



City of Hollywood, Florida
Fire Rescue and Beach Safety Department

“EMPLOYEE RECOGNITION” NOMINATION FORM

Nominee:	Nina McCray
Division:	Fire Administration
Job Title:	Timekeeper
Award Type:	Employee of the Year

Employee of the Year – This award is presented to civilian personnel for rendering excellent service to the public or co-workers, while serving as positive role models throughout the prior year.

Nina McCray played a key role in modernizing the Fire Department’s workforce management system by leading the migration from the outdated on-premises UKG Telestaff system to the UKG Telestaff Cloud. This upgrade improved scheduling, communication, and system reliability while reducing IT maintenance needs.

She was also instrumental in integrating Telestaff Cloud with the City’s Oracle Payroll system and replacing the aging Voxeo notification application with Twilio, streamlining scheduling and overtime notifications. These improvements enhanced efficiency, increased data security, and reduced IT staff hours spent on support.

Beyond operational benefits, her work resulted in cost savings of over \$200 per month in licensing fees and eliminated maintenance costs for outdated technology. Through her dedication and expertise, Nina McCray has made a lasting impact, making her a deserving candidate for Employee of the Year.