



OFFICE OF PROCUREMENT AND CONTRACT COMPLIANCE

Corrective Action Plan (CAP) – Follow Up 120 days

Vendor Name:	Nice and Smooth Landscape Corporation	City Dept/Office:	Department of Public Works
Vendor Contact Name/Title:	Jose Fuentes	City Contact Name/Title:	Lawrence Pedrosa, Contracts Compliance Coordinator
Vendor Contact Email/Phone	nslcorp@hotmail.com	City Contact Email/Phone	lpedrosa@hollywoodfl.org
PO/BPA/Contract Info:	PFY-2300341/PA600407 Landscaping Services	CAP Meeting Date:	March 14, 2023
Description of Goods/Services:	Citywide Landscape Maintenance		

Item	Deficiencies	Corrective Actions	Person Responsible	Due Date	Status
1	On October 17, 2022, the vendor (Nice & Smooth Landscape Corporation) was notified via certified and US mail whereas, the City of Hollywood has experienced service failures under the referenced agreement for <i>City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB (Section XV Inspections and Approval of Work performed)</i> . The vendor has been placed on notice of these service failures within their	Under the referenced agreement for City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB, the vendor shall implement the following steps to ensure quality of services are met, thorough completion for each landscape maintenance service to each assigned zone(s) (Zones 1,4,5,6,7) during each period (1 st and 15 th of every month, or frequent as needed) with no issues.	Jose Fuentes	3-14-2023	Complete

Item	Deficiencies	Corrective Actions	Person Responsible	Due Date	Status
	assigned landscape maintenance zones 1,4,5,6,7 from the contract period November 23, 2021, through September 21, 2022. These failures have been exported from the Asana Project Management online system and validated as legitimate service failures. During our review of the Asana data, there were some landscape services identified as inspected and completed by Nice & Smooth staff but not completed.	Vendor shall provide complete landscape maintenance services to each of their assigned zones on time as scheduled with no missing service.	Jose Fuentes	3-14-2023	Complete
Vendor shall provide a Lead Maintenance Forman/Supervisor/Manager or designee from the company to perform a routing quality control inspection of the serviced area to ensure completion of assigned landscape maintenance service.		Jose Fuentes	3-14-2023	In-Complete	
Vendor shall document the service inspection including taking pictures (before and after) and update information into the Asana Project Management online system.		Jose Fuentes	3-14-2023	Complete	
Vendor shall make contact (via email or Asana System) with the assigned Public Works Contract Compliance Coordinator to identify landscape maintenance service as complete.		Jose Fuentes	3-14-2023	Complete	
If for any reason an assigned landscape maintenance zone is incomplete or unable to service, it is the responsibility of the vendor to contact the Public Works Contract Compliance Coordinator to communicate the incomplete service and provide an alternative to return to the incomplete zone to complete the service. The incomplete service zone must be addressed within 5 calendar days or before the next schedule service, whichever comes first.		Jose Fuentes	3-14-2023	Complete	

Failure to address the Corrective Actions noted above by the indicated completion date may result in the termination of any further business relationships between the Vendor and the City of Hollywood to provide the describe goods/services under any issued Purchase Orders, Blanket Purchase Agreements, Contracts or any other contractual document(s). Failure to complete the corrective actions may also affect other current or future business between the Vendor and the City of Hollywood.

Contract Compliance Coordinator	<small>DocuSigned by:</small> <i>Lawrence Perrosian</i>	Date	3/16/2023
Contracts Compliance Administrator Signature:	<small>DocuSigned by:</small> <i>Randy Stovall</i>	Date:	3/16/2023
Procurement Director Signature:	<small>DocuSigned by:</small> <i>Steve Stewart</i>	Date:	3/16/2023
Vendor Contact Signature	<small>DocuSigned by:</small> <i>Jose Fuentes</i>	Date:	3/14/2023

Corrective Action Plan (CAP)

Nice and Smooth Landscape Corporation must address all the areas not in compliance as specified in the "Service Failures Notification" letter and Asana Performance report sent on October 17, 2022. The following Corrective Action Plan (CAP) will be used to present the corrective action(s) requirements for the vendor Nice and Smooth Landscape Corporation to be implemented **effective immediately** to reach compliance.

Date: November 2, 2022

Vendor: Nice and Smooth Landscape Corporation

Owner/Manager: Jose Fuentes

Contract Number: F-4679-21-PB

Contracted Service(s): Citywide Landscape Maintenance

Contracts Compliance Administrator: Randy Stovall

Contract Compliance Coordinator: Lawrence Pedrosa

Non-Compliance Area

Describe the non-compliance area noted in the Corrective Action Plan Notification letter in the box below.

On October 17, 2022, the vendor (Nice & Smooth Landscape Corporation) was notified via certified and US mail whereas, the City of Hollywood has experienced service failures under the referenced agreement for *City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB (Section XV Inspections and Approval of Work performed)*. The vendor has been placed on notice of these service failures within their assigned landscape maintenance zones 1,4,5,6,7 from the contract period November 23, 2021 through September 21, 2022. These failures have been exported from the Asana Project Management online system and validated as legitimate service failures. During our review of the Asana data, there were some landscape services identified as inspected and completed by Nice & Smooth staff but not completed.

Corrective Action(s)

Describe in the box below what action steps Nice and Smooth Landscape Corporation will implement to reach compliance.

Under the referenced agreement for City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB, the vendor shall implement the following steps to ensure quality of services are met, thorough completion for each landscape maintenance service to each assigned zone(s) (Zones 1,4,5,6,7) during each period (1st and 15th of every month, or frequent as needed) with no issues.

2600 Hollywood Boulevard

P.O. Box 229045

Hollywood, Florida

33022-9045

hollywoodfl.org

Steps:

1. Vendor shall provide complete landscape maintenance services to each of their assigned zones on time as scheduled with no missing service.
2. Vendor shall provide a Lead Maintenance Forman/Supervisor/Manager or designee from the company to perform a routing quality control inspection of the serviced area to ensure completion of assigned landscape maintenance service.
3. Vendor shall document the service inspection including taking pictures (before and after) and update information into the Asana Project Management online system.
4. Vendor shall make contact (via email or Asana System) with the assigned Public Works Contract Compliance Coordinator to identify landscape maintenance service as complete.
5. If for any reason an assigned landscape maintenance zone is incomplete or unable to service, it is the responsibility of the vendor to contact the Public Works Contract Compliance Coordinator to communicate the incomplete service and provide an alternative to return to the incomplete zone to complete the service. The incomplete service zone must be addressed within 5 calendar days or before the next schedule service, which ever comes first.

Note: Failure to successfully meet the expectations to the corrective action plan may result in additional disciplinary actions including termination of agreement for these services specified in agreement for City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB.

Activities to Support the Corrective Action(s)

Describe in the box below how the proposed corrective actions will be supported.

Public Works Contract Compliance Coordinator (Lawrence Pedrosa) will continue to work with the vendor to aid with monitoring and tracking progress on performance for compliance to ensure assigned landscape maintenance zones are completed on schedule. Vendor shall continue to use the Asana Project Management online system to document all progress and communications with Mr. Pedrosa.

City of Hollywood:



Randy Stovall
Contracts Compliance Administrator
Office of Procurement & Contracts Compliance

Nice & Smooth Landscape Corporation:



Jose Fuentes, Owner



Lawrence Pedrosa
Contracts Compliance Coordinator

2600 Hollywood Boulevard
P.O. Box 229045
Hollywood, Florida
33022-9045

November 2, 2022 at 2:00pm
Contracts Compliance Meeting:

<u>name</u>	<u>Company</u>	<u>Phone</u>
① JOSE FUENTES	NSL	954.559432
Juan Quesada	NSL	7549461785
Daniel Vergara	NSL	954 559430
David McNulty	C.O.H.	954-997-8759
LAWRENCE TERRANO	COIT	954-997-5722
Randy Stoval	COIT	EXT 3552
Ginny Joseph * virtual webex.	COIT	EXT 3223

October 17, 2022

Nice & Smooth Landscape Corporation
Attn: Jose Fuentes
6411 Taft Street
Hollywood, Florida 33024

Re: Failure to meet Performance Standards pursuant to City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB

Dear Mr. Fuentes,

The City of Hollywood has experienced service failures by Nice & Smooth Landscape Corporation under the above *referenced agreement for City-Wide Comprehensive Landscape Maintenance Contract F-4679-21-PB (Section XV Inspections and Approval of Work performed)*.

SECTION XV. INSPECTIONS AND APPROVAL OF WORK PERFORMED

Upon the City's inspection of the maintenance area, should the Contractor performance not meet all the specifications described herein, the City shall notify the Vendor and provide verbal indication of corrective measures necessary for the City's approval of work performed. Upon notification, the contractor shall correct the maintenance performed. Upon correction, the City shall re-inspect the maintenance area by the end of the next business day. The Contractor shall be available by telephone during the hours of 8:00 A.M. to 6:00 P.M. Monday through Saturday, to discuss field observations, problems, or other matters pertaining to the contract. At the request of the Contractor Compliance Coordinator, Contractor shall meet to discuss performance from time to time. The Contractor Compliance Coordinator shall be the liaison between the Contractor and the City regarding the adherence to specifications as outlined.

Pursuant to the terms and conditions stated in the above referenced agreement, Nice & Smooth Landscape Corporation staff shall be responsible to complete landscape maintenance services in a timely manner or no schedule for each service as required. Nice & Smooth managers and/or supervisors must inspect all scheduled landscape service routes to ensure that all assigned areas have been completed during each scheduled service. If areas are unfinished for any reason, landscape maintenance Crews must return to the assigned area the next day or complete before the next scheduled service period.

Please see attached supporting documentation which document multiple service failures by Nice & Smooth Landscape Corporation for the months of November 23, 2021, through September 21, 2022. These failures have been exported from the Asana Project Management

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33022-9045

hollywoodfl.org

online system (see attached supports) and verified by our Contracts Compliance Coordinator in the field to validate these incomplete landscape maintenance services under City-Wide Comprehensive Landscape Maintenance Agreement. During our review of the Asana data, there were some landscape services identified as inspected and completed by Nice & Smooth staff but not completed. This was confirmed by City staff and documented in Asana.

Furthermore, on March 23, 2022, Nice and Smooth, Department of Public Works and the Office of Procurement Services and Contracts Compliance hosted a formal meeting to discuss repeated service failures and the ability to meet specifications regarding two (2) incidents that occurred on February 4, 2022, and March 7, 2022. The Vendor Performance Form was completed by City Staff and discussed with the Nice & Smooth Management staff at the March 23, 2022 meeting.

Nice and Smooth's lack of performance has demonstrated that their initial awarded zones are beyond their capacity. The Department of Public Works is confident that the suspension indefinite of the Citywide Plant Supply and Installation Services Contract (Resolution 2022-025; Bid F-4694-21-PB) will reduce the workload on Nice and Smooth and will enable the vendor to meet contract expectations and standards of care to bring their existing zones back into Compliance.

As a Result, the City of Hollywood Department of Public Works recommends the suspension indefinite of the Citywide Plant Supply and Installation Services Contract (Resolution 2022-025; Bid F-4694-21-PB) from Nice and Smooth's Landscape, Corporation. The proposed recommendation will aid the vendor to focus on their respective landscape maintenance service zones (Zones 1,4,5,6,7), provide quality service, reduction of complaints, and bring them back into compliance.

We are looking forward to continuing the partnership with your company for a clean City of Hollywood. Please contact Randy Stovall at 954-921-3552 or email at rstovall@hollywoodfl.org Joshua Collazo at 954-967-4526 or email at jcollazo@hollywoodfl.org or at the number listed above with any questions or concerns. Please contact me at your earliest convenience to schedule a meeting to discuss service failures referenced and plan to correct these failures going forward. I look forward to working with you.

Sincerely,



Randy Stovall,
Contracts Compliance Administrator, Procurement & Contracts Compliance

CC: Steve Stewart, Director, Procurement & Contracts Compliance
Charles Lassiter, Interim Public Works Director
Jamie Hernandez, Emergency & Government Affairs Manager, City Manager's Office
Joshua Collazo, Grounds, Streets, Urban Forestry Superintendent, Public Works
Larry Pedrosa, Contracts Compliance Coordinator, Public Works

N&S Zones submission

Printed from Asana

Lawrence Pedrosa: N&S Zones submission

Status: Failed Inspection

Bag Count: 3

Zone Location:

ZONE 4

Completion Date:

Sep 14, 2022

Manager:

JUAN

SEPT
1ST SERVICE
INV# 3370

Failed

Landscape Maintenance Completion Form:

Turf Mowing

Edging

Weed-eating/Weed Control

Shrub/Hedge Maintenance

Hardscape

Blowing

Bag Count - Include in comment section below

Comments - Include Bag Count Below:

3 BAGS

This task was submitted through **N&S Zones**

<https://form.asana.com/?k=bji0cuZv8qBXPQAxLKdfPQ&d=9948435050268>

Asana created this task. 3 days ago

Asana added to N&S Zones. 3 days ago

Asana assigned to you. 3 days ago

Asana attached 3 days ago



Invoice_3370_4.pdf

PDF · Download

Lawrence Pedrosa changed Status to "Failed Inspection". Yesterday at 4:13pm

Lawrence Pedrosa changed Bag Count to "3". Yesterday at 4:13pm

Lawrence Pedrosa moved this Task from "Zone 1" to "Zone 4" in N&S Zones. Yesterday at 4:13pm



Lawrence Pedrosa Just now

Jose,

Inspected this zone and found no de-littering, no de-weeding, no tree suckers removed, Nice & Smooth, just not

meeting landscape contract standards. The plant beds all along Fletcher St wall are full of litter. The invasive & weeds have taken over the plant beds at the S. 26th Ave "neighborhood entrance monument" We have grass growing in the street due to no edging.

We have discussed these issues many times with Nice & Smooth and its not acceptable. Nice & smooth is billing for services "Invoice#3370" that have not been performed.

As per contract below:

Lawn maintenance shall consist of turf mowing, edging, weed-eating/weed control, debris and litter removal, shrub/hedge trimming.

1. Shrub/Hedge Maintenance

Contractor shall provide shrub/hedge maintenance once a month at the same time of the lawn maintenance service. *The shrub and hedge maintenance consists of weed control and trimming.*



N. Northlake Drive & S. Southlake Drive, N 12th and S 12th Ave and Lake Drive.

Printed from Asana

nslcorp@hotmail.com: N. Northlake Drive & S. Southlake Drive, N 12th and S 12th Ave and Lake Drive. due Sep 6, 2022

Status: **Compliant Received**

Pay attention to de-weeding, de-littering and trimming of hedges, edging, also all tree suckers must be removed and low hanging branches must be cut.

Lawrence Pedrosa duplicated task from N. Northlake Drive & S. Southlake Drive, N 12th and S 12th Ave and Lake Drive.. 13 days ago
Asana added to N&S Zones. 13 days ago

Lawrence Pedrosa changed Status to "Compliant Received". 3 days ago



Lawrence Pedrosa Just now

This section is also full of tree suckers and no edging being done grass growing in the street.

Tree suckers and edging work apply to every Zone!



S 26th Ave at Pembroke Road neighborhood entrance

Printed from Asana

Lawrence Pedrosa: S 26th Ave at Pembroke Road neighborhood entrance

due Jan 3, 2022

Status: Failed Inspection

Priority: High

lots of de-weeding, litter removal, hedge trimming needed.

Lawrence Pedrosa duplicated task from S 26th Ave at Pembroke Road neighborhood entrance. Dec 30, 2021

Lawrence Pedrosa marked this task as blocked by Pembroke Rd City limits to City limits "Including Pembroke Rd wall" BUSHES, East & West of 26th Ave, Including City neighborhood monuments.. Dec 30, 2021

Lawrence Pedrosa marked this task as blocked by Pembroke Rd City limits to City limits "Including Pembroke Rd wall" BUSHES, East & West of 26th Ave, Including City neighborhood monuments.. Dec 30, 2021

Asana added to N&S Zones. Dec 30, 2021

Lawrence Pedrosa changed Status to "Failed Inspection". Jan 19

Lawrence Pedrosa changed Priority to "High". Jan 19

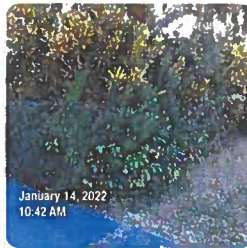
Zone 4



Lawrence Pedrosa Jan 19

Jose, Danny,

You need to send your crews back to this location and correct all deficiencies. Weeds, hedges/bushes need to be trimmed correctly, invasive everywhere. I have residents complaining about the maintenance at this location. Your service cycle just don't mean mow the turf and that's it!



nslcorp@hotmail.com Jan 19

Larry please send the pictures by email



Lawrence Pedrosa marked this task complete. Jan 27

Lawrence Pedrosa added to N&S Performance Folder. Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am

Lawrence Pedrosa assigned to you. 5 hours ago

Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.

Printed from Asana

nslcorp@hotmail.com: Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end. due Nov 9, 2021

Status: Failed Inspection

Priority: Urgent

Hide Earlier Comments

Lawrence Pedrosa duplicated task from Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.. Oct 1, 2021

Lawrence Pedrosa marked this task as an approval request. Oct 1, 2021

Lawrence Pedrosa added to N&S Zones. Oct 1, 2021

Lawrence Pedrosa marked as pending approval. Oct 1, 2021

Lawrence Pedrosa changed the due date to Oct 8, 2021. Oct 1, 2021

Lawrence Pedrosa changed the due date to Oct 15, 2021. Oct 1, 2021

 Lawrence Pedrosa Oct 1, 2021

Danny, Jose I have already asked Josh to put this on the schedule to have all these bushes ripped out and have that area re-sodded. Hopefully we will have it done before your next service.



ZONE
4

Lawrence Pedrosa changed Priority from "High" to "Medium". Oct 9, 2021

 Asana Oct 16, 2021

Your task is now overdue! Please advise when you will complete task.

 Asana changed Priority from "Medium" to "High". Oct 16, 2021

 Asana Oct 16, 2021

You are past due on this service cycle. Please contact contract coordinator to avoid invoice or payment being denied for this service cycle.

Lawrence Pedrosa unmarked this task as an approval request. Oct 29, 2021

 Lawrence Pedrosa marked this task complete. Oct 29, 2021

Lawrence Pedrosa changed the due date to Nov 9, 2021. Oct 29, 2021

Lawrence Pedrosa marked incomplete. Oct 29, 2021

Lawrence Pedrosa cleared Priority. Show Original Oct 29, 2021

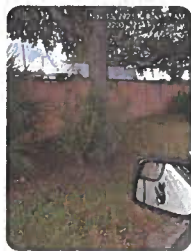
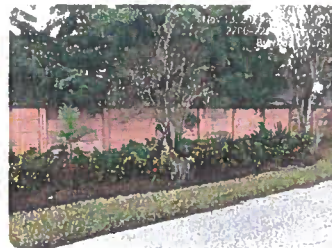
 nslcorp@hotmail.com Nov 11, 2021

DONE

Lawrence Pedrosa changed Status to "Under Review". Nov 13, 2021

 Lawrence Pedrosa Nov 13, 2021

Josh, This section needs to be discussed with Jose, Danny during our next meeting!



Lawrence Pedrosa changed Status from "Under Review" to "Not Completed". Nov 23, 2021

 nslcorp@hotmail.com Nov 23, 2021

ok, no problem. this property is not being trimmed because Josh going to remove all plants.

 Lawrence Pedrosa Nov 23, 2021

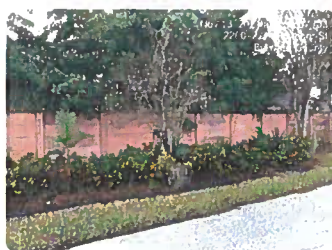
@Joshua Collazo please advise on this location. Do we have a date on removal of hedges? These hedges are in bad shape.

Lawrence Pedrosa changed Priority to "Urgent". Dec 1, 2021

 Lawrence Pedrosa Dec 1, 2021

Jose, Danny, Juan Carlos, I spoke with Josh and this location has a new priority and the hedges and bushes must be trimmed and maintained. Please have your crews go back and service these hedges this week.

nslcorp@hotmail.com





Lawrence Pedrosa Dec 30, 2021

Jose, Danny, next year during the 1st service cycle of January please plan on a major hedge trimming for this section. The bushes/hedges are out of control. I received a compliant this afternoon about them. These hedges have not been touched in over a month.



Lawrence Pedrosa attached Dec 30, 2021



image 2021-12-30 12.29.57 PM.jpg · Download



Lawrence Pedrosa marked this task complete. Jan 4

Joshua Collazo changed Status from "Not Completed" to "Failed Inspection". Yesterday at 11:34am

Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.

Printed from Asana

Joshua Collazo: Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.

due Dec 21, 2021

Status: Failed Inspection

Priority: Urgent

Zoe A

Hide Earlier Comments

Lawrence Pedrosa duplicated task from Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.. Jan 10

Asana added to N&S Zones. Jan 10

Lawrence Pedrosa changed Status from "Not Completed" to "Failed Inspection". Jan 19

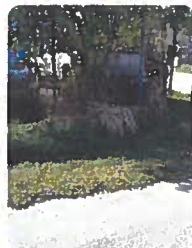


Lawrence Pedrosa Jan 19

Jose, Danny,

This location has NOT been corrected after several notifications to correct deficiencies. This problem has been going on since Nov 9th 2021, see link below. *I also don't appreciate that N&S is invoicing the City for "Trimmed all the property" when it clearly hasn't been done in months.* I am not going to pay the first service cycle for January 2022. If you want to get paid for the 2nd service cycle of January you will need to correct all deficiencies.

✓ Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.



nsllcorp@hotmail.com Jan 19

we gonna check



nsllcorp@hotmail.com Jan 19

Larry please send the pictures by email



Lawrence Pedrosa Jan 19

You need to get your Asana system working so you can see pictures. If the other contractors can make it work so can you. I have to many pictures to be sending via email. That's what Asana is for, so we don't have to email.



nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 11.02.39 AM (3).jpeg · Download



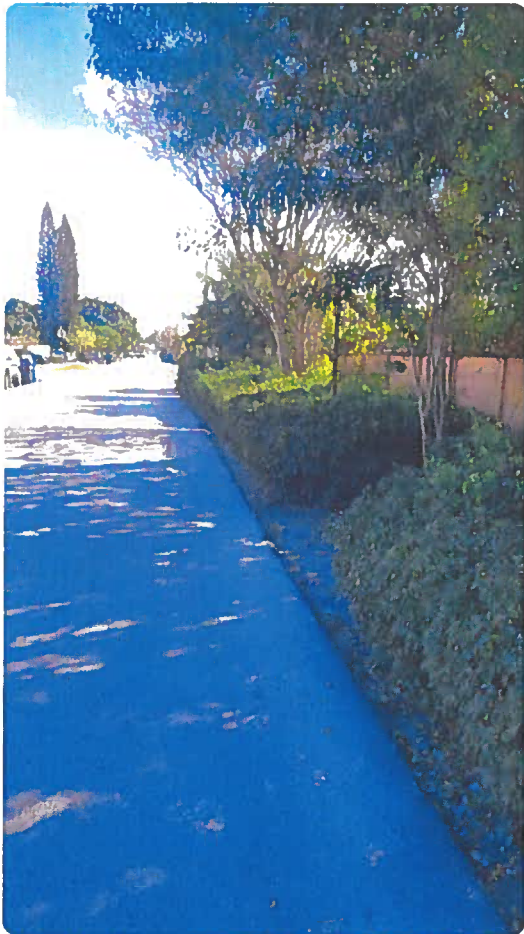
nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 10.42.20 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19

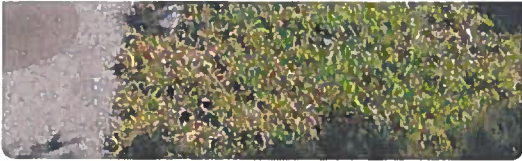


WhatsApp Image 2022-01-19 at 11.02.39 AM (2).jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 11.02.38 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 11.02.32 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 11.02.39 AM (1).jpeg · Download



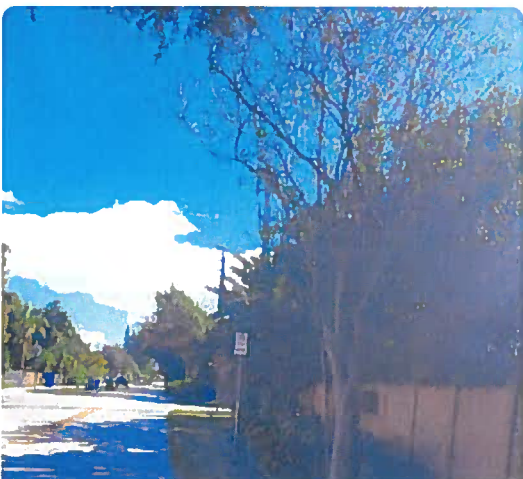
nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 11.02.39 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 10.55.22 AM (1).jpeg · Download



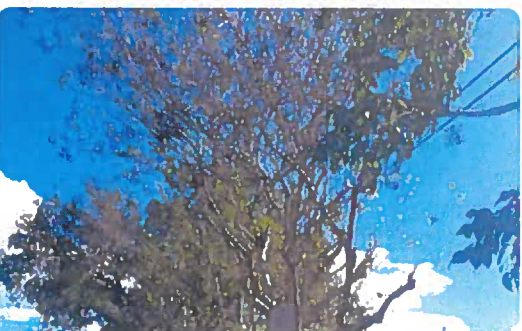
nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 10.57.34 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 11.02.25 AM.jpeg · Download



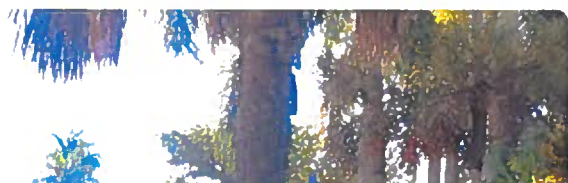
nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 10.55.22 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 10.42.21 AM (1).jpeg · Download



nslcorp@hotmail.com attached Jan 19



WhatsApp Image 2022-01-19 at 10.42.21 AM.jpeg · Download



nslcorp@hotmail.com attached Jan 19





WhatsApp Image 2022-01-19 at 10.42.20 AM (1).jpeg · Download



nslcorp@hotmail.com Jan 19

ZONE 4 Fletcher St from S. 22nd Ave to S. 25th Ave - south wall grass & landscape; 2020 Fletcher St alley dead end.

ZONE 4 S 26th Ave at Pembroke Road neighborhood entrance

Pictures attached



Lawrence Pedrosa Jan 20

I showed Ever today where I took this picture. Your truck is parked right in front of the hedge in this picture. It's the back side of the bush where your truck is parked in the picture above mine.



Lawrence Pedrosa attached Jan 20



IMG_0172.JPG · Download



Lawrence Pedrosa marked this task complete. Jan 27

Lawrence Pedrosa added to [N&S Performance Folder](#). Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am

Azalea Terrace Parking Lot, Azalea Terrace & Surf Road

Printed from Asana

Joshua Collazo: Azalea Terrace Parking Lot, Azalea Terrace & Surf Road

due Apr 7, 2022

Status: Failed Inspection

Priority: Urgent

Pay attention to de-littering in this area. De-weeding and cutting all tree suckers during service cycle, also bushes/hedges cutting.

Hide Earlier Comments

Lawrence Pedrosa duplicated task from Azalea Terrace Parking Lot, Azalea Terrace & Surf Road. Mar 25
Asana added to N&S Zones. Mar 25

Lawrence Pedrosa changed Status to "Failed Inspection". Apr 11.
Lawrence Pedrosa changed Priority to "Urgent". Apr 11

Zone 5

 nslcorp@hotmail.com Apr 11

Hello, what happened with this Larry?

 Lawrence Pedrosa Apr 11

Jose, Danny, JC,

I don't know how many times Josh and I have warned Nice & Smooth about billing the City of Hollywood for work that **HASN'T** been done. This property has not been serviced in a couple of weeks. The hedges are completely overgrown, and so is the lawn. I want you guys to make your self available for a remote WebEx meeting tomorrow at 10am to discuss. I will send you the link for the meeting.

We are more than 6 months into this contract and there are no excuses with I don't know what area is Nice & Smooth. Your area of responsibility starts with those overgrown "Silver Buttonwood hedges on the west side of the parking lot, and go east from there. In the mean time I want this entire area serviced before our meeting tomorrow morning. This means mowing, edging, de-weeding, de-littering and cutting all the suckers, trimming the hedges which you billed for last month invoice#3111.

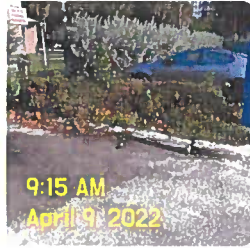
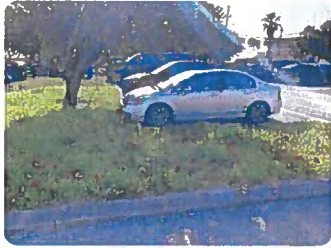
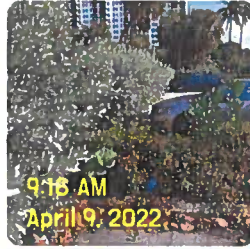
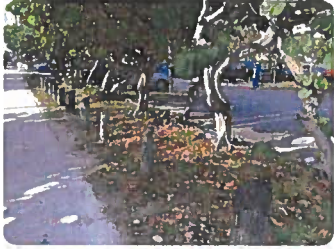
If you have questions they can wait till our meeting tomorrow morning.

N Zone 5 - 4 1 unit x \$80.00 \$80.00

Azalea terrace parking lot, azalea terrace & surf road.

9. Trimmed all the property: \$180





nslcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.39 AM (1).jpeg · Download



nslcorp@hotmail.com attached Apr 12





WhatsApp Image 2022-04-12 at 7.44.39 AM (2).jpeg · Download



nsllcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.39 AM (3).jpeg · Download



nsllcorp@hotmail.com attached Apr 12





WhatsApp Image 2022-04-12 at 7.44.39 AM (4).jpeg · Download



nslcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.39 AM.jpeg · Download



nslcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.40 AM (1).jpeg · Download



nslcorp@hotmail.com attached Apr 12





WhatsApp Image 2022-04-12 at 7.44.40 AM (2).jpeg · Download



nslcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.40 AM.jpeg · Download



nslcorp@hotmail.com attached Apr 12





WhatsApp Image 2022-04-12 at 7.44.41 AM.jpeg · Download



nslcorp@hotmail.com attached Apr 12




WhatsApp Image 2022-04-12 at 7.44.42 AM (1).jpeg · Download




nslcorp@hotmail.com attached Apr 12



WhatsApp Image 2022-04-12 at 7.44.42 AM.jpeg · Download

 nslcorp@hotmail.com Apr 12
Correction done.

 Lawrence Pedrosa Apr 12
Re-inspected this location this morning in preparedness for our meeting today.

- No de-littering of hedges.
- Hedge trimming debris left on the ground, and some debris sweep into the bottom of the hedges
- Edging work not completed.
- Tree suckers not removed as previous advised to do in original message above.
- No de-weeding of hedges trimmed, but since you say I advised N&S not to do this property that you have been billing for 6 months I will drop this one.

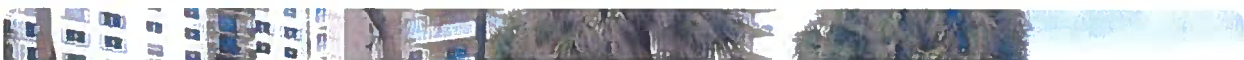


 nslcorp@hotmail.com attached Apr 13



WhatsApp Image 2022-04-13 at 12.18.54 PM (1).jpeg · Download

 nslcorp@hotmail.com attached Apr 13





WhatsApp Image 2022-04-13 at 12.18.54 PM (2).jpeg · Download



nslcorp@hotmail.com attached Apr 13



WhatsApp Image 2022-04-13 at 12.18.54 PM (3).jpeg · Download



nslcorp@hotmail.com attached Apr 13





WhatsApp Image 2022-04-13 at 12.18.54 PM.jpeg · Download



nslcorp@hotmail.com attached Apr 13



WhatsApp Image 2022-04-13 at 12.19.35 PM (1).jpeg · Download



nslcorp@hotmail.com attached Apr 13

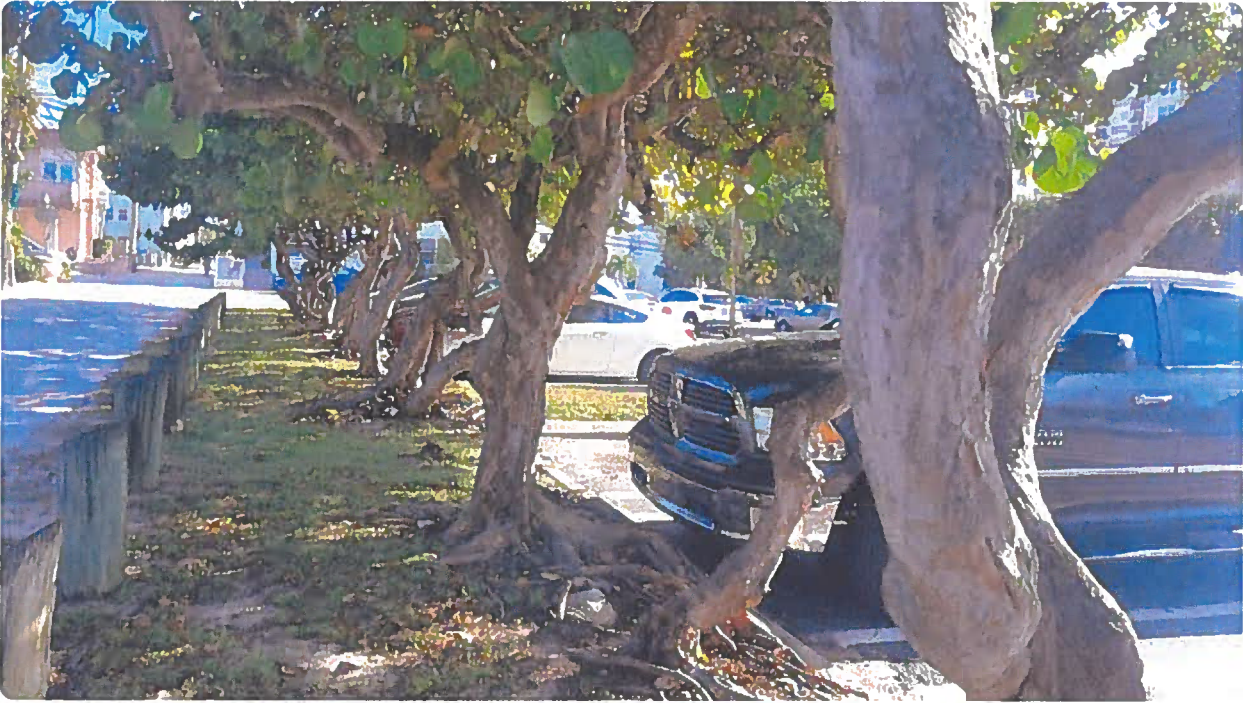




WhatsApp Image 2022-04-13 at 12.19.35 PM (2).jpeg · Download



nslcorp@hotmail.com attached Apr 13



WhatsApp Image 2022-04-13 at 12.19.35 PM.jpeg · Download



nslcorp@hotmail.com Apr 13

Hello Larry

Correction done



Lawrence Pedrosa marked this task complete. Apr 14

Lawrence Pedrosa added to N&S Performance Folder. Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am

A1A from Sheridan St south to Hallandale Beach Blvd.

Printed from Asana

Joshua Collazo: A1A from Sheridan St south to Hallandale Beach Blvd.

due Sep 6, 2022

Status: Failed Inspection

Task Progress: In Progress

Priority: Urgent

Pay attention to de-littering in this area. De-weeding and cutting all tree suckers during service cycle, also bushes/hedges cutting.

- Lawrence Pedrosa duplicated task from A1A from Sheridan St south to Hallandale Beach Blvd.. 15 days ago
- Lawrence Pedrosa marked this task as blocked by A1A and Hallandale Beach Blvd underpass bridge landscape. 15 days ago
- Lawrence Pedrosa marked this task as blocked by A1A and Hallandale Beach Blvd underpass bridge landscape. 15 days ago
- Lawrence Pedrosa marked this task as blocked by A1A and Hallandale Beach Blvd underpass bridge landscape. 15 days ago
- Lawrence Pedrosa marked this task as blocked by A1A and Hallandale Beach Blvd underpass bridge landscape. 15 days ago
- Lawrence Pedrosa marked this task as blocked by A1A and Hallandale Beach Blvd underpass bridge landscape. 15 days ago
- Asana added to N&S Zones. 15 days ago
- Lawrence Pedrosa changed the due date to Sep 6. 15 days ago

- Lawrence Pedrosa changed Status to "Failed Inspection". 5 days ago
- Lawrence Pedrosa changed Task Progress to "Waiting". 5 days ago
- Lawrence Pedrosa changed Priority to "Urgent". 5 days ago



Lawrence Pedrosa 5 days ago

The A1A sea wall south of Hollywood Blvd was not serviced. Grass is overgrown sidewalk full of weeds.

Please correct all these deficiencies immediately.



Lawrence Pedrosa attached 5 days ago



ZONE 5



IMG_3039.JPG · Download



Lawrence Pedrosa  attached 5 days ago



IMG_3041.JPG · Download

Lawrence Pedrosa  attached 5 days ago



IMG_3033.JPG · Download



Lawrence Pedrosa  attached 5 days ago



IMG_3036.JPG · Download



Lawrence Pedrosa  attached 5 days ago



31eb7373-6ec8-441b-b48d-5bdbeb29e701.jpg · Download



nslcorp@hotmail.com  attached 2 days ago



e3f7e3f0-5874-4a07-be13-c548c94d66b7.jpg · Download



nslcorp@hotmail.com  attached 2 days ago





IMG_3040.JPG · Download

Lawrence Pedrosa changed Task Progress from "Waiting" to "In Progress". 2 days ago



Lawrence Pedrosa 2 days ago

Jose,

I observed your crew working Zone 5 to correct the liter problem and weed control today.

Lawrence Pedrosa assigned to you. 38 minutes ago

Hollywood Blvd & A1A east & west bridge underpass (Beach Compound), hedges west Intercoastal swale wall from Hollywood Blvd bridge to Azalea

Printed from Asana

Joshua Collazo: Hollywood Blvd & A1A east & west bridge underpass (Beach Compound), hedges west Intercoastal swale wall from Hollywood Blvd bridge to Azalea due Nov 23, 2021

Priority: Urgent

Status: Failed Inspection

Pay attention to the (Beach HQ Compound) under the bridge. Pay attention to de-littering in this area. De-weeding and cutting all tree suckers during service cycle, also bushes/hedges cutting. De-littering on both sides of the underpass is a priority!

Lawrence Pedrosa duplicated task from Hollywood Blvd & A1A east & west bridge underpass (Beach Compound), hedges west Intercoastal swale wall from Hollywood Blvd bridge to Azalea. Nov 8, 2021
Asana added to N&S Zones. Nov 8, 2021



Lawrence Pedrosa Nov 23, 2021

JC, you need to send Ever back to the (Beach Compound) headquarters. I told him during the first service cycle that he needed to trim these hedge during the next service, and they are NOT done. Parking is very limited here and the cars can't park because the hedges are overgrown.



Lawrence Pedrosa attached Nov 23, 2021



ZONE 5

N&S Zones submission

Printed from Asana

Lawrence Pedrosa: N&S Zones submission

Status: Failed Inspection

Bag Count: 4

Zone Location:

ZONE 6 (1ST SERVICE)

Completion Date:

Sep 9, 2022

Manager:

JUAN

*Failed
Do NOT pay
Inv# 3375*

Landscape Maintenance Completion Form:

Turf Mowing

Edging

Weed-eating/Weed Control

Shrub/Hedge Maintenance

Hardscape

Blowing

Bag Count - Include in comment section below

Comments - Include Bag Count Below:

4 BAGS

This task was submitted through **N&S Zones**

<https://form.asana.com/?k=bji0cuZv8qBXPQAxLKdfPQ&d=9948435050268>

Asana created this task. 13 days ago

Asana added to N&S Zones. 13 days ago

Asana assigned to you. 13 days ago

Asana attached 13 days ago



Invoice_3375_6.pdf

PDF · Download

Lawrence Pedrosa changed Status to "Under Review". 10 days ago

Lawrence Pedrosa changed Bag Count to "4". 10 days ago

Lawrence Pedrosa moved this Task from "Zone 1" to "Zone 6" in N&S Zones. 10 days ago

Lawrence Pedrosa changed Status from "Under Review" to "Failed Inspection". 5 days ago



Lawrence Pedrosa 5 days ago

Jose,

Since Nice & Smooth FAILED their 2nd service cycle of August inspection in Zone 6 on 8/25/22. We had a meeting on 9/8/22 in my office where we discussed all the deficiencies in this zone. Since Nice & Smooth FAILED their 2nd re-inspection on 9/9/22. The City did not pay August's 2nd service cycle invoice# 3338 for not meeting landscape contract standards.

I also stated in writing on your Asana job submission form, I quote **"Please be advised that if all deficiencies aren't corrected during September's 1st service cycle the City will not pay that invoice and refer Nice & Smooth for another formal write-up compliant to "Procurement" for not meeting landscape contract standards"**.



nslcorp@hotmail.com marked this task complete. 3 days ago



nslcorp@hotmail.com attached 3 days ago





31eb7373-6ec8-441b-b48d-5bdbeb29e701.jpg · Download



nslcorp@hotmail.com attached 3 days ago



e3f7e3f0-5874-4a07-be13-c548c94d66b7.jpg · Download



nslcorp@hotmail.com attached 3 days ago





c87763ba-7787-4bca-8916-46ab9ef5d203.jpg · Download



nslcorp@hotmail.com attached 3 days ago



56f16a7d-43a5-49bd-b8b5-117d94ec39b9.jpg · Download

Lawrence Pedrosa marked incomplete. Yesterday at 7:09am
Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am
Lawrence Pedrosa assigned to you. 5 hours ago



Lawrence Pedrosa 10 minutes ago (edited)

Jose, Juan Carlos, These new pictures that you added don't belong in Zone 6, they are Zone 5. Please remove these pictures you added and place them in Zone 5.



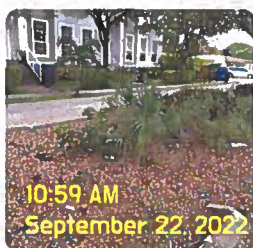
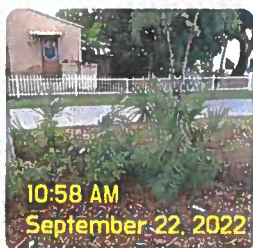
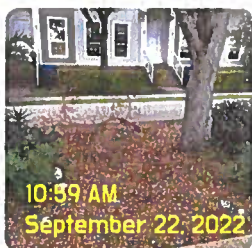
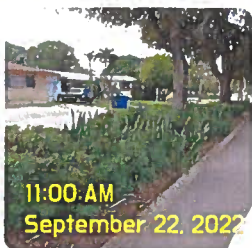
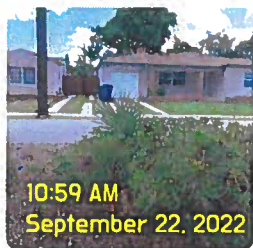
Lawrence Pedrosa 3 minutes ago

Jose,

We just inspected Zone 6 again and the medians have NOT been corrected! This Zone 6 has not been paid for the 2nd service of Aug, and the 1st service of Sept now. You need to come out and drive the ENTIRE Zone not just one street and see for your self. Josh also called you to advise you of Nice & Smooth non-compliance with the

landscape contract.

ALL these deficiencies need to be corrected immediately.



N&S Zones submission

Lawrence Pedrosa: N&S Zones submission

Bag Count: 4

Status: Failed Inspection

Task Progress: Deferred

Zone Location:

ZONE 6 (2ND SERVICE)

Completion Date:

Aug 23, 2022

Manager:

JUAN

Landscape Maintenance Completion Form:

Turf Mowing

Bag Count - Include in comment section below

Comments - Include Bag Count Below:

4 bnas

*AUG
2ND SERVICE*

*FAILED 2ND
RE-INSPECTIONS
on 9/9/22*

*DO NOT PAY
THIS
INVOICE #
3338*

This task was submitted through **N&S Zones**

<https://form.asana.com/?k=bji0cuZv8qBXPQAxLKdfPQ&d=9948435050268>

Asana created this task. 17 days ago
Asana added to **N&S Zones**. 17 days ago
Asana assigned to you. 17 days ago

Asana attached 17 days ago



Invoice_3338_6.pdf
PDF · Download

Lawrence Pedrosa changed Bag Count to "4". 17 days ago
Lawrence Pedrosa changed Status to "Under Review". 17 days ago
Lawrence Pedrosa moved this Task from "Zone 1" to "Zone 6" in N&S Zones. 17 days ago
Lawrence Pedrosa changed Status from "Under Review" to "Failed Inspection". 15 days ago



Lawrence Pedrosa 15 days ago

Just inspected this Zone and there are area that look terrible! This invoice will not be processed until Nice & Smooth corrects all Deficiencies observed. This includes all tree suckers, invasive and weed removal from all plant beds. Also road side edging has to be done I want to see paint on the road way not overgrown grass.



nslcorp@hotmail.com 15 days ago

Hey Larry, ok we will check it

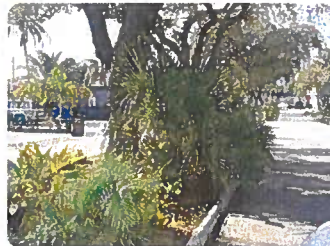


Lawrence Pedrosa 25 minutes ago

Jose,

As per our discussion during our meeting yesterday, we discussed the lack of detail work of weeding, tree suckers, edging the road way, and litter control etc. *I re-inspected this zone again today and all the deficiencies were NOT corrected. **This Zone will not be paid for August 2nd service cycle invoice#3338 for not meeting landscape contract standards.***

We have advised Nice & Smooth several times about this, and not meeting contract standards. *Please be advised that if all deficiencies aren't corrected during September's 1st service cycle the City will not pay that invoice and refer Nice & Smooth for another formal write-up compliant to "Procurement." for not meeting landscape contract standards.*



Lawrence Pedrosa changed Task Progress to "Deferred". 25 minutes ago

N&S Zones submission

Lawrence Pedrosa: N&S Zones submission

Bag Count: 4

Status: Under Review

Zone Location:

ZONE 6 (2ND SERVICE)

Completion Date:

Aug 23, 2022

Manager:

JUAN

Landscape Maintenance Completion Form:

Turf Mowing

Bag Count - Include in comment section below

Comments - Include Bag Count Below:

4 bnas

Do NOT PAY
THIS SERVICE
CYCLE. JD

AUG
2ND SERVICE
INV# 3338

PAID
8/20/24

This task was submitted through **N&S Zones**

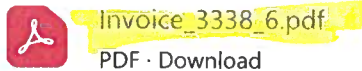
<https://form.asana.com/?k=bji0cuZv8qBXPQAxLKdfPQ&d=9948435050268>

Asana created this task. 1 hour ago

Asana added to N&S Zones. 1 hour ago

Asana assigned to you. 1 hour ago

Asana attached 1 hour ago



Lawrence Pedrosa changed Bag Count to "4". Just now

Lawrence Pedrosa changed Status to "Under Review". Just now

Lawrence Pedrosa moved this Task from "Zone 1" to "Zone 6" in N&S Zones. Just now

Failed on
8/25/22

~~Zone~~
~~De-suspension~~
~~on 8/25/22~~
~~failed JD~~

INVOICE

Nice and Smooth landscape Corp
7126 NW 49th Ct
Lauderhill, FL 33319

nslcorp@hotmail.com
+1 9545592430



City Of Hollywood Florida

Bill to

2600 Hollywood Blvd
Hollywood
FL
33020

Ship to

2600 Hollywood Blvd
Hollywood
FL
33020

Invoice details

Invoice no. : 3338
Invoice date : 8/23/22
Terms : Due on receipt
Due date : 8/23/22

Product or service	Amount
1. PFY-2201241 PFY-2201241	\$0.00
2. N Zone 6 - 1 Water department, 1715 N. 21 st ave.	\$40.00
3. N Zone 6 - 2 Coolidge street & N. 20th avenue to federal highway.	\$85.00
4. N Zone 6 - 3 N. 18th ct – Johnson street to disianna.	\$40.00
5. N Zone 6 - 4 Polk street at N. 14th, N. 15th and N. 16th streetscapes beautification.	\$40.00
6. N Zone 6 - 5 Johnson treet, N. 10th ave to N. 8th avenue, north swale.	\$40.00
7. N Zone 6 - 6 1913 coolidge street, Shenandoah street and N. 16th avenue	\$85.00
✓ 8. N Zone 6 - 7 16th ct.harding street to mckinley street.	\$40.00
✓ 9. N Zone 6 - 9 Cleveland street & 17th avenue.	\$30.00
10. N Zone 6 - 8	\$30.00

Mckinley street at N. 17th avenue.

- | | |
|--|---------|
| ✓ 11. N Zone 6 - 10 | \$70.00 |
| 14th avebue from Sheridan street south to harding street, east swale. | |
| ✓ 12. N Zone 6 - 11 | \$40.00 |
| Arthur street. 14th avenue to harding street, Arthur street to N. 11th avenue rail swale. | |
| ✓ 13. N Zone 6 - 12 | \$40.00 |
| N. 16th court, N. 17th avenue & N. 17th ct from johnson to Arthur street from federal highway to N. 14th avenue circles. | |
| 14. N Zone 6 - 13 | \$60.00 |
| Crystal courts, Arthur street & 12th avenue east, north, west fence lines and grass dresses. | |

Total **\$640.00**

Ways to pay



Note to customer

Thank you for your business.

N&S Zones submission

Printed from Asana

Lawrence Pedrosa: N&S Zones submission

Status: Failed Inspection

Priority: Urgent

Zone Location:

ZONE 6

Completion Date:

Dec 7, 2021

Manager:

JUAN

Landscape Maintenance Completion Form:

Turf Mowing

Edging

Weed-eating/Weed Control

Shrub/Hedge Maintenance

Hardscape

Blowing

Bag Count - Include in comment section below

Comments - Include Bag Count Below:

All zone 6 Done

This task was submitted through **N&S Zones**

<https://form.asana.com/?k=bji0cuZv8qBXPQAxLKdfPQ&d=9948435050268>

Asana created this task. Dec 7, 2021

Asana added to **N&S Zones**. Dec 7, 2021

Asana assigned to you. Dec 7, 2021



Lawrence Pedrosa Dec 7, 2021

Juan Carlos, are you sure your crews didn't report any garbage bags collected for this zone?

Lawrence Pedrosa changed Status to "Failed Inspection". Dec 7, 2021

Lawrence Pedrosa moved this Task from "Zone 1" to "Zone 6" in N&S Zones. Dec 7, 2021

Lawrence Pedrosa changed Priority to "Urgent". Dec 8, 2021



Lawrence Pedrosa Dec 8, 2021

Jose, Danny, Juan Carlos, I inspected Zone 6 today and it **did NOT pass inspection, and invoice will not be processed.** Tree suckers everywhere, grass NOT cut, hedges full of weeds. The minimum lower canopy of 9' not maintained, as per contract section: f. Contractors shall maintain, at EVERY lawn maintenance service, a minimum lower canopy of 9' feet height under pedestrian traffic.

I will be out on vacation till the end of next week. Please correct all deficiencies and inspect the area before asking me to re-inspect the area again. I already stated to Juan Carlos that I don't understand how your crews are reporting no garbage bags in areas full of trash.



Lawrence Pedrosa marked this task as an approval request. Dec 8, 2021

Lawrence Pedrosa rejected this request. Dec 8, 2021

Lawrence Pedrosa unmarked this task as an approval request. Dec 8, 2021

Lawrence Pedrosa marked incomplete. Dec 8, 2021

nslcorp@hotmail.com Dec 10, 2021
ok. we will do it today

nslcorp@hotmail.com Dec 10, 2021
Larry the attached doesn't open, it shows me something like HOLLYWOOD.ID AND PASSWORD.

Lawrence Pedrosa changed Status from "Failed Inspection" to "Passed Inspection". Dec 29, 2021

Lawrence Pedrosa completed this task. Dec 29, 2021

Lawrence Pedrosa changed Status from "Passed Inspection" to "Failed Inspection". Apr 23

Lawrence Pedrosa added to N&S Performance Folder. Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am

Lawrence Pedrosa assigned to you. 6 hours ago

Arthur St 27th to 29th Ave, South Fence Line; Arthur St at 26th Ave

Printed from Asana

Joshua Collazo: ~~Arthur St 27th to 29th Ave, South Fence Line; Arthur St at 26th Ave~~

due Feb 1, 2022

Priority: Urgent

Status: Failed Inspection

Pay attention to de-weeding, de-littering, and edging the area. Also trimming of all hedges/bushes and remove all tree suckers.

[Hide Earlier Comments](#)

Lawrence Pedrosa duplicated task from Arthur St 27th to 29th Ave, South Fence Line; Arthur St at 26th Ave. Jan 25
Asana added to N&S Zones. Jan 25

Lawrence Pedrosa changed Priority to "Urgent". Feb 11
Lawrence Pedrosa changed Status to "Failed Inspection". Feb 11



Lawrence Pedrosa Feb 11

Jose, Danny I need you to send your crews back to this location, and completed by Monday when I re-in inspect. Arthur St & 26th Ave Traffic Island is completely overgrown with weeds, and invasive species. This wasn't done last week!



Lawrence Pedrosa attached Feb 11



Zone 1

IMG_0263.JPG · Download



Lawrence Pedrosa attached Feb 11



IMG_0265.JPG · Download



Lawrence Pedrosa attached Feb 11





IMG_0264.JPG · Download



Lawrence Pedrosa attached Feb 11



IMG_0266.JPG · Download



Lawrence Pedrosa Feb 11

Also Arthur St 27th - 29th south fence line incomplete and needs to be addressed with other deficiencies noted.



Lawrence Pedrosa attached Feb 11





IMG_0267.JPG · Download



Lawrence Pedrosa attached Feb 11



IMG_0268.JPG · Download



nslcorp@hotmail.com Feb 11

ok, I get it



Lawrence Pedrosa Feb 11

This is a high priority area! I will check it on Monday.



Lawrence Pedrosa Feb 14

Jose,

I just checked this area and see that your crews cut the lawn and did some weeding and removed some of the

invasive.

You will have to do a much better job on the next service with all the remaining weeds and litter inside the plant beds.

I will discuss with Josh about in-filling some of these hedges that don't look very good.

Please acknowledge that you understand about the next service and what I expect gets done.



Lawrence Pedrosa attached Feb 14



image 2022-02-14 1.23.06 PM.jpg · Download



Lawrence Pedrosa attached Feb 14





image 2022-02-14 1.24.00 PM.jpg · Download



Lawrence Pedrosa attached Feb 14



image 2022-02-14 1.25.40 PM.jpg · Download



Lawrence Pedrosa attached Feb 14





image 2022-02-14 1.29.02 PM.jpg · Download



Lawrence Pedrosa marked this task complete. Feb 16

Lawrence Pedrosa added to N&S Performance Folder. Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am

S. Highland Dr. at Washington St, north side of Street; south side of Washington St at 46th, 48th & 50th Ave; Hillcrest Dr at S. 37th Ave, triangle and N&S swale to Park Rd.

Printed from Asana

Joshua Collazo: S. Highland Dr. at Washington St, north side of Street; south side of Washington St at 46th, 48th & 50th Ave; Hillcrest Dr at S. 37th Ave, triangle and N&S swale to Park Rd. due Jan 6, 2022

Status: Failed Inspection

Priority: Urgent

Pay attention to de-littering, de-weeding and edging along the road way in this area.

Please approve this attachment

*ZONE
7*

Hide Earlier Comments

Lawrence Pedrosa duplicated task from S. Highland Dr. at Washington St, north side of Street; south side of Washington St at 46th, 48th & 50th Ave; Hillcrest Dr at S. 37th Ave, triangle and N&S swale to Park Rd.. Dec 28, 2021

Asana added to N&S Zones. Dec 28, 2021

Lawrence Pedrosa changed Status to "Failed Inspection". Jan 19

Lawrence Pedrosa changed Priority to "Urgent". Jan 19



Lawrence Pedrosa Jan 19

Jose, Danny

Here is another deficiency that you didn't correct after being notified. See email below! Jose you were notified via email on 1/11/22 to correct these issues. This is another service cycle that will be delayed in processing for payment.

Lawrence Pedrosa

Tue 1/11/2022 4:02 PM

To:

- Nice and Smooth L. Jose Fuentes <nslcorp@hotmail.com>

Cc:

- Joshua Collazo

Good afternoon Jose, Danny


Upon further review of the contract today, and an inspection of the area with Josh. It has been determined that this Hillcrest Ct median is part of the original contract. It is just named S 50th Ave, and must be maintained by Nice & Smooth.


While conducting the inspection of S 50th Ave with Josh we observed that the median on S 48th & Washington St Ave has not been serviced in weeks. Also the swale on the N side of Hillcrest Dr & Park Road needs to be serviced. Please address these issues!


Zone 7:


"south side of Washing St at 46th, 48th & 50th Ave; Hillcrest Drive at S. 37th Ave., triangle and N&S swales to Park Road"



 nslcorp@hotmail.com Jan 19
we gonna check Larry

 nslcorp@hotmail.com Jan 19
Larry please send the pictures by email

 Lawrence Pedrosa Jan 20
I already sent them to you via email. Please get your Asana & Outlook working correctly!!

 Lawrence Pedrosa Jan 26
Jose, Danny

Had a meeting with Juan Carlos this morning and discussed all the discrepancies, and invoice billing problems. All issues were addressed and corrected.

 Lawrence Pedrosa marked this task complete. Jan 26

Lawrence Pedrosa added to N&S Performance Folder. Apr 23

Lawrence Pedrosa moved this Task from "Untitled section" to "Failed Inspections" in N&S Performance Folder. Apr 23

Lawrence Pedrosa assigned to Joshua Collazo. Yesterday at 10:12am



Handwritten text in black ink, likely a signature or name, overlaid on the photograph.



