Disorders, Administration and Supervision, Swallowing and Swallowing Disorders

2013 – International Pediatric Rehabilitation Consortium

2013 – American Congress of Rehabilitation Medicine

2017 – American College of Healthcare Executives

PUBLICATIONS

Gach R, Triano S, Ogola GO, da Graca B, Shannon J, El-Ansary D, Bilbrey T, Cortelli M, Adams J. "Keep Your Move in the Tube" safely increases discharge home following cardiac surgery. PM R. 2021 Feb 1. doi: 10.1002/pmrj.12562. Epub ahead of print. PMID: 33527697.

El-Ansary D, LaPier TK, Adams J, Gach R, Triano S, Katijjahbe MA, Hirschhorn AD, Mungovan SF, Lotshaw A, Cahalin LP. An Evidence-Based Perspective on Movement and Activity Following Median Sternotomy. Phys Ther. 2019 Dec 16;99(12):1587-1601.

Gach R, Triano S, El-Ansary D, Parker R, Adams J. Altering driving restrictions after median sternotomy. Proc (Bayl Univ Med Cent). 2019 Mar 26;32(2):301-302.

El-Ansary, D., Adams, J., Gach, R., Triano, S., & Mohd, K. (2018, October 20). "Keep your Move in the Tube" after heart surgery: evidence, translation and implementation of a paradigm shift towards physical activity for enhanced recovery. *EACTS Daily News*, 28.

PRESENTATIONS

Building Blocks of the WeeFIM Assessment. Uniform Data System/McBee. Multiple on-line webinars.

Keep Your Move in the Tube": An Evidence-Based Clinical Implementation of a New Paradigm for Management of Cardiac Patients After Sternotomy.

- American Congress of Rehabilitation Medicine Virtual 2021 Annual Conference, Progress in Rehabilitation Research. September 26, 2021.
- Keynote Presentation. International Cardiac Surgery Congress 2021. Chicago, IL May 24, 2021.

Traumatic Brain Injury: A Link to Violent Behavior. Broward County Crime Commission. April 12, 2019 and August 15, 2019.

"Keep Your Move in the Tube": An Evidenced Based Approach to Clinical Management After Sternotomy. Combined Sections Meeting of American Physical Therapy Association. Washington DC. January 23, 2019.

Perfecting WeeFIM Accuracy. Medstar National Rehab Hospital March 4, 12, 19, 2020; Valley Children's Hospital. December 16, 19, 2019. Seattle Children's Hospital December 12, 2018. Shiner's Children's Hospital. July 2019. May 29-31, 2018.

Goodbye bye Sternal Precautions, Hello Move in the Tube. CTSNet. Milan, Italy. April 2019

Pediatric Rehab Case Studies and Functional Scoring. Uniform Data System National Webinar April 23-25, 2018

Sternal Precautions: I Can.

- Foothills Medical Center Calgary. Canada. January 2018
- 27th Annual Conference, Texas Association of Cardiovascular and Pulmonary Rehabilitation. Dallas, Texas. April 21, 2017.

From Evidence to Translation: "Keep Your Move in the Tube". European Association for Cardio-Thoracic Surgery Annual Meeting. Milan, Italy October 20, 2018

Implementation of Mindful Movement After Sternotomy. UMC Health Center Lubbock, Texas; November 20, 2017.

Cardiac Rehab The Next Phase. Baylor Scott & White Heart and Vascular Hospital. 2017